Compliance Assessment Report CAR_NRW0053008

Permit being assessed: AB3498HW.

For: Gaufron Farm, **held by:** Freemans of Newent

At: Sun Valley Foods Ltd, Gaufron Farm, Howey, Llandrindod Wells, Powys, LD1 5RG.

Type of assessment: Site Inspection,

Reason: Routine.

On: 16/09/2026 between 10:00 and 11:39.

Parts of permit assessed: See below..

NRW Lead Officer: Kirsty Allwood, accompanied by Frankie Farrell.

Report sent to: Cristi Nicolae, Farm Manager, on 22/09/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
IR1A - Installations - Management - General Management	C3 Minor	1.1.1(a)
IR1A - Installations - Management - General Management	C3 Minor	1.1.1(a)
IR1A - Installations - Management - General Management	Action only (X)	
IR1A - Installations - Management - General Management	C4 No impact	1.1.3
IR2C - Installations - Operations - Operating techniques	C3 Minor	2.3.3
IR1D - Installations - Management - Efficient use of raw materials	C4 No impact	1.3.1(c)
IR1C - Installations - Management - Energy Efficiency	Assessed (A)	
IR1E - Installations - Management - Avoidance, recovery and disposal of wastes produced by the activities	Assessed (A)	
IR2A - Installations - Operations - Permitted activities	Assessed (A)	
IR2B - Installations - Operations - The site	Assessed (A)	

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
IR3A(2) - Installations - Emissions and monitoring - Emissions to air	Assessed (A)	
IR3A(3) - Installations - Emissions and monitoring - Emissions to land	Assessed (A)	
IR3B - Installations - Emissions and monitoring - Emissions of substances not controlled by emission limits	Assessed (A)	
IR3C - Installations - Emissions and monitoring - Odour	Assessed (A)	
IR3D - Installations - Emissions and monitoring - Noise and vibration	Assessed (A)	
IR3F - Installations - Emissions and monitoring - Pests	Assessed (A)	
IR4A - Installations - Information - Records	Assessed (A)	
IR4B - Installations - Information - Reporting	Assessed (A)	
IR4C - Installations - Information - Notification	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
5	12.2

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
IR1A	Review and update the Accident Management Plan to include Drainage Map and Raw Materials list.	25/10/2026
IR1A	Please review and update the Policy Statement to monitor reviews of management system documents on site.	25/10/2026
IR1A	Ensure relevant staff receive appropriate environmental training.	10/11/2026
IR1A	Provide an easily accessible copy of the permit near the place where staff duties are carried out.	25/10/2026
IR2C	Maintain written evidence of future exportation of muck to Gamber Poultry Litter ensuring that quantities and the date of transfer is recorded.	20/01/2027
IR1D	Review your Raw Materials list to ensure that it is up-to-date and accurately reflects materials stored on site.	25/10/2026

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Natural Resources Wales officers Kirsty Allwood and Frankie Farrell met with the Site Manager, to carry out a routine inspection of the site on the 16 September 2026 at 10am. Thank you for your time during the inspection.

Non-Compliances (recorded in summary) Actions to be addressed –

IR1A General Management

Accident Management Plan

The Accident Management Plant did not contain an up-to-date Drainage Map, and it did not contain an up-to-date Raw Materials List.

Action: Review and update the Accident Management Plan to include:

- Drainage Map
- Raw Materials List

Please submit the updated Accident Management Plan to NRW by 25 October 2026.

Policy Statement

The Policy Statement did not provide an up-to-date record of management plans in the environmental management system.

Action: Please review and update the Policy Statement to monitor reviews of management system documents on site. The policy statement should detail the management plan, when it was last reviewed, when it is due for review and any other appropriate comments.

Please submit the updated Policy Statement to NRW by 25 October 2026.

Staff Competence and Training

Environmental Awareness Training for staff had either expired or was up for renewal at the time of inspection.

Action: Ensure relevant staff receive appropriate environmental training covering:

- Environmental permit requirements;
- Pollution prevention measures;
- Accident and emergency procedures;

- Incident response and reporting requirements.

Please provide evidence of completed training to NRW by 10 Nov 2026.

Accessible Copy of Permit

Copy of permit was not easily accessible to those who may need to access it in an emergency.

Action: Provide an easily accessible copy of the permit near the place where staff duties are carried out. Please provide evidence of this to NRW by 25 October 2026.

IR2C Operating Techniques

Manure Export Records

No detailed records of manure quantities and transfer dates to Gamber Poultry Litter. Operators should maintain written evidence of the arrangements in place when manure is exported.

Action: Maintain written evidence of future exportation of muck to Gamber Poultry Litter ensuring that quantities and the date of transfer is recorded. Please provide evidence of this to NRW by 20 January 2026.

IR1D Efficient Use of Raw Materials

Raw Materials List

The Raw Materials list did not contain up-to-date information and needs to be reviewed every 4 years.

Action: Review your Raw Materials list to ensure that it is up-to-date and accurately reflects materials stored on site. Please provide evidence of this to NRW by 25 October 2026.

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores
The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?
In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry compliance criteria (used in section 1 and 2):

1. Management
- IR1A – General management
- IR1B – Finance (only applicable to Landfill)
- IR1C – Energy efficiency
- IR1D - Efficient use of raw materials
- IR1E - Avoidance, recovery and disposal of wastes produced by the activities
- IR1F - Multiple operator installations

2. Operations
- IR2A – Permitted activities
- IR2B – The site
- IR2C – Operating techniques
- IR2D – Technical requirements
- IR2E – Improvement programme
- IR2F – Pre-operational conditions
- IR2G – Landfill engineering (only applicable to Landfill)
- IR2H – Waste acceptance (only applicable to Landfill)
- IR2I – Leachate levels (only applicable to Landfill)
- IR2J – Closure and aftercare (only applicable to Landfill)
- IR2K – Landfill gas management (only applicable to Landfill)

3. Emission and Monitoring
- IR3A(1) – Emissions to water
- IR3A(2) – Emissions to air
- IR3A(3) – Emissions to land
- IR3B – Emissions of substances not controlled by emission limits
- IR3C – Odour
- IR3D – Noise and vibration
- IR3E – Monitoring
- IR3F – Pests
- IR3G – Air quality management plans
- IR3H – Monitoring for the purposes of the Industrial Emissions Directive (this heading includes Large Combustion Plants)
- IR3I – Fire

4. Information
- IR4A – Records
- IR4B – Reporting
- IR4C – Notification

Enforcement response
Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice
You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line
If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form
If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales

Concerns Not Related to the Content of this Compliance Assessment Report Form
If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone**: 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email**: enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone**: 0300 790 0203
- **Email**: ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.