Compliance Assessment Report CAR_NRW0053079

Licence being assessed: 24/66/7/0034.

For: Abstraction from Ffynnon Asaph spring for Public Water Supply, **held by:** Dwr Cymru Cyfyngedig.

At: .

Type of assessment: Site Inspection,

Reason: Routine.

On: 04/08/2026, between 09:00 and 11:00.

Parts of licence assessed: (d) quantities of water abstracted

NRW Lead Officer: Philip Barrett.

Report sent to: Licence contact, Licence contact, on 01/10/2026.

1. Summary of our findings (full details in section 4)

Part of licenced activity assessed (criteria)	Assessment result	Non-compliant licence condition
WR-A6 - Water Abstraction - Abstraction specified by licence - Quantities	Assessed (A)	
WR-C1 - Water Abstraction - Surface/groundwater level and protected flow - Minimum hands-off flow/level requirements	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution or civil sanctions being imposed depending on the circumstances of the offence.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

An inspection of abstraction licence 24/66/7/0034 was carried out on the 04th July 2026. The reason for the visit was to ensure compliance with flow conditions during the prolonged period of dry weather.

A DCWW representative was present for the visit. This found that an abstraction was taking place, with a flow seen to be entering the settlement pool and flowing into the overflow pipe that goes to treatment.



There was a flow seen to be continuing downstream from the site and entering the watercourse below.



A check of the weir was carried out, and found the staff board to be reading 110mm.



There appears to be a small amount of growth on the weir notch. This should be cleared and maintained to ensure the correct flow is being gauged.

The flow to treatment was seen to be in the region of 29 l/s. A continuous flow at this rate over 24 hours would be 2506.6 metres cubed, which is within the daily quantity limit.



The weir gauge flows and abstraction quantities provided by DCWW are:

	Residual Flow	Abstraction
	Ml/d	Ml/d
28/07/2026	7.028	0.01
29/07/2026	4.869	1.62
30/07/2026	5.015	2.22
31/07/2026	5.132	2.01
01/08/2026	5.079	2.03
02/08/2026	5.788	1.05
03/08/2026	5.252	1.89
04/08/2026	4.652	2.19

Condition (d) of the licence is:

QUANTITIES OF WATER AUTHORISED TO BE ABSTRACTED DURING A PERIOD OR PERIODS SPECIFIED

360 000 000 gallons per year
1 000 000 gallons per day

Subject to the provision of the Dyserth, Meliden and Prestatyn Water Order 1881 (as

confirmed by 44 and 45 Vict. c. CIXV). The Prestatyn Water Act 1901 (excluding the limitation of section 20 on the quantity of water to be abstracted, and section 21 and section 22). The Prestatyn Urban District Council Act 1909, section 40. The West Denbighshire and West Flintshire Water Board Order 1964, and subject to the provisions of (a), (b) and (c) following.

1,000,000 gallons equates to 4.54 Ml/d.

provision (a) and (b) in condition (d) are:

(a) The rate of abstraction from Ffynnon Asaph shall not exceed the rate of flow in the Nant Ffyddion, as measured at the new gauging weir down stream of Trecastell filter station.

(b) Notwithstanding condition (a) above no abstraction shall be made under this licence which will reduce the rate of flow, as measured at the new gauging weir, to less than a rate of 630 000 gallons per day.

630,000 gallons equates to 2.86 Ml/d.

The rate of abstraction is below the rate of flow in the Nant Ffyddion, so is compliant with provision (a). The rate of flow in the Nant Ffyddion is above the required 2.86 Ml/d for all the dates of data provided by DCWW, so is compliant with provision (b).

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your licence is issued to you under the Water Resources Act 1991 as amended by the Water Act 2003. You have a responsibility to comply with the conditions of your licence and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the licence condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of Water resource action criteria (used in section 1 and 2):

WR A: Abstraction specified by Licence

- WR-A1 Source of supply
- WR-A2 Points of abstraction
- WR-A3 Means of abstraction
- WR-A4 Purposes of abstraction
- WR-A5 Period of abstraction
- WR-A6 Quantities
- WR-A7 Land
- WR-A8 Other specified on licence

WR B: Abstraction measurement and records

- WR-B1 Means of measurement
- WR-B2 Recording
- WR-B3 Reporting

WR C: Surface / Groundwater level and protected flow

- WR-C1 Minimum hands-off flow/level requirements
- WR-C2 Flow/level measurement devices
- WR-C3 Recording
- WR-C4 Reporting

WR D: Environmental monitoring and information

- WR-D1 Recording
- WR-D2 Reporting
- WR-D3 Notifications

WR E: Fish and eel passage

- WR-E1 Infrastructure specified by licence
- WR-E2 Maintenance and records

WR F: Discharge

- WR-F1 Point of discharge
- WR-F2 Infrastructure
- WR-F3 Measurement
- WR-F4 Recording
- WR-F5 Reporting

WR G: Impoundment specified by licence

- WR-G1 Inland water to be impounded
- WR-G2 Manner and extent of impoundment
- WR-G3 Point(s) of impoundment
- WR-G4 Construction and removal requirements
- WR-G5 Other specified on licence

WR H: Borehole infrastructure

- WR-H1 Infrastructure and accessibility
- WR-H2 Maintenance and calibration

Enforcement response

Any non-compliance with a licence condition is an offence and we may take legal action against you. Action we take can include prosecution or civil sanctions. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone**: 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email**: enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone**: 0300 790 0203
- **Email**: ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.