

Compliance Assessment Report CAR_NRW0051472

Permit being assessed: AW1005301

For: Talgarth Wastewater Treatment Works, **held by:** DWR CYMRU CYFYNGEDIG

At: Track Off Bronllys Road (A479), Talgarth, Brecon, LD3 0HH.

Type of assessment carried out: Site Inspection,

Reason: Routine.

On 26/03/2026, between 09:40 and 10:30.

Parts of permit assessed: Various

NRW Lead Officer: Chris Gurney, accompanied by: Kirsty Allwood.

Report sent to: Regulatory Compliance Officer, Regulatory Compliance Officer, on 10/04/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-A1 - Water Quality - Management - General management	Action only (X)	
WQ-B1 - Water Quality - Operations - Permitted activities	Assessed (A)	
WQ-B2 - Water Quality - Operations - The site	Assessed (A)	
WQ-B3 - Water Quality - Operations - Operating techniques	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-A1	Ensure vegetation growth on the filter beds is regularly removed to avoid detrimental impacts	31/10/2026

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Myself and Kirsty Allwood attended on pre-planned OSM inspections and were met by the Area Supervisor, Senior Operative and two Process Scientists - thank you all for your time during the inspections. The weather was mild and cloudy following stormier weather the day before.

We started at the head of the works, where all flows enter a wet well. This is then pumped up to the inlet by two pumps (duty / standby) plus two storm pumps (duty / standby). The inlet has a 6mm screen with augur plus bar screen for the storm overflow. The overflow chamber has two pipes to weir over into the storm tanks. The storm tank was largely empty during the inspection with only some residual sludge in the bottom.

Flows then passed into a wet well with ferric dosing before passing into a distribution chamber, where the recirculated effluent joins. This then passes to two primary settlement tanks both with a half-width scraper. Primary sludge is scraped and pumped into a nearby well and flows pass into an open wet-well next to it. Flows are then pumped to a distribution chamber which splits the flow across the filter beds, the large one taking approx. 40% and the remaining 60% split across the three smaller beds. The filters were stone media and had some significant grass growth across the top. Given the number of flies on site, it suggest a healthy biomass and doesn't appear to be impacting treatment but will still need to be removed. There was significant foam build up around the base of the large filter's drain channels which was concerning. The smaller three beds appear to be old and showing signs of ageing. All filter arms appeared to be rotating as designed and there was no sign of blockages or poor distribution.

Flows then channelled down into a wet well and were split across three Humus tanks, sludge from which was pumped back to the wet well after primary settlement. The final effluent flowed over a flume weir providing a suitable sample point and appeared to be clear with no carryover.

The outfall had been temporarily repaired following damage several years ago due to erosion. However the erosion is still very active along this reach and is already undermining the existing repairs. Work is planned to install a heavier, permanent headwall. There was no sewage fungus or visible impact to the watercourse at the time of our visit.

There is a scheme in place which will introduce Tertiary treatment (sand filters) to the site in the current AMP.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.