

Compliance Assessment Report CAR_NRW0051800

Permit being assessed: WP3495EH.

For: Unit 2, Sea View Bungalow, **held by:** Anthony Parsons

At: Peterstone, Wentlooge, Cardiff, Glamorgan, CF3 2TN.

Type of assessment: Site Inspection,

Reason: Routine.

On: 13/03/2026 between 10:31 and 11:03.

Parts of permit assessed: all.

NRW Lead Officer: Magda Leonowicz, accompanied by Laoni Tye.

Report sent to: Anthony Parsons, Site Manager, on 13/05/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	C2 Significant	The permit condition 1.1.1 states: 1.1.1 The activities shall be managed and operated: a) in accordance with a management system, which identifies and minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents and non-conformances and those drawn to the attention of the licence holder as a result of complaints; b) by sufficient persons who are competent in respect of the responsibilities to be undertaken by them in

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
		connection with the operation of the activities.
W1A - Waste - Management - General management	Action only (X)	
W1A - Waste - Management - General management	C2 Significant (Suspended)	The permit condition 2.1.1 Licence holder is authorised to carry out the activities specified in schedule 2, table 2.1 ('the activities'). Table 2.1 Licence activities states: Non-hazardous waste must be kept on an impermeable surface with sealed drainage. Inert wastes must be kept on hardstanding or on an impermeable surface with sealed drainage. No waste shall be kept within 7 meters of any watercourse or drainage ditch.

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
2	31

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W1A	See regulation 36 notice which states: Please submit a revised EMS that complies with NRW's "How to comply with your Environmental Permit" Guidance.	16/08/2026
W1A	See regulation 36 notice which states: Provide the details and certification of the individual who acts as a technically competent manager and holds up to date, relevant qualifications.	01/06/2026
W1A	See regulation 36 notice which states: All waste that has been stored in breach of permit condition 2.1.1, Table 2.1 (storage on a permeable surface), as shown	16/08/2026

Criteria	Action needed	Complete by
	<p>in photographs 01– 04, must be removed from the site to an authorised facility or sorted and relocated in a manner that brings the site into full compliance with the permit.</p> <p>Provide waste transfer notes evidencing removal of any wastes from the site to an authorised facility.</p>	

Compliance criteria codes are listed in the ‘Important information’ section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

We are currently considering taking enforcement action against you for the non-compliance recorded above. We will contact you in due course.

4. Details of our assessment

This Compliance Assessment Report (CAR) Form has been completed following a site inspection undertaken at Unit 2, Seaview Bungalow, Peterstone, Wentloog, Cardiff CF3 2TN on the 13th of March 2026.

The visit was conducted by Magda Leonowicz, the Waste Regulation Officer and Laoni Tye, the Senior Waste Regulation Officer.

The purpose of the announced visit was to conduct a routine site inspection and discuss the potential transfer of the permit with the permit holder. During the visit, no operations were carried out at the site. It was noted that a large amount of waste was removed from the site compared with the previous visit in March 2025.

The permit held by Anthony Parsons at the Sea View Bungalow site is for a household commercial and industrial waste transfer station with treatment. The annual input is less than 5,000 tonnes. The permit allows for the acceptance of non-hazardous waste only.

Breaches:

1.W1A – General management – Category 2 root cause breach

The permit condition 1.1.1 states:

The activities shall be managed and operated:

a) in accordance with a management system, which identifies and minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents and non-conformances and those drawn to the attention of the licence holder as a result of complaints;

b) by sufficient persons who are competent in respect of the responsibilities to be undertaken by them in connection with the operation of the activities.

Category 2 breach has been given for the 1.1.1. Condition of the permit under W1A - General Management because:

Environmental Management System (EMS)

During inspection undertaken in March 2025, it was identified that the absence of a sufficiently written Environment Management System (EMS) resulted in multiple non-compliances. The lack of sufficiently written EMS was assessed as a root-cause breach. A root-cause breach is treated as a significant breach, because it prevents NRW, acting as the Regulator, from adequately determining the suitability and effectiveness of the operator's policies and procedures.

Action:

See regulation 36 notice which states:

Please submit a revised EMS that complies with NRW's "How to comply with your Environmental Permit" Guidance.

Technically competent manager

Our records show that the technically competent manager certificate expired on 20/02/2020 and NRW has not been provided with an up to date document since that date. As a result the site is not managed by a technically competent person, which is a breach of the permit conditions 1.1.1.b).

Action:

See regulation 36 notice which states:

Provide the details and certification of the individual who acts as a technically competent manager and holds up to date, relevant qualifications.

General management, permit condition 1.1.1 is also being considered as the root cause of other breaches identified on site which are detailed below. The number of non-compliances and the ongoing issues around waste storage volumes and the environmental risk it poses has led to a category 2 breach being scored. It is reasonably foreseeable that should an incident occur on site, such as water pollution or a fire, due to the way the site is managed there is the potential for a significant environmental impact to occur.

2. W1A – General management Category 2 breach *Suspended score*

The permit condition 2.1.1 Licence holder is authorised to carry out the activities specified in schedule 2, table 2.1 ('the activities').

