

Compliance Assessment Report CAR_NRW0052061

Permit being assessed: EP3295FZ.

For: Pengam Partmart, **held by:** Ian Charles Jenkins

At: Tir-y- Berth, Hengoed, Caerphilly, CF82 8AU.

Type of assessment: Site Inspection,

Reason: Routine.

On: 27/05/2026 between 10:00 and 10:45.

Parts of permit assessed: Various.

NRW Lead Officer: Carla Curtis, accompanied by Anna Andrews.

Report sent to: Ian Charles Jenkins, TCM, Director, on 09/06/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Action only (X)	
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W2D - Waste - Operations - The site	Assessed (A)	
W3C - Waste - Emissions and monitoring - Odour	Assessed (A)	
W3D - Waste - Emissions and monitoring - Noise and vibration	Assessed (A)	
W4A - Waste - Information - Records	Assessed (A)	
W4B - Waste - Information - Reporting	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W1A	Review and update the sites EMS to include further details regarding stockpile heights / widths to assist in the prevention and / or mitigation of any potential fires and ensure good housekeeping standards at all times across site, to minimise environmental risk. Once reviewed and updated, send to NRW regulating officer for review.	30/11/2026

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This report details the site visit made on the 27 May 2026 to Pengam Partmart, permit reference number EPR/EP3295FZ.

Natural Resources Wales (NRW) Officers Carla CURTIS and Anna ANDREWS attended the site at Tir-Yr-Birth, Hengoed, Caerphilly, CF82 8AU for an unannounced, routine site inspection at 10AM where we met with the Site Supervisor. The weather was sunny and warm.

GENERAL OBSERVATIONS

This site consists of treatment operations that are limited to manual and/or mechanical sorting, separation, depollution, dismantling and compaction of waste vehicles and components. The site was in operation at the time of the visit, no waste of any type was stored outside of the permit boundary. There were numerous stockpiles of disused vehicles stored on site outside in the open. Site security was not an issue due to fencing located all around the property. General housekeeping on site was of a good standard, please ensure that daily checks are made to keep litter around the site to a minimum, to avoid any escaping, the confines of the site. It was also noted that the concrete impermeable flooring was generally in good condition with no visible defects, there are plans in the future to have the whole outside area of the site fully concreted. This information must be documented within the site EMS (Environmental Management System).

There were no offensive odours and / or excessive noise witnessed by NRW Officers

during the site inspection. The site has an interceptor drainage system which is regularly maintained / emptied. The outside storage yard possessed a large quantity of depolluted vehicles which were of no concern as they were adequately spaced apart. There was no evidence of any loss of containment / visible leaks, and the cars were to be either scrapped on site or auctioned.

END OF LIFE VEHICLE (ELV) WASTE - DEPOLLUTION & STORAGE

During the site inspection, NRW Officers noted that the stockpile of processed vehicle baled shells located in the outside yard were stacked at around four metres this was an improvement from the last site inspection in 2025. NRW officers also noted that the all the car batteries were being stored in dedicated secondary storage containers which was also an improvement.

The depollution bay was in good working order with all vehicle fluids stored within the appropriate storage containers ready for safe disposal. There were no concerns regarding the storage of ELV liquids with no loss of containment or excess ELV liquids present or witnessed.



Photo 1 - Storage of scrap, bailed metal (4 metres)



Photo 2 – Safe storage of vehicles on site



Photo 3 - Storage of vehicle batteries in plastic containers

ENVIRONMENT MANAGEMENT SYSTEM (EMS)

An environment management system is meant to be a live working document that tells us how you are going to run your site and how you will comply with your permit conditions. This is meant to be updated accordingly with any operation changes and should reflect current site activities.

PERMIT CONDITION 1.1.1

"The operator shall manage and operate the activities:

In accordance with a written management system that identifies and minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents, non-conformances, closure and those drawn to the attention of the operator as a result of complaints"

ACTION: Please submit the latest version of your Environmental Management System to NRW officers following the issue of this CAR form.

WAMITAB

The site TCM (Technically Competent Manager) is Mr I JENKINS, we have a copy of the certificate which expires 28 January 2027.

WASTE RETURN DOCUMENTS

Pengam Partmart have submitted their annual waste return for 2025 with a total of 3,018 tonnes of waste received and a total of 2695 tonnes of waste removed, the maximum total quantity of waste accepted at the site per year shall not exceed 6,000 tonnes. There were no unauthorised waste streams identified within the submission.

Just a reminder to the operator of when the deadline is for the submission of annual waste returns for their site to the NRW waste returns team.

Waste Return Submission Deadline

Annual Return Period	Deadline
1 January to 31 December	31 January the following year

If you have any issues with this report, please contact Carla Curtis on carla.curtis@naturalresourceswales.gov.uk Thank you.

In this document 'Natural Resources Wales' means the Natural Resource Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):**1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.