

This form will report compliance with your permit as determined by an NRW officer

Site	NEWBRIDGE-ON-WYE STW POWYS	Permit Ref	AW1004401		
Operator/Permit holder	DWR CYMRU CYFYNGEDIG				
Regime	WaterQuality				
Date of assessment	22/10/2018	Time in	11:45	Out	13:00
Assessment type	Audit				
Parts of the permit assessed	consent number AW1004401 and CSO EPR/AB3497FZ				
Lead officer's name	Arlett, Timothy				
Accompanied by	Lloyd, Julia				
Recipient's name/position	Steve Philips/ Operations supervisor	Date issued	07/02/2019		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
KEY: See Section 5 for breach categories, suspended scores will be indicated as such. A = Assessed or assessed in part (no evidence of non-compliance), X = Action only, O = Ongoing non-compliance, not scored.		

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

Environment officers Tim Arlett and Julia Lloyd attended site with representatives of DCWW and were escorted around the treatment plant, following the treatment process, the site consists of a CSO out fall at the front of the treatment system that discharges to the river Wye when the level in the inlet channel reaches 0.3m.

The discharge is screened and is found to be compliant with the EPR/ASB 3497FZ discharge permit. The storm outfall was visually checked, no evidence of resent discharge was found.

The inlet to the works has an electric screening system in situ and was found to be working correctly. The collection from this screen is held in a skip situated nearby. The skip was half full and uncovered. A small amount of liquor was coming from the skip.

Advisory note to cover the skip to reduce water ingress from rain water and manage plant growth in the skip.

The effluent enters a single oxidisation ditch, the ditch was visually inspected and was found to be a health chocolate brown colour running at 0.6mg/L of sludge

The treated effluent then discharges to a final tank to allow any activated sludge to drop out and be returned to the oxidation ditch (RAS) or held in the sludge tank to be taken off site (SAS).

A resent incident were the SAS pump failed (allowing sludge to be carried over to the final effluent discharge point) due to drive belt failure was discussed on site to identify what actions could prevent it happening again.

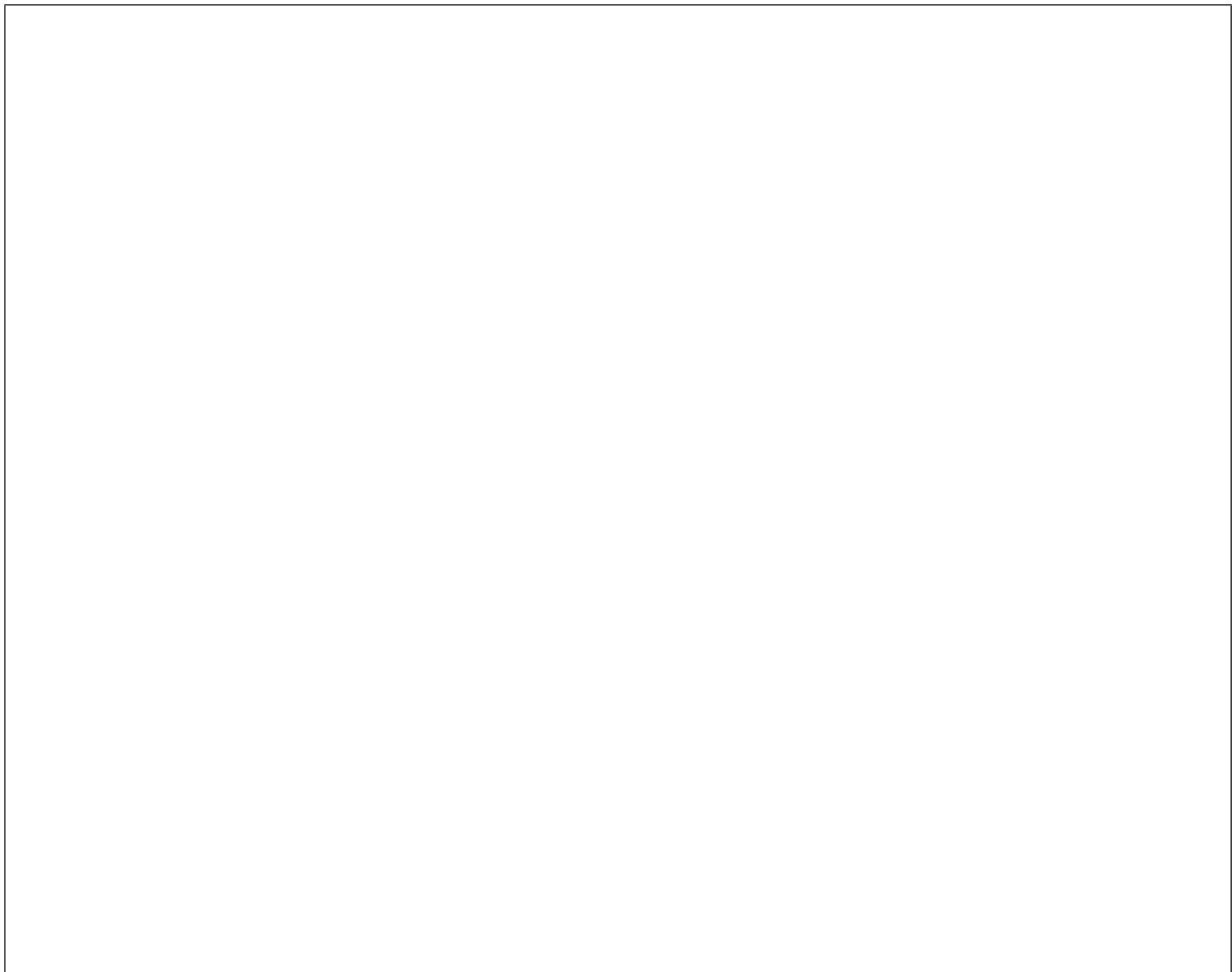
Action. Telemetry for the SAS and RAS pumps will be moved from the separate electrical motor to the pump. This should capture if the pump is not desludging the final tank.

The final tank was visually check and no carry over of the activated sludge was noted the discharge from the final tank was clear and likely to pass permit conditions found in discharge permit AW1004401.

The Final effluent is collected at the final effluent chamber were the Mcerts flow meter is situated before discharging to the river Wye, approximately 20m downstream of the CSO

Mcerts flow meter was inspected and was correctly labelled as working correctly.

A request for flow data for both the site and the CSO has be requested and received.



EPR Compliance Assessment Report

**Report ID:
CAR_NRW0034456**

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Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.