

Compliance Assessment Report CAR_NRW0052458

Permit being assessed: BP0308601

For: Windsor Road CSO, **held by:** DWR CYMRU CYFYNGEDIG

At: Outside No. 11, Windsor Road, Porthcawl, CF36 3LR.

Type of assessment carried out: Site Inspection,

Reason: Routine.

On 29/04/2026, between 11:50 and 12:00.

Parts of permit assessed: 2 & 3

NRW Lead Officer: Natalie Wrangham, accompanied by: Ceri Malone.

Report sent to: CARS@dwrwymru, mailbox, on 22/07/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-B1 - Water Quality - Operations - Permitted activities	Assessed (A)	
WQ-B2 - Water Quality - Operations - The site	Assessed (A)	
WQ-B3 - Water Quality - Operations - Operating techniques	Assessed (A)	
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Assessed (A)	
WQ-C4 - Water Quality - Emissions and monitoring - Monitoring	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Site report

On 29th April 2026 inspections of various Combined Sewer Overflows in the catchment of the Porthcawl beaches were taken in advance of the 2026 bathing water season. The weather was bright and dry. In attendance were 2 Environment Officers from Cwm Taf and Bridgend Environment Team and a DCWW pollution technician.

This report is for the asset Windsor Road CSO, permit ref BP0308601.

The inspection of the asset did not raise any concerns. The screen and EDM monitor were installed. The DCWW pollution tech stated that a new EDM bollard had been installed recently. There was no overflow to the CSO outfall at the time of the visit.

An EDM data request was submitted for monitoring data between 14/06/2025 - 15/06/2026. The data showed 18 spills had been recorded during that time frame including 11 during the 2025 bathing water season and 1 in the 2026 season, see table below from data provided by DCWW.

Number of Spills in Data Period = 18

Number of Spill blocks containing suspect readings = 0

Number of Single Spill Events = 11

Estimated Total Spill Duration = 525 minutes

Spill Num	SpillBlockStart	SpillBlockEnd	ReadingsOverLimit	MaxReading	SuspectReadings	Sp
1	05/06/2025 09:00:00	05/06/2025 21:00:00	2	114.7759	0	Ini
2	12/06/2025 08:30:00	12/06/2025 20:30:00	7	156.4646	0	Ini
3	12/06/2025 20:30:00	13/06/2025 20:30:00	3	124.0107	0	Su
4	13/06/2025 20:30:00	14/06/2025 20:30:00	1	107.3879	0	Su
5	01/09/2025 08:00:00	01/09/2025 20:00:00	1	106.5964	0	Ini
6	03/09/2025 13:00:00	04/09/2025 01:00:00	1	127.9685	0	Ini
7	09/09/2025 19:00:00	10/09/2025 07:00:00	1	116.0952	0	Ini
8	11/09/2025 22:30:00	12/09/2025 10:30:00	1	121.8999	0	Ini
9	12/09/2025 10:30:00	13/09/2025 10:30:00	1	126.1213	0	Su
10	14/09/2025 13:00:00	15/09/2025 01:00:00	3	153.562	0	Ini
11	20/09/2025 12:15:00	21/09/2025 00:15:00	2	129.8154	0	Ini
12	19/10/2025 09:45:00	19/10/2025 21:45:00	1	107.9158	0	Ini
13	10/11/2025 09:45:00	10/11/2025 21:45:00	1	112.4011	0	Ini
14	12/11/2025 06:45:00	12/11/2025 18:45:00	1	116.6228	0	Ini
15	08/01/2026 16:00:00	09/01/2026 04:00:00	1	104.8574	0	Ini
16	27/02/2026 19:00:00	28/02/2026 07:00:00	5	143.4287	0	Ini
17	12/03/2026 20:45:00	13/03/2026 08:45:00	1	100.8574	0	Ini
18	11/05/2026 07:30:00	11/05/2026 19:30:00	2	128.8574	0	Ini

NRW rainfall gauges in Lletty Brongu and Brackla only show rainfall from July 2025. For the September 2025 data, the rain gauges show rainfall at or proceeding the times of the discharge

events recorded with the exception of the 11/05/2026 where no rainfall has been recorded at either rain gauge. This data can be found on NRW's website. The Met office data states that 79 millimetres of rain fell in the month of May 2026, and the Met office morning update for the 11th May states that rain showers were expected that day.

Breach of permit condition

N/A

Actions required

N/A

Contact details:

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following email address:

cwmtaf&bridgendconsultations@cyfoethnaturiolcymru.gov.uk

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.