

Compliance Assessment Report CAR_NRW0052112

Permit being assessed: DB3095CB

For: Tavern Caravan Site, **held by:** Wayne Maguire

At: Forden, Welshpool, Powys, SY21 8NN.

Type of assessment carried out: Site Inspection,

Reason: Routine.

On 08/06/2026, between 13:29 and 14:50.

Parts of permit assessed: See criteria listed below

NRW Lead Officer: Bethan Lewis, accompanied by: Liz Park.

Report sent to: Wayne Maguire, Permit Holder, on 15/07/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-A1 - Water Quality - Management - General management	C2 Significant	1.1.1
WQ-A1 - Water Quality - Management - General management	C2 Significant	1.1.2
WQ-B1 - Water Quality - Operations - Permitted activities	C2 Significant	2.1.1
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Action only (X)	
WQ-C4 - Water Quality - Emissions and monitoring - Monitoring	Action only (X)	
WQ-C4 - Water Quality - Emissions and monitoring - Monitoring	Action only (X)	
WQ-D3 - Water Quality - Information - Notifications	C4 No impact	4.3.4

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-A1	Supply NRW with a comprehensive written management system as specified in condition 1.1.1 of your environmental	05/08/2026

Criteria	Action needed	Complete by
	permit.	
WQ-A1	Provide NRW with records of compliance with your written management system.	05/08/2026
WQ-B1	Take appropriate measures to prevent unauthorised access to the PTP and to ensure that the PTP is always operational.	05/08/2026
WQ-C1	Submit evidence to Natural Resources Wales that the maximum daily discharge volume is within the permitted allowance of 33 cubic metres per day.	05/08/2026
WQ-C4	Confirm (1) whether effluent from the PTP enters the pond and subsequently the effluent sample point at SJ 21842 00246; and (2) which pipe within the effluent sample point discharges effluent from the PTP/pond.	05/08/2026
WQ-C4	Carry out necessary works to ensure that a sample of the PTP discharge may be collected easily and safely by a single unaccompanied sampler.	19/08/2026
WQ-D3	Request the transfer of permit DB3095CB from Mr. Wayne Maguire to Maguire Park Holdings Limited.	05/08/2026

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

We are currently considering taking enforcement action against you for the non-compliance recorded above. We will contact you in due course.

4. Details of our assessment

Previous visit to Tavern Caravan Site as detailed in CAR NRW0050389

Natural Resources Wales (NRW) officers attended Tavern Caravan Site on the 18 December 2025 to carry out a compliance inspection of discharge permit DB3095CB. The findings of the inspection were recorded within Compliance Assessment Report (CAR form) CAR_NRW0050389. Due to a number of identified permit breaches, the permit holder, Mr. Wayne Maguire, was asked to undertake several actions as shown in figure 1 below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-A1	Please supply NRW with a comprehensive written management system as specified in condition 1.1.1 of your environmental permit.	31/03/2026
WQ-A1	Please provide NRW with records of compliance with your written management system.	31/03/2026
WQ-C1	Please provide NRW with records of maximum daily discharge volume limit.	31/03/2026
WQ-C4	Please provide NRW with details of the sampling/monitoring point specified in the permit and provide permanent means of access.	31/03/2026
WQ-D3	NRW to be notified of any changes or extensions of the activities, which may have consequences for the environment.	31/03/2026

Figure 1: Screenshot of actions table within CAR_NRW0050389

Details of 08 June 2026 visit to Tavern Caravan Site

NRW received no response from the permit holder in relation to the actions in figure 1. NRW officers therefore carried out an unannounced visit to Tavern Caravan Site on the 08 June 2026 to follow up on these actions.

The NRW officers first viewed the receiving watercourse downstream of Tavern Caravan Site at National Grid Reference (NGR) SJ 21803 00280. The watercourse was found to have a strong sewage odour and was grey in colour as shown in photograph 1 below.



Photograph 1: Receiving watercourse at SJ 21803 00280

The NRW officers subsequently viewed the pond at Tavern Caravan Site at SJ 21866 00232 which receives effluent from the site's Package Treatment Plant (PTP) before it discharges into the unnamed watercourse above. The pond was also found to be grey in colour as shown in photograph 2 below.



Photograph 2: Pond at Tavern Caravan Site at SJ 21866 00232

The NRW officers spoke with the permit holder who commented that they had not seen CAR_NRW0050389 issued in February 2026. A printed copy of the CAR form was therefore provided to the permit holder during the visit.

The permit holder suspects that somebody is purposefully switching off the site's PTP, possibly due to the noise it creates. It was confirmed that the PTP was not switched on at the time of NRW's attendance, meaning that sewage was not being treated. This was the likely cause of the grey water and odour noticed within the pond at SJ 21866 00232 and watercourse at SJ 21803 00280. As the vegetation in front of the PTP's control panel did not appear to have recently been disturbed, it is possible that the PTP had been switched off for a substantial period of time prior to NRW's attendance.

