

Compliance Assessment Report CAR_NRW0052015

Permit being assessed: XP3295FK.

For: The Recycling Centre, **held by:** Biffa Waste Services Limited

At: 3 Willow Way, Dyffryn Business Park, Ystrad Mynach, Hengoed, CF82 7TR.

Type of assessment: Site Inspection,

Reason: Routine.

On: 19/05/2026 between 13:40 and 14:40.

Parts of permit assessed: Various.

NRW Lead Officer: Carla Curtis, accompanied by Nicola Rossiter, Anna Andrews.

Report sent to: Kathryn Evans, Site Manager (TCM), on 01/06/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Assessed (A)	
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W2D - Waste - Operations - The site	Assessed (A)	
W3C - Waste - Emissions and monitoring - Odour	Assessed (A)	
W3F - Waste - Emissions and monitoring - Pests	Assessed (A)	
W3G - Waste - Emissions and monitoring - Fire	Assessed (A)	
W4A - Waste - Information - Records	Assessed (A)	
W4B - Waste - Information - Reporting	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This report details the site visit conducted on 19 May 2026 at Biffa Waste Services Limited, Dyffryn Business Park, permit number EPR-XP3295FK.

Natural Resources Wales (NRW) Officers Carla CURTIS, Nicola ROSSITER and Anna ANDREWS attended the site at around 13.40 to complete an unplanned, routine compliance inspection. Weather was overcast and it had been raining heavily the previous day.

Officers met with the site manager and were signed into the site diary, and given a site induction video to watch before being accompanied around the permitted area.

GENERAL OBSERVATIONS

Officers received a site tour, and the following observations were made. The site has recently carried out some improvements which include fire prevention walls and new bays for segregation of waste streams, they have also installed a new system which protects against fires breaking out by quickly detecting any hotspots and raises an alarm allowing operators to pinpoint, isolate, and extinguish the danger before a full-scale fire breaks out.

The site is busier than the last site visit, as they are now taking in more waste due to operational issues at other Local Authority facilities.

WASTE ACTIVITIES

The site also houses a waste transfer station with several bays containing various waste streams ready for transportation for further processing. The housekeeping of the bays was of a good standard, with no causes for concern from an environmental / health & safety perspective. Stockpile heights of waste(s) were within compliance of the sites FPMP (Fire Prevention and Mitigation Plan). There were no offensive odours / noise observed during the site inspection.

INFRASTRUCTURE AND DRAINAGE

The site is situated on an impermeable base, which was observed to be in good condition at the time of inspection. There was some pooling of surface water which is to be expected due to the recent rainfall, this was not around the drainage area, the site manager mentioned that they are looking to improve this soon. The site drains to an interceptor, which is serviced every six months and emptied when required.



Photo 1 – Wood bay



Photo 2 – Waste sorting shed, complete with heat detectors



Photo 3 – Residual waste



Photo 4 - Water tank for water cannon/heat detector system

TECHNICAL COMPETENCY

The site TCM (Technically Competent Manager) is Kathryn Evans, WAMITAB certificate expires 10 October 2027.

WASTE RETURNS

Kathryn Evans is responsible for submitting waste returns for the site. The maximum total quantity of waste accepted at the site per year shall not exceed 74,999 tonnes. Based on the submitted waste return data for the last four quarters of 2025/2026, the total waste accepted was 37,888 tonnes which is well within the site's annual threshold. Please continue to submit

these in line with your permit.

PERMIT COMPLIANCE AND BREACHES

No permit non-compliances were identified on this visit and thus no breaches have been scored.

If you have any issues with this report, please contact Carla Curtis on carla.curtis@naturalresourceswales.gov.uk Thank you.

In this document 'Natural Resources Wales' means the Natural Resource Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):**1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.