Table 2.1 Licence activities states:

Non-hazardous waste must be kept on an impermeable surface with sealed drainage.

Inert wastes must be kept on hardstanding or on an impermeable surface with sealed drainage.

No waste shall be kept within 7 meters of any watercourse or drainage ditch.

Category 2 breach has been given for the 2.1.1. Condition of the permit under W1A - General Management because:

Waste acceptance and storage

Upon entering the site, the officers observed piles of unsorted/mixed waste. The waste consisted of a mixture of plastic, metals, wood, soil, inert waste as shown on the photographs 01, 02, 03 and 04 below:



Photograph 01



Photograph 02



Photograph 03



Photograph 04

The waste was potentially located on a permeable surface and not within a sealed drainage system, which could allow any liquids such as contaminated rain water to percolate through to the ground and potentially reach nearby watercourses.

The site is surrounded by drains, as shown on Map 01 below. The entire area forms part of a designated Site of Special Scientific Interest (SSSI) – Gwent Levels. This site is of national importance for its wildlife. Storing waste without implementing protective measures poses a risk of contamination and harm to the surrounding environment and features of the Gwent Levels site.

In addition, due to the improvements implemented by the permit holder since the previous visit in March 2025, and the agreed timescales for completion of the site clean up being three months from the date this CAR is issued, the score for the above breach has been suspended, with a Regulation 36 notice in place.

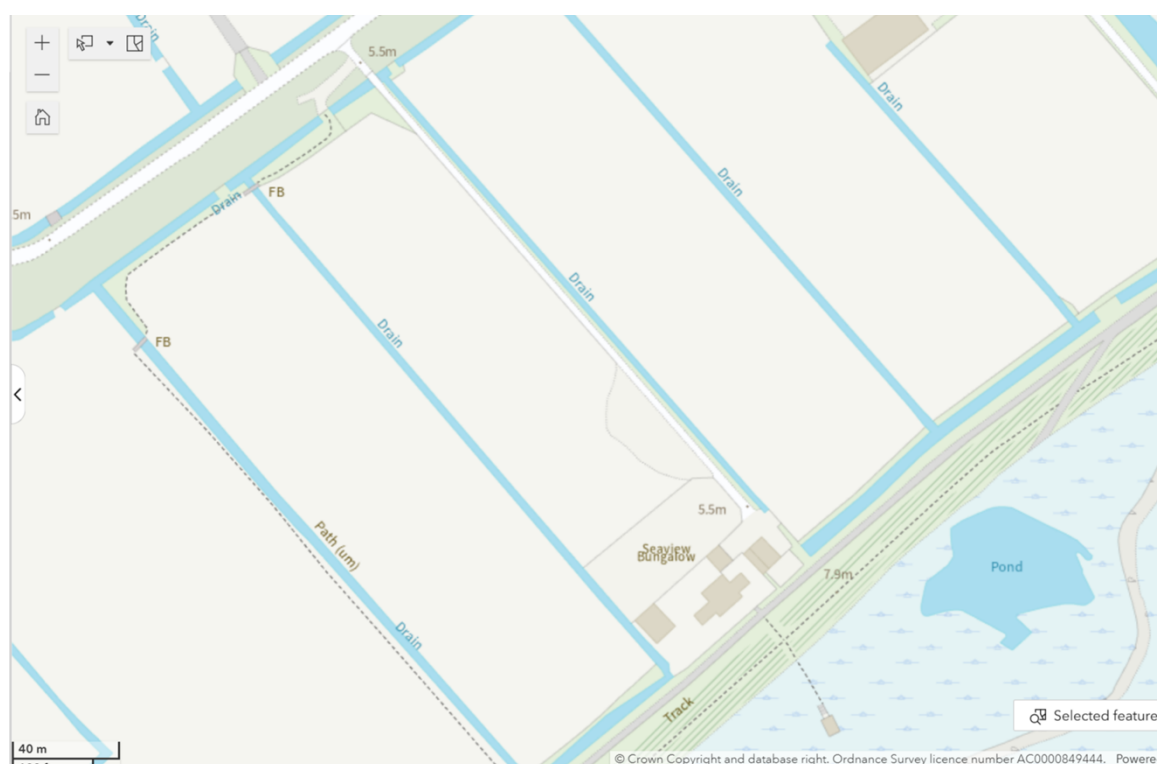
Action:

See regulation 36 notice which states:

All waste that has been stored in breach of permit condition 2.1.1, Table 2.1 (storage on a permeable surface), as shown in photographs 01– 04, must be removed from the site to an authorised facility or sorted and relocated in a manner that brings the site into full compliance with the permit.

Provide waste transfer notes evidencing removal of any wastes from the site to an authorised facility.

The root cause of this breach has also been identified above, relating to Condition 1.1.1 of the permit around general management.



Map 01

W4B Reporting – no action needed

The permit condition 4.2.2. states:

A summary report of the waste types and quantities accepted and removed from the site shall be made for each quarter. It shall be submitted to the Agency within one month of the end of the quarter and shall be in the format required by the Agency.

Thank you for providing outstanding waste returns.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):**1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.