

Compliance Assessment Report CAR_NRW0052551

Permit being assessed: CG0341601

For: Criccieth Wastewater Treatment Works, **held by:** DWR CYMRU CYFYNGEDIG

At: Off A497, Criccieth, Gwynedd, LL52 0SJ.

Type of assessment carried out: Site Inspection,

Reason: Routine.

On 29/07/2026, between 13:00 and 13:30.

Parts of permit assessed: 2.1, 2.2, 3.1

NRW Lead Officer: Euryrn Roberts.

Report sent to: CARS mailbox, CARS mailbox, on 04/08/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-A1 - Water Quality - Management - General management	Assessed (A)	
WQ-B2 - Water Quality - Operations - The site	Action only (X)	
WQ-B2 - Water Quality - Operations - The site	Action only (X)	
WQ-B1 - Water Quality - Operations - Permitted activities	C3 Minor	2.1.1 The only activities authorised by the permit are the activities specified in schedule 1 table S1.1.
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-B2	One of the scrapers within storm tank no.1 needs adjusting to	11/09/2026

Criteria	Action needed	Complete by
	be effective	
WQ-B2	Please explain what action will be taken regarding the poor condition of the sludge storage tank	11/09/2026
WQ-B1	Please remove the sludge spilt onto the ground next to the sludge storage tank and find a way to contain spills in the future	11/09/2026

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Thank you for your co-operation during the visit.

The inspection was undertaken during a period officially designated a drought.

Storm tank number 1:

Both storm tanks were empty, but it was noted that the lowest scraper in storm tank number 1 was set too high / wrong angle, so that it would be ineffective at scraping sludge into the nearby sump.

Action:

Please adjust the scraper. This needs to be done before the rains return.

Timescale:

Please carry out the necessary adjustment before the 11th of September.

Sludge storage tank:

It was seen that the steel sludge storage tank showed significant signs of corrosion, particularly in the top third of the tank. Please see attached photograph P7290142 as evidence of this and also photograph P7290143 which shows a series of holes through the metal of the tank wall and evidence of minor sludge seepages out of the tank. The lowest of the holes seen in photograph P7290143 was located around 60% up the tank height.

It's understood that the sludge tank contents is currently being managed by not allowing it to be filled more than half full. This means that the sludge storage capacity at the site is half the historic capacity and an operational constraint.

Action:

The tank needs to be repaired, or replaced.

Timescale:

Please provide a timescale for repairing the tank, or its replacement by the 11th of September.

Minor sludge spill:

It was seen that there had been a minor sludge spill onto the ground next to the sludge storage tank. It was explained that this was due to a blockage that had occurred. Please see attached photograph P7290141 as evidence.

This issue is noted as a minor permit breach as condition 2.1.1 does not allow discharges to land.

Action:

Please clear the debris from the spill and consider what can be done differently to contain spills in the future.

Timescale:

Please comment by the 11th of September.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.