

Compliance Assessment Report CAR_NRW0051571

Permit being assessed: AG0004001

For: Coedcae Lane Sewage Treatment Works, **held by:** Wagner Developments Limited

At: Coedcae Lane Industrial Estate, Pontyclun, Rhondda Cynon Taff, CF72 9GP.

Type of assessment carried out: Audit,

Reason: Routine.

On 21/04/2026, between 10:30 and 11:30.

Parts of permit assessed: All

NRW Lead Officer: Paul Latham, accompanied by: Ceri Malone.

Report sent to: <mailto:Darren.Jones@workmanfm.co.uk>, Regional Facilities Manager, on 01/05/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-B1 - Water Quality - Operations - Permitted activities	Assessed (A)	
WQ-B2 - Water Quality - Operations - The site	Assessed (A)	
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Site Report

On 21st April 2026 Officers from Natural Resources Wales (NRW) carried out a regulatory compliance visit for Environmental Permitting Regulations (2016) permit **AG0004001** that permits Wagner Developments Limited to carry out a water discharge activity at Coed Cae Lane WWTW at NGR ST 0249 8228.

Officers were met by representatives of WORKMAN, (the managing agents on behalf of Wagner Developments) and Enviroteq (contracted to carry out maintenance and checks of the WWTW). The weather on the day was cold and dry, with no rain for at the previous 24 hours.

NRW were escorted through the treatment process and no evidence of permit breaches were observed at that time.

The final effluent was visibly within permitted numerical limits for BOD and Suspended Solids and an in-situ Ammonia sample was taken that also showed the effluent to be within consented limits. (**see photo 1**)

A formal water quality sample was not taken at the time as the effluent was not sufficiently spilling over the V-notch sample point to enable a representative sample to be taken. The effluent showed signs of visible oils and grease (VOG) and was pooling prior to entering the pipe to the surface water network on Coed Cae Lane, opposite the WWTW (**See photo 2**). Also noted the missing sample point chamber cover presenting a H&S risk. When accessing the offsite manhole chamber on Coed Cae Lane, flow from the WWTW appeared unhindered. (**See photo 3**)

Breaches of permit condition:

No Breaches of permit conditions were witnessed at the time of the visit, although actions to improve infrastructure are listed below.

Action required by dates specified:

The below actions are to be completed before 1st June 2026:

- Investigate the reasons for the build up of effluent prior to discharge that prevented a water quality sample from being taken.
- Install a suitable sample point chamber hatch.
- Whilst not a permit breach, it is requested that the Operator determine the reason for the VOG in the final effluent and determine appropriate measures to address this.

Other advisory comments:

During the visit it was discussed that a full drainage survey of the industrial estate is being carried out in the near future, please share this with Natural Resources Wales via the email

below.



Photo 1: in-situ ammonia test result.



Photo 2: V-notch sample point showing signs of flooding and VOG



Photo 3: Offsite manhole chamber showing unhindered flow entering surface water

drain. flow from right hand side of picture.

Contact details:

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following email addresses:

cwmtaf&bridgendconsultations@cyfoethnaturiolcymru.gov.uk

Paul.latham@cyfoethnaturiolcymru.gov.uk

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.