WQ-B1 - Permitted Activities - Category 2 Non-Compliance - Action Required

Condition 2.1.1 of permit DB3095CB states that the operator is only authorised to discharge secondary treated sewage effluent via outlet 1 at SJ 21842 00246. As the PTP was not switched on at the time of NRW's attendance, the permit holder is believed to have breached condition 2.1.1. This breach has been categorised a category 2 non-compliance under section 1 above. A category 2 non-compliance represents a non-compliance that has the potential to have a significant impact or effect on the environment, people and/or property. To rectify this non-compliance, the permit holder is asked to take appropriate measures to prevent unauthorised access to the PTP and to ensure that the PTP is always operational by no later than the **05 August 2026**. Such measures might include installing locks and periodically checking the PTP (at least daily) to ensure that it is switched on.

WQ-C4 - Monitoring - Action Only

Action WQ-C4 within CAR_NRW0050389 asked the permit holder to "provide NRW with details of the sampling/monitoring point specified in the permit and provide permanent means of access". During the unannounced visit on the 08 June 2026, the NRW officers identified an effluent sample point at SJ 21842 00246 as shown in photographs 3 and 4 below. A number of discharge pipes were present within the effluent sample point. One appeared to be discharging clear water whilst another was discharging grey coloured effluent. The NRW

officers noticed a strong sewage odour emanating from the effluent sample point.



Photograph 3: Effluent sample point at SJ 21842 00246



Photograph 4: Effluent sample point at SJ 21842 00246

To enable sampling/monitoring to be carried out in accordance with permit DB3095CB, the permit holder is asked to confirm (1) whether effluent from the PTP enters the pond and subsequently the effluent sample point at SJ 21842 00246; and (2) which pipe within the effluent sample point discharges effluent from the PTP/pond. The permit holder is asked to provide a response by no later than the **05 August 2026**.

The cement surrounding the effluent sample point was found to have not set properly and as a result the manhole cover could only be lifted safely by two individuals. The permit holder is therefore also asked to carry out necessary works to ensure that a sample of the PTP discharge may be collected easily and safely by a single unaccompanied sampler by the **19 August 2026**. Such works might include installing a hatch for example.

WQ-C1 - Emissions to Water - Action Only

Condition 3.1.2 of permit DB3095CB states that the maximum daily discharge volume from the PTP shall not exceed 33 cubic metres per day. As Tavern Caravan Site currently has capacity for 112 caravans, it is possible that the daily discharge volume is being exceeded. Similarly to CAR_NRW0050389, the permit holder is therefore asked to submit evidence to Natural Resources Wales that the maximum daily discharge volume is within the permitted allowance of 33 cubic metres per day by the **05 August 2026**.

WQ-A1 - General Management - 2 x Category 2 Non-Compliances - Action Required

Actions WQ-A1 within CAR_NRW0050389 asked the permit holder to *"supply NRW with a comprehensive written management system as specified in condition 1.1.1 of your environmental permit"* and *"provide NRW with records of compliance with your written management system"*. No written management system has yet been supplied by the permit holder, nor evidence of compliance with the written management system. The permit holder is therefore continuing to breach conditions 1.1.1 and 1.1.2 of permit DB3095CB which state:

Condition 1.1.1: *"the operator shall manage and operate the activities: (a) in accordance with a written management system that identifies and minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents, non-conformances and those drawn to the attention of the operator as a result of complaints; and (b) using sufficient competent persons and resources"*.

Condition 1.1.2: *"Records demonstrating compliance with condition 1.1.1 shall be maintained"*.

Given the condition of the pond at SJ 21866 00232 and receiving watercourse at SJ 21803 00280 on the 08 June 2026, these breaches have been recorded as category 2 non-compliances under section 1 above. To rectify the non-compliances, the permit holder is again asked to supply NRW with a comprehensive written management system as specified in condition 1.1.1 of your environmental permit, and provide NRW with records of compliance with your written management system by the **05 August 2026**.

WQ-D3 - Notifications - Category 4 Non-Compliance - Action Required

During NRW's visit on the 08 June 2026, the permit holder commented that Tavern Caravan Site is now operated by Maguire Park Holdings Limited. Condition 4.3.4 of permit DB3095CB states that *"Natural Resources Wales shall be notified within 14 days of the occurrence of the following matters, except where such disclosure is prohibited by Stock Exchange Rules: Where the operator is a corporate body other than a registered company: (a) any change in the operator's name or address; and (b) any steps taken with a view to the dissolution of the operator"*. As NRW was not notified about the change in operator at Tavern Caravan Site, this has been recorded as a category 4 non-compliance under section 1 above. A category 4 non-compliance represents a non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property. To rectify this non-compliance, permit DB3095CB must be transferred from Mr. Wayne Maguire to Maguire Park Holdings Limited. This can be done under the following webpage:

<https://naturalresources.wales/permits-and-permissions/water-discharges-and-septic-tanks/discharges-to-surface-water-and-groundwater/transfer-your-permit-for-water-discharges/?lang=en>

NRW ask for the permit holder to request the transfer of permit DB3095CB from Mr. Wayne Maguire to Maguire Park Holdings Limited by the **05 August 2026**.

Final Comments

If the permit holder wishes to discuss the contents of this Compliance Assessment Report (CAR), we ask that they contact the NRW officer noted above.

NRW aim to revisit Tavern Caravan Site during the week commencing 20 July 2026 to monitor progress with the above actions.

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.