

Compliance Assessment Report CAR_NRW0052936

Permit being assessed: MP3895FT.

For: Silent Valley Waste Transfer station, **held by:** Blaenau Gwent County Borough Council

At: Beechwood House, Cwm, Ebbw Vale, Blaenau Gwent, NP3 6PZ.

Type of assessment: Site Inspection,

Reason: Incident Response (Incident number 2608990).

On: 26/08/2026 between 11:00 and 12:15.

Parts of permit assessed: Various.

NRW Lead Officer: Mark ogorman, accompanied by Carla Curtis.

Report sent to: Robert Lewis, Technically Competent Manager , on 14/09/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Assessed (A)	
W2D - Waste - Operations - The site	Assessed (A)	
W3A(1) - Waste - Emissions and monitoring - Emissions to water	Assessed (A)	
W3C - Waste - Emissions and monitoring - Odour	Assessed (A)	
W3G - Waste - Emissions and monitoring - Fire	Assessed (A)	
W2E - Waste - Operations - Waste acceptance	Assessed (A)	
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W3D - Waste - Emissions and monitoring - Noise and vibration	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Natural Resources Wales (NRW) Waste Regulation Officer Mark O'GORMAN, Officer Carla CURTIS attended Silent Valley Waste Services LTD, Beechwood House, Cwm, Ebbw Vale NP23 6PZ, at 11.00am on Wednesday 26th August 2026 to conduct a routine inspection of permit site EPR-MP3895FT following a fire on site on Wednesday 12th August 2026. The weather conditions were clear, sunny and dry. Officers O'GORMAN and CURTIS met with the site supervisors who accompanied them around the permitted boundary.

FIRE INCIDENT – 12/08/26 12.18AM, the Fire and Rescue Service (FRS) reported an incident to NRW (WIRS 2608990) of a fire taking place at Silent Valley Waste Services LTD. It is believed the cause of the fire was most likely a Lithium battery. NRW Officers advised that the site review their FPMP to help prevent and or mitigate any future potential incidents.

General Observations

The fire on 26/08/2026 originated and was contained within Building 1 of the permitted site. The fire's origin point was situated in the upper right hand corner of Building 1, amongst the bulky waste items. The fire had spread throughout Building 1, which is currently not in use and is awaiting evaluation of structural soundness. Site staff and fire service were on site soon after the alarm was raised. During the inspection the site supervisors had fully explained the series of events during the fire incident and what actions were undertaken. All fire water was contained on site via a sealed drainage interceptor and has since been appropriately removed from site. Fortunately, Building 2 was unaffected by the fire and the

Material Facility operations were running as usual. During the inspection no offensive noises or odours were witnessed by NRW officers. General housekeeping of the site was of a good condition with staff cleaning litter as they came across it to minimise site debris.



Image 1 shows the upper right hand corner of Building 1 which was the fire's origin point.



Image 2 shows the electrical power boxes for Building 1 which were damaged during the fire, resulting in a loss of power to Building 1.



Image 3 shows wider view of Building 1, scorching along the roof is visible.



Image 4 shows the bay in Building 1 that has been used for green waste. Since the fire, green waste is now managed in Building 2 until permanent arrangements can be finalised.



Image 5 shows Refrigerators stored within an enclosed container and under weatherproof covering on an impermeable surface. Due to high volumes of bulky WEEE and Building 1 no longer in use, the site is utilising temporary storing methods inline with an S2 exemption until permanent arrangements can be finalised.



Image 6 shows appropriately stored processed Material Facility bundles. Building 2 was unaffected by the fire and the Material Facility operations are underway as usual.

WAMITAB

Technically competent manager is Robert Lewis who holds a current certificate at the time of the inspection.

WASTE RETURNS

Waste returns for this permit are quarterly and need to be submitted prior to the deadline dates below.

Deadlines for submitting waste returns

Quarterly returns

Quarters	Deadline for return
January 1 to March 31	April 30
April 1 to June 30	July 31
July 1 to September 30	October 31
October 1 to December 31	January 31

CONTACT DETAILS

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following details: Mark O'GORMAN, Waste Regulation Officer, mark.ogorman@naturalresourceswales.gov.uk, 03000654279.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):**1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.