

## Compliance Assessment Report

Report ID:  
CAR\_NRW0035967

This form will report compliance with your permit as determined by an NRW officer

|                              |                                       |             |            |     |     |
|------------------------------|---------------------------------------|-------------|------------|-----|-----|
| Site                         | Llysonnen Mill                        | Permit Ref  | EP3034GS   |     |     |
| Operator/Permit holder       | Wynnstay Group PLC                    |             |            |     |     |
| Regime                       | Installations                         |             |            |     |     |
| Date of assessment           | 21/10/2019                            | Time in     | N/A        | Out | N/A |
| Assessment type              | Report/Data Review                    |             |            |     |     |
| Parts of the permit assessed | Improvement Conditions                |             |            |     |     |
| Lead officer's name          | Bacon-Weekes, Liane                   |             |            |     |     |
| Accompanied by               |                                       |             |            |     |     |
| Recipient's name/position    | Sally Davies/ QC & Compliance Manager | Date issued | 20/11/2019 |     |     |

### Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

| Permit conditions and compliance summary | CCS Category | Condition(s) breached |
|------------------------------------------|--------------|-----------------------|
| A1 - Specified by permit                 | A            |                       |

**KEY:** See Section 5 for breach categories, suspended scores will be indicated as such.

**A** = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

**O** = Ongoing non-compliance, