

Compliance Assessment Report CAR_NRW0051695

Permit being assessed: DB3797TC.

For: Cwmbran Glass Recovery Facility, **held by:** Recresco Limited

At: Unit 60, Springvale Ind Est, Cwmbran, NP44 5BE.

Type of assessment: Other,

Reason: Other.

On: 21/04/2026 between 20:00 and 21:10.

Parts of permit assessed: 3.2,3.3.

NRW Lead Officer: Carla Curtis, accompanied by Nicola Rossiter.

Report sent to: Ross Cottrell, Depot Manager, on 07/05/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W3C - Waste - Emissions and monitoring - Odour	Assessed (A)	
W3D - Waste - Emissions and monitoring - Noise and vibration	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Concerns in relation to perceived odour emissions from the activities undertaken at the site have been raised over a number of years and remain a key concern of local residents and businesses.

Condition 3.2.1 of the environmental permit states:

Emissions from the activities shall be free from odour at levels likely to cause pollution outside the site, as perceived by an authorised officer of Natural Resources Wales, unless the operator has used appropriate measures, including, but not limited to, those specified in any approved odour management plan, to prevent or where that is not practicable to minimise the odour.

Condition 3.3.1 of the environmental permit states:

Emissions from the activities shall be free from noise and vibration at levels likely to cause pollution outside the site, as perceived by an authorised officer of Natural Resources Wales, unless the operator has used appropriate measures, including, but not limited to, those specified in any approved noise and vibration management plan to prevent or where that is not practicable to minimise the noise and vibration.

On 21st April 2026, between 20:00 and 21:10 Natural Resources Wales officers Carla CURTIS Nicola ROSSITER undertook an odour and noise survey locally to Recresco Ltd at locations across Cwmbran.

The site was operational during the survey period.

The operator was not made aware that the survey was being undertaken, but the findings of the survey were shared with the operator at its conclusion.

During the survey period the observed weather was dry with clear skies and a slight NNE wind.

The results of the odour survey are presented in Table 1.

Survey locations are presented in Figure 1.

Weather data collected from the nearest weather station (Weather Station ID ICWMBR14) during the survey period is presented in Table 2.

Table 1. Emissions survey results

Location	National grid reference	Time	Notes
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1	ST 28047 95807 Springvale Ind Est	20:00 – 2020	White vapour from the dryer, slight odour by the caravan site, unidentified smell, thought to be factory related. No smell from behind the yard where the product is. Can clearly hear the factory workings from this location. Noise moving glass (No smoke)
2	ST 28569 96485 Bryn Celyn Road	20:30	No odour and no noise.
3	ST 27393 95904 Leadon Court	20:40	No odour and no noise.
4	ST 27754 95683 Usk Court	20:45	No odour and a low background noise
5	ST 27868 95404 Bowleaze	20:55	No odour and no noise.
6	ST 28527 95536 Woodland Street	21:05	No odour and no noise.

