

Our Ref: 17033

FAO: Company Secretary
Dairy Partners (Cymru Wales) Ltd
Oldends Lane
Oldends
Stonehouse
Gloucestershire
GL10 3RL

Date 20th May 2026

Sent via post and email

Dear Sir/Madam

Warning letter

Environmental Permit: EPR-WP3231NB

Regulated Facility: The Creamery, Aberarad, Newcastle Emlyn, SA38 9DQ.

Following Natural Resources Wales's (NRW) response to odour complaints, and assessment of onsite activities against Environmental Permit EPR/WP3231NB, NRW have identified the following offences:

Offence: Contravention of Regulation 38 (2) of the Environmental Permitting (England and Wales) Regulations 2016 - failure to comply with/contravene a permit *condition*.

Date: 7th October and 14th October 2025

The above offences relate to the breach of permit condition 3.3.1, by the operator of the permit, Dairy Partners (Cymru Wales) Ltd - ("the company"), which resulted in an amenity offence - odour pollution.

On both dates authorised NRW Officers detected odours perceived as polluting beyond the site boundary. These odours were attributed to The Creamery, more specifically the Effluent Treatment Plant area and deficiencies in the site's Odour Management Plan to ensure potential odour sources are identified and appropriate measures are in place to prevent, or where that is not practicable to minimise the odour.

Further details relating to the offences and investigations can be viewed in Compliance Assessment Reports CAR_NRW0049594 and CAR_NRW0049699.

NRW acknowledges that since the offence dates the company has submitted an updated Odour Management Plan (OMP) and has made further commitments to undertake dynamic olfactometry testing on odour sources at the site.

On this occasion we are issuing the company a **warning letter** as a response to the above offences. However, our decision could change if any further relevant information comes to light, including, but not restricted to, information that:

- you have committed earlier offences
- the environmental impacts of these offences are greater than we presently understand them
- the offences are continuing or have been repeated
- you have committed other offences of which we are presently unaware.

We will take this offence into account if we consider that you are involved in any future offending.

This warning does not:

- prevent any other prosecuting authority taking action against you/the Company; or
- affect our right to issue enforcement, clear-up or remediation notices, or seek recovery of costs or damages according to law.

Yours sincerely



Erin Smyth-Evans
Arweinydd Tîm Rheoli Diwydiant / Industry Regulation Team Leader
De-Orllewin Cymru / South West Wales
Rhif ffôn / Phone number: 03000 65 3304
Rhagenwau / Pronouns: Hi / She/Her

Croesewir gohebiaeth yn Gymraeg a byddwn yn ymateb yn Gymraeg, heb i hynny arwain at oedi.

Correspondence in Welsh is welcomed, and we will respond in Welsh without it leading to a delay.

cc. HSE Manager, Site Directors – Dairy Partners (Cymru Wales) Ltd (by email)