Compliance Assessment Report CAR_NRW0052977

Permit being assessed: DP3098FN.

For: Dyfed Recycling Services, **held by:** Dafen Service Station Ltd

At: Pencoed Yard, Bellevue Road, Bynea, Llanelli, Carmarthenshire, SA14 9LN.

Type of assessment: Site Inspection,

Reason: Routine.

On: 11/09/2026 between 11:10 and 12:15.

Parts of permit assessed: W1, W2, W3.

NRW Lead Officer: David Morgan.

Report sent to: Steve Brown, Technical Competent Manager, on 17/09/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Assessed (A)	
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2D - Waste - Operations - The site	Assessed (A)	
W2E - Waste - Operations - Waste acceptance	Assessed (A)	
W3A(2) - Waste - Emissions and monitoring - Emissions to air	Assessed (A)	
W3A(3) - Waste - Emissions and monitoring - Emissions to land	Assessed (A)	
W3C - Waste - Emissions and monitoring - Odour	Assessed (A)	
W3D - Waste - Emissions and monitoring - Noise and vibration	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

A routine site inspection was undertaken on 11 September 2026. and the following observations were made:

Amenity and Emissions

A routine site inspection was undertaken on 11 September 2026. In the weeks preceding the inspection, Natural Resources Wales received a number of reports through its Incident Communications Centre alleging that site activities were causing odour, dust, pests and noise impacts. These reports were initially categorised as minor incidents.

Prior to undertaking the compliance assessment, areas surrounding the site were inspected to determine whether site operations were adversely affecting local amenity.

No odours attributable to site activities were detected outside the site boundary. There was no evidence of dust, mud or debris deposited on the surrounding highway network, and no noise associated with site operations was discernible beyond the site boundary.

Furthermore, there was no evidence of elevated pest activity, including birds or vermin, in the vicinity of the site.

Based on observations made during the inspection, site operations were not considered to be having a detrimental impact on local amenity.

Permitted Activities

An inspection of the site yard and main waste storage building was undertaken. All waste observed on site appeared to be consistent with the list of permitted waste types specified within the Environmental Permit.

A small quantity of plasterboard was being stored within a skip outside the building. Whilst this material was not exposed to rainfall and was not causing any environmental impact at

the time of the inspection, it was agreed that the waste would be moved and stored under cover in accordance with the requirements of the Environmental Permit.

It was noted that the principal waste storage building was approaching its operational storage capacity. The Operator advised that waste volumes had recently been reduced and that further measures were being implemented to continue reducing on-site stock levels. At the time of the inspection, waste storage volumes were not considered to be adversely affecting site operations or posing a risk to the environment.

Operating Techniques

A picking line has recently been introduced on site. Waste arising from the line was observed to be effectively sorted and segregated into individual waste streams. This improvement is expected to increase material recovery and reduce the quantity of waste requiring disposal to landfill.

Natural Resources Wales acknowledges that recent changes in site management have resulted in the review and development of operational procedures, waste storage arrangements and treatment practices. As site activities were not observed to be causing any adverse environmental impacts, it is recognised that a reasonable period may be required to fully implement and embed these operational changes.

The Operator should ensure that any amendments to site procedures or operations are appropriately reflected within the site's Environmental Management System (EMS) and Fire Prevention and Mitigation Plan (FPMP).

Summary and Next Inspection

At the time of the inspection on 11 September 2026, site activities were assessed as compliant with the requirements of the Environmental Permit.

Off-site inspections confirmed that there were no detectable emissions or impacts from site operations, including odour, dust, noise or pests, that were adversely affecting local amenity.

The Operator should ensure that all relevant management systems and supporting documentation are reviewed and updated to reflect any operational changes implemented on site.

The next routine inspection, provisionally scheduled for Summer 2027, is expected to focus on site drainage arrangements and compliance with the Fire Prevention and Mitigation Plan.

An up-to-date copy of the Fire Prevention and Mitigation Plan should be submitted to Natural Resources Wales by 1 January 2027.

END OF REPORT

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores
The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?
In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management
- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations
- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring
- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information
- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response
Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice
You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line
If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form
If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales

Concerns Not Related to the Content of this Compliance Assessment Report Form
If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone**: 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email**: enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone**: 0300 790 0203
- **Email**: ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.