

FAO: Company Secretary
Dairy Partners (Cymru Wales) Ltd
Oldends Lane
Oldends
Stonehouse
Gloucestershire
GL10 3RL

Date 20th May 2026

Sent via post and email

Dear Sir/Madam

Warning letter

Environmental Permit: EPR-WP3231NB

Regulated Facility: The Creamery, Aberarad, Newcastle Emlyn, SA38 9DQ.

Following Natural Resources Wales's (NRW) site inspection where offsite odours were identified, and a separate response to odour complaints with subsequent assessment of onsite activities against Environmental Permit EPR/WP3231NB, NRW have identified the following offences:

Offence: Contravention of Regulation 38 (2) of the Environmental Permitting (England and Wales) Regulations 2016 - failure to comply with/contravene a permit condition.

Date: 17th November and 26th November 2025

The above offences relate to the breach of permit condition 3.3.1, by the operator of the permit, Dairy Partners (Cymru Wales) Ltd - ("the company"), which resulted in an amenity offence - odour pollution.

On both dates authorised NRW Officers detected odours perceived as polluting beyond the site boundary. These odours were attributed to the sludge tanks which form part of the Effluent Treatment Plant. On 17th November damage to the sludge tank lids was noted and identified as an odour source. On 26th November the sludge tank odour control system was not fully functional, and the DAF unit lid was defective.

The circumstances which led to the offsite odour events also amounted to two breaches of permit condition 1.1.1 in that the condition requires the operator to manage and operate the activities: (a) in accordance with a written management system that identifies and

minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents, non-conformances, closure and those drawn to the attention of the operator as a result of complaints. In these instances the operator failed to manage activities to minimise risk of pollution.

Further details relating to the offences and investigations can be viewed in Compliance Assessment Reports CAR_NRW0049949 & CAR_NRW0050182.

NRW acknowledges that the operator completed a series of actions following these events to mitigate future odour incidents. This included repairing damaged assets, restoring functionality of odour abatement equipment and reviewing and implementing improved maintenance procedures.

Therefore, on this occasion we are issuing the company with a **warning letter** as a response to the above offences. However, our decision could change if any further relevant information comes to light, including, but not restricted to, information that:

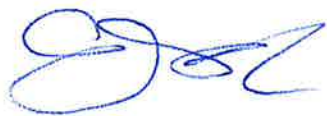
- you have committed earlier offences
- the environmental impacts of these offences are greater than we presently understand them
- the offences are continuing or have been repeated
- you have committed other offences of which we are presently unaware.

We will take this offence into account if we consider that you are involved in any future offending.

This warning does not:

- prevent any other prosecuting authority taking action against you/the Company; or
- affect our right to issue enforcement, clear-up or remediation notices, or seek recovery of costs or damages according to law.

Yours sincerely



Erin Smyth-Evans

Arweinydd Tîm Rheoli Diwydiant / Industry Regulation Team Leader

De-Orllewin Cymru / South West Wales

Rhif ffôn / Phone number: 03000 65 3304

Rhagenwau / Pronouns: Hi / She/Her

Croesewir gohebiaeth yn Gymraeg a byddwn yn ymateb yn Gymraeg, heb i hynny arwain at oedi.

Correspondence in Welsh is welcomed, and we will respond in Welsh without it leading to a delay.

cc. HSE Manager, Site Directors – Dairy Partners (Cymru Wales) Ltd (by email)

