

Compliance Assessment Report CAR_NRW0052215

Licence being assessed: 20/56/11/0005.

For: Abstractions from Ynys-y-fro Reservoir, Henllys & Pant-yr-eos Brooks, **held by:** Dwr Cymru Cyfyngedig.

At: Ynys Fro Reservoir, Rogerstone, Newport, Newport, NP10 9GN.

Type of assessment: Site Inspection,

Reason: Routine.

On: 30/06/2026, between 09:30 and 10:30.

Parts of licence assessed: Site Operations

NRW Lead Officer: Gavin Summerhill.

Report sent to: Kevin Betts, Dwr Cymru Water Resources Technician, on 30/06/2026.

1. Summary of our findings (full details in section 4)

Part of licenced activity assessed (criteria)	Assessment result	Non-compliant licence condition
WR-A1 - Water Abstraction - Abstraction specified by licence - Source of supply	Assessed (A)	
WR-A2 - Water Abstraction - Abstraction specified by licence - Points of abstraction	Assessed (A)	
WR-A3 - Water Abstraction - Abstraction specified by licence - Means of abstraction	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution or civil sanctions being imposed depending on the circumstances of the offence.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Site Report

On Tuesday 30th June 2026, I carried out an inspection at Ynys-y-fro Reservoir, in relation to a water resources abstraction license. (Permit Number 20/56/11/0005). Dwr Cymru Water Resources Technician (KB) was also in attendance. The weather conditions were dry and sunny. My inspection commenced at 9.30.

The site is an inland water (reservoir & streams) that is used to abstract water for the use of public supply.

Points of abstraction:-

Point A (from Ynys-y-fro Reservoir) at National Grid Reference ST 28540 88922 via a draw off tunnel from the reservoir.

Point B (from Henllys Brook) at National Grid Reference ST 27104 91078 via 12 inch pipelines from river intakes, merging to a 15 inch pipeline which discharges to the Ynys-y-fro Reservoir.

Point C (from Pant-yr-eos Brook) at National Grid Reference ST 26783 90651 via via 12 inch pipelines from river intakes, merging to a 15 inch pipeline which discharges to the Ynys-y-fro Reservoir.

The period of abstraction is all year.

Observations

General overview of Ynys-y-fro Reservoir. Please see Fig 1 below.



Fig 1 - Ynys-y-fro Reservoir

First I inspected Point A (from Ynys-y-fro Reservoir) at National Grid Reference ST 28540 88922. I can confirm this is accurate as stipulated by the permit. Please see Fig 2 below.



Fig 2 - Point A (from Ynys-y-fro Reservoir)

(KB) advised there has been no abstractions from Point A since approximately 2000.

I proceeded to inspect Point D at National Grid Reference ST 28229 89165. I can confirm this is accurate as stipulated by the permit. Please see Fig 3 below.



Fig 3 - Point D flow monitoring

Point D serves as the designated flow monitoring location for the licensed abstractions associated with Points B and C. It is currently the only location on site where monitoring infrastructure remains in place and operational. However, this point is presently unused and has been bunded. No evidence of water present was observed at this location, suggesting it has not been in use for a considerable period.

Further discussions were held with (KB) regarding points B and C. The weir gravity intake (Point B) is retained solely for the purposes of licence compliance monitoring and has not been operational since April 2022. The abstraction at Point C has been non-operational for an estimated period of approximately 20 years. At present, both abstraction points are inactive and there is no evidence of recent abstraction activity or operational use.

(KB) advised nil returns are submitted annually.

This concluded my inspection. I left site at 10.30.

Breaches of permit condition:

- No breaches observed.

Action required by date specified:

- No actions required.

Other advisory comments:

- No other advisory comments

Contact details:

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following details:

Gavin Summerhill (Environment Officer)

gavin.summerhill@cyfoethnaturiolcymru.gov.uk

If we do not receive the information requested within specified deadline and have not been informed as to why there is a delay, then we may serve a Regulation 60 Notice requiring the information under Environmental Permitting (England and Wales) Regulations 2016.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your licence is issued to you under the Water Resources Act 1991 as amended by the Water Act 2003. You have a responsibility to comply with the conditions of your licence and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the licence condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of Water resource action criteria (used in section 1 and 2):**WR A: Abstraction specified by Licence**

- WR-A1 Source of supply
- WR-A2 Points of abstraction
- WR-A3 Means of abstraction
- WR-A4 Purposes of abstraction
- WR-A5 Period of abstraction
- WR-A6 Quantities
- WR-A7 Land
- WR-A8 Other specified on licence

WR B: Abstraction measurement and records

- WR-B1 Means of measurement
- WR-B2 Recording
- WR-B3 Reporting

WR C: Surface / Groundwater level and protected flow

- WR-C1 Minimum hands-off flow/level requirements
- WR-C2 Flow/level measurement devices
- WR-C3 Recording
- WR-C4 Reporting

WR D: Environmental monitoring and information

- WR-D1 Recording
- WR-D2 Reporting
- WR-D3 Notifications

WR E: Fish and eel passage

- WR-E1 Infrastructure specified by licence
- WR-E2 Maintenance and records

WR F: Discharge

- WR-F1 Point of discharge
- WR-F2 Infrastructure
- WR-F3 Measurement
- WR-F4 Recording
- WR-F5 Reporting

WR G: Impoundment specified by licence

- WR-G1 Inland water to be impounded
- WR-G2 Manner and extent of impoundment
- WR-G3 Point(s) of impoundment
- WR-G4 Construction and removal requirements
- WR-G5 Other specified on licence

WR H: Borehole infrastructure

- WR-H1 Infrastructure and accessibility
- WR-H2 Maintenance and calibration

Enforcement response

Any non-compliance with a licence condition is an offence and we may take legal action against you. Action we take can include prosecution or civil sanctions. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.