

Compliance Assessment Report CAR_NRW0052047

Permit being assessed: AB3492ZQ.

For: Wrexham Mill, **held by:** Lloyds Animal Feeds (Western) Limited

At: Bridge Rd North, Wrexham Ind Est, Wrexham, Wrexham CBC, LL13 3PS.

Type of assessment: Site Inspection,

Reason: Routine.

On: 04/06/2026 between 11:15 and 12:55.

Parts of permit assessed: See below.

NRW Lead Officer: Ricky Hartleb, accompanied by Libby Hughes.

Report sent to: Operations Manager, Operations Manager, on 17/06/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
IR1A - Installations - Management - General Management	Assessed (A)	
IR2A - Installations - Operations - Permitted activities	C3 Minor	2.1
IR2B - Installations - Operations - The site	Assessed (A)	
IR4A - Installations - Information - Records	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
1	4

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
IR2A	See Action 1	31/07/2026

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This visit was an arranged site familiarisation and compliance inspection, accompanied by the Operations Manager and the Quality, Compliance & Environment Manager.

At the time of the visit, the site was operational. Weather conditions were warm and sunny, with a slight westerly wind.

IR1A – General Management

A site tour was provided, outlining site operations.

Management demonstrated good operational knowledge and awareness of regulatory obligations.

Discussions were held regarding the CHP unit and the current status of the permit variation application to include it, along with the proposed increase in permitted limits.

As of 05/06/2026, NRW has not received a permit variation application. A previous action issued under CAR_NRW0050763 required submission of a permit variation by 31/03/2026. This action remains outstanding. An extension to the original deadline was discussed with the operator's environmental consultant; however, no revised submission date was formally agreed.

NRW acknowledges that some progress has been made towards the application and that work is ongoing with the operator's environmental consultant. However, as no submission has been received and no revised submission date was formally agreed, a revised deadline of **31 July 2026** is now set for completion of this action.

The failure to submit the required permit variation application within the agreed timescale is assessed under IR2A as non-compliance associated with the failure to complete a previous CAR action.

No other compliance concerns were identified.

IR2A – Permitted Activities

The site appeared clean and was generally operating within the scope of its permitted activities.

The CHP unit was not operational at the time of the visit.

However, the CHP unit constitutes a directly associated activity and remains outside the scope of the current environmental permit. A permit variation application was required by 31/03/2026 under a previous CAR action and has not yet been submitted.

In addition, the CHP represents a potential emission point that is not currently permitted or monitored under the existing permit conditions.

Advice was given that the CHP unit must not be operated until the permit variation has been approved.

This represents a category 3 breach relating to an unpermitted activity with potential for minor environmental impact.

No other compliance concerns were identified.

IR2B – The Site

The site appeared to be clean overall, with waste stored appropriately in designated areas. The HGV wash plant appeared clean and in good condition.

No compliance concerns were identified.

IR4A – Records

A sample of operational, environmental, and training records was reviewed. All records inspected were complete, accurate, and appropriately maintained.

No compliance issues were identified.

Actions**Action 1:**

While it is acknowledged that work has commenced on a permit variation application for the additional CHP unit, NRW has not yet received a formal submission. As the CHP unit is a directly associated activity, it must be included within the environmental permit.

The operator is required to submit a permit variation application to NRW for the operation of the additional CHP unit by 31/07/2026.

Thank you to the site staff for their time and cooperation during the visit.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry compliance criteria (used in section 1 and 2):**1. Management**

- IR1A – General management
- IR1B – Finance (only applicable to Landfill)
- IR1C – Energy efficiency
- IR1D - Efficient use of raw materials
- IR1E - Avoidance, recovery and disposal of wastes produced by the activities
- IR1F - Multiple operator installations

2. Operations

- IR2A – Permitted activities
- IR2B – The site
- IR2C – Operating techniques
- IR2D – Technical requirements
- IR2E – Improvement programme
- IR2F – Pre-operational conditions
- IR2G – Landfill engineering (only applicable to Landfill)
- IR2H – Waste acceptance (only applicable to Landfill)
- IR2I – Leachate levels (only applicable to Landfill)
- IR2J – Closure and aftercare (only applicable to Landfill)
- IR2K – Landfill gas management (only applicable to Landfill)

3. Emission and Monitoring

- IR3A(1) – Emissions to water
- IR3A(2) – Emissions to air
- IR3A(3) – Emissions to land
- IR3B – Emissions of substances not controlled by emission limits
- IR3C – Odour
- IR3D – Noise and vibration
- IR3E – Monitoring
- IR3F – Pests
- IR3G – Air quality management plans
- IR3H – Monitoring for the purposes of the Industrial Emissions Directive (this heading includes Large Combustion Plants)
- IR3I – Fire

4. Information

- IR4A – Records
- IR4B – Reporting
- IR4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.