

Compliance Assessment Report CAR_NRW0052652

Permit being assessed: AN0350101

For: CSO OPP 37 EDMONDES ST TYLORSTOWN, **held by:** DWR CYMRU CYFYNGEDIG

At: Opp 37 Edmondes Street, Ferndale, TYLORSTOWN, CF43 3HW.

Type of assessment carried out: Other,

Reason: Incident Response (Incident number: 2606712).

On 23/07/2026, between 12:45 and 13:20.

Parts of permit assessed: 2.3.1, 4.3.1

NRW Lead Officer: Hywel Brown.

Report sent to: DWR CYMRU, DWR CYMRU, on 24/08/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-B3 - Water Quality - Operations - Operating techniques	C3 Minor	2.3.1
WQ-D3 - Water Quality - Information - Notifications	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-B3	Improve operations/maintenance to reduce the risk of another unconsented discharge	16/09/2026
WQ-D3	There was a delay in notifications, however under section 4.3.1 of the permit, the notification was within the 7 day time period. Improve operations to ensure that notifications are sent as soon as possible to reduce the risk of non-compliance.	16/09/2026

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment**Site Report:**

On 27/07/2026 NRW Environment Officer from Cwm Taf and Bridgend Environment Team arrived on site in response to a WIRS report (WIRS number 2606712) which was a self-report notification for Dwr Cymru Welsh Water (DCWW) informing NRW that telemetry data showed that the asset had spilled on the 19th of June 2026, due to a soft blockage of wipes accumulating at the CSO's outgoing flow control plate. The spill had not been notified to Network Team in error and was therefore delayed in its reporting to NRW.

The asset was at CSO Opp 37 Edmondes St Tylorstown located at National Grid Reference ST 01192 95325, operating under permit number AN0350101.

The weather conditions during the site attendance were sunny, during a dry period of little rainfall. NRW EO could not observe the outfall directly due to it being obscured by vegetation.

No pollution related visuals such as RAG, sewage fungus, solids, or debris were observed in the watercourse at the location of the point of discharge, and no sewage related visuals were observed upstream or downstream of the point of discharge.

However, due to the discharge operating outside of the permitted conditions, there has been a non-compliance of condition 2.3.1 – operating techniques. It was also noted that there were issues with reporting and notification within DCWW. Despite the delay in reporting, condition 4.3.1 – Notifications, has not been breached, as the permit stipulates that the permit holder has seven days to notify NRW. It is important however that the permit holder ensures that notifications are sent as soon as possible to reduce the risk of breaching condition 4.3.1.

Breaches of Permit conditions

This result is a non-compliance of the following permit condition(s):

Condition 2.3.1 – Operating Techniques

1. For the discharge specified in table S3.3:

a. The discharge shall only occur when and only for as long as either:

(i) the flow passed forward is equal to or greater than the overflow setting indicated due to rainfall and/or snow melt or

(ii) the hydraulic capacity of the sewer network downstream of the combined sewer

overflow is reached due to rainfall and/or snow melt and the level of storm sewage in the sewer at the combined sewer overflow is greater than the weir level of the overflow structure which is specified as an overflow setting in table S3.3.

A category 3 non-compliance has been assigned for this incident due to the potential impact of the CSO operating outside of its permitted conditions. There was no observed actual impact as a result of the discharge.

Advisory comments:

Ensure that notifications are sent to NRW as soon as possible to avoid potential non-compliance with reporting condition 4.3.1 – Notifications.

Contact details:

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following email addresses:

Hywel.R.Brown@cyfoethnaturiolcymru.gov.uk

cwmntaf&bridgendconsultations@cyfoethnaturiolcymru.gov.uk

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.