

## Compliance Assessment Report CAR\_NRW0051636

**Permit being assessed:** BP0231501

**For:** UNITED WORLD COLL OF ATLANTIC LLA, **held by:** UNITED WORLD COLL OF THE ATLANTIC

**At:** UNITED WORLD COLL OF ATLANTIC, LLANTWIT MAJOR ,, LLANTWIT MAJOR ,, LLANTWIT MAJOR ,, ,,

**Type of assessment carried out:** Audit,

**Reason:** Incident Response (Incident number: 2604275).

**On** 27/04/2026, between 10:45 and 11:30.

**Parts of permit assessed:** 3 and 4

**NRW Lead Officer:** Harry Warburton.

**Report sent to:** Sarah Savage, Helpdesk Team Leader, on 28/04/2026.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-B2 - Water Quality - Operations - The site	Action only (X)	
WQ-C4 - Water Quality - Emissions and monitoring - Monitoring	Action only (X)	
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
WQ-B2	Provide the report from the contractor for the pumps on the root cause of the breakdown.	18/05/2026
WQ-C4	Conduct a camera survey of the outfall pipe for its integrity to identify any splits in the pipe which may leach the effluent to the beach prior to the consented outfall point.	29/06/2026

Action criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

#### **At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

This compliance report is following a self reported incident from Atlantic College of their pumps by the pool area having broken down. The pumps send effluent up to the treatment plant on site prior to discharge.

The self report was sent through to NRW 27/04/26 at 09:03 and logged as incident reference WIRS 2604275.

Environment Officer Harry Warburton attended the site at 10:45 to observe the issue with the pumps and for any impacts to the discharge location. Upon arrival it was said that the pumps failed the night prior when it was first noticed by the emergency beacon above the pumps electric panel indicating an issue. There is a storage tank at this location also, this was full at the time and any overflow of effluent would join the final effluent line, with the treated effluent from the treatment plant. Shortly after arrival a tanker arrived to empty the storage tank, this would bide time until the pumps were repaired, a contractor was arriving that afternoon to get the pumps working again.

I observed the inspection chamber of the effluent line prior to discharge, this was flowing as normal and did not show any signs of untreated effluent flowing through, no solids carry over or significant odour or discolouration. I inspected the long sea outfall at the tide line, there were no signs of discolouration or solids in the water or at this point. I walked along the concrete casing of the outfall pipe and there were mild sewage odours along various points, this could be due to the pipe being split and leaching effluent prior to the outfall to the sea.

Under conditions 3 and 4c of the permit there are provisions for emergency spill under the condition that pumps fail at the pool area. Due to this, this discharge is permitted as an emergency discharge. This was quickly mitigated by a self report and arranging a tanker and repair contractors for the same day.

#### Actions:

- Provide the report from the contractor for the pumps on the root cause of the breakdown.
- Conduct a camera survey of the outfall pipe for its integrity to identify any splits in the pipe which may leach the effluent to the beach prior to the consented outfall point.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

**Disputing the Content of this Compliance Assessment Report Form**

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

**Concerns Not Related to the Content of this Compliance Assessment Report Form**

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk)

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.