

Compliance Assessment Report CAR_NRW0052199

Permit being assessed: BB3793ND.

For: Nevills Dock, **held by:** AMG Resources Ltd.

At: A M G Resources Ltd, Nevills Dock, Llanelli, Carmarthenshire, SA15 2HD.

Type of assessment: Site Inspection,

Reason: Incident Response (Incident number 2606905).

On: 26/06/2026 between 11:00 and 12:45.

Parts of permit assessed: W3F.

NRW Lead Officer: David Ellar, accompanied by Alex Underhill.

Report sent to: Adrian Stewart, TCM, on 09/07/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W3F - Waste - Emissions and monitoring - Pests	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This was an announced site visit made by Alex Underhill, accompanied by David Ellar, both of Natural Resources Wales (NRW). Also present was a Public Health officer from the Local Authority, and a 3rd party pest contractor. The purpose of the inspection was as an incident response following reports of high fly activity in the local area, and to assess compliance with pest management plan against the Standard Rules **SR2008No21** Environmental Permit EPR-BB3793ND. It was noted that there had been very hot weather recently.

Previous inspection:

Previous inspection breaches were not assessed during this inspection as they were not related to the pest management plan, and this visit was purely focused on pest management. For further details see the previous inspection CAR reference CAR_NRW0052054, dated 04/06/2026.

Permit Breaches:

No permit breaches were observed during this inspection, and the site was found to be compliant with the Pest Management Plan (PMP).

General observations:

The site was generally tidy and organised, with good segregation of waste types and good waste storage practices were observed. Whilst quantities of waste on site were within permitted limits, the operator advised that site activity was higher than usual and that steps were being taken to reduce stock quantities. The volume of '*Contraries Waste*', being residual waste from the processing of metal food tins/packaging, was noted as being significantly less than during the previous inspect dated 04/06/2026.

Pests (W3F):

The Pest Management Plan (PMP) is available on-site. As per 5.2 of the PMP, pre-waste inspection checks are done before collecting shipments and any shipments that contain high levels of pests (flies) are not collected. Upon receipt of a delivery, products are inspected for pest levels, and any that show high levels of pests are quarantined and treated through an external pest contractor.

The operator stated that stock rotation is currently 1-2 weeks as standard to help with pest control. 5.4 of the PMP aims for the target turnaround to be less than 10 days.

There are currently 17 fly monitoring boards installed throughout the site and 40 fly bags to capture flies. Monitoring boards are currently changed every Monday. Despite a clear presence of flies at the time of inspection, the monitoring boards showed relatively low levels of house flies, although a high level of fruit flies was noted. The 3rd party pest contractor suggested that this could demonstrate that whilst there are flies on site, they are not actively moving off-site. Daily spraying has been taking place out of hours as a preventative measure. The spraying of insecticide is designed to target both the immediate fly issue and also creates a residue to kill off any further flies that appear.

A few isolated areas of held stock demonstrated a high level of flies; however, no instances of

breeding were seen, neither larva nor pupa states were found. The external pest contractor is continuing to send weekly updates of their findings during pest monitoring, and whilst there are instances of flies on site, we are satisfied that the site is compliant with the approved PMP, revision 3, dated March 2022.

Whilst the site was found to be compliant with the existing Pest Management Plan, officers advised that the additional measures discussed, including reducing stock levels and minimising the length of time waste is held on site, together with any other identified improvements, should be incorporated into a revised Pest Management Plan that reflects the increased risk of fly infestations associated with seasonal conditions. Given the ongoing reports of fly-related issues, Natural Resources Wales will maintain an increased level of regulatory oversight at the site until there is evidence that the issue has been satisfactorily addressed.

Many thanks for your time during the inspection.

Ends.

In this document ‘Natural Resources Wales’ means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):**1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.