Figure 1 Locations relative to Rescresco Ltd

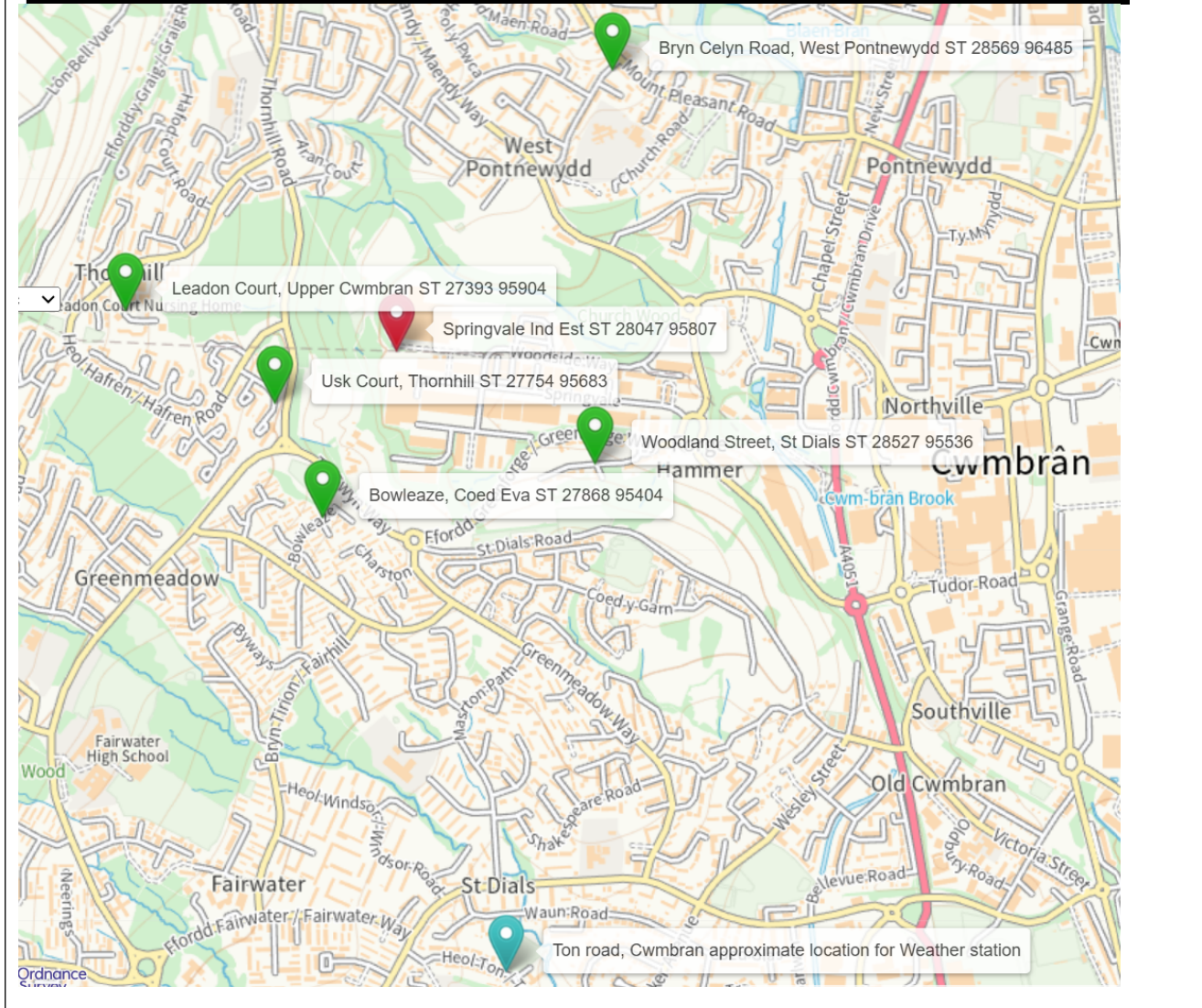


Table 2. Weather data collected from Weather Station ICWMBR14 during the survey period

Time	Temperature	Humidity	Wind Direction	Wind Speed	Pressure	Precip. Rate
7:59 PM	53.8 °F	61 %	North	2.9 mph	30.47 in	0.00 in
8:04 PM	53.6 °F	62 %	North	4.0 mph	30.47 in	0.00 in
8:09 PM	53.4 °F	63 %	North	2.6 mph	30.47 in	0.00 in
8:14 PM	53.2 °F	63 %		3.4 mph	30.47 in	0.00 in
8:19 PM	53.0 °F	63 %		2.2 mph	30.48 in	0.00 in
8:24 PM	52.9 °F	63 %	North	2.6 mph	30.48 in	0.00 in
8:29 PM	52.7 °F	63 %	North	3.2 mph	30.49 in	0.00 in
8:34 PM	52.7 °F	63 %	North	3.7 mph	30.49 in	0.00 in
8:39 PM	52.4 °F	64 %	North	2.8 mph	30.49 in	0.00 in
8:44 PM	52.2 °F	64 %	NNE	3.3 mph	30.49 in	0.00 in
8:49 PM	52.1 °F	65 %	North	2.4 mph	30.49 in	0.00 in
8:54 PM	51.8 °F	64 %	NNE	3.4 mph	30.49 in	0.00 in
8:59 PM	51.7 °F	65 %	NNE	2.6 mph	30.49 in	0.00 in
9:04 PM	51.4 °F	65 %	NNE	2.1 mph	30.49 in	0.00 in
9:09 PM	51.2 °F	65 %	NNE	1.8 mph	30.50 in	0.00 in
9:14 PM	51.0 °F	64 %	NNE	2.5 mph	30.49 in	0.00 in
7:59 PM	53.8 °F	61 %	North	2.9 mph	30.47 in	0.00 in
8:04 PM	53.6 °F	62 %	North	4.0 mph	30.47 in	0.00 in
8:09 PM	53.4 °F	63 %	North	2.6 mph	30.47 in	0.00 in
8:14 PM	53.2 °F	63 %		3.4 mph	30.47 in	0.00 in

Conclusion

No malodour, consistent with those which may be generated by the activities undertaken at the site, were observed at any of the survey locations during the survey period. There was also no noise attributable to industrial activities heard at any point during the survey in the surrounding areas.

No amenity complaints in relation to perceived odour emissions or noise were received by NRW on the day of the survey.

The outcome of the survey was shared with the operator at a later date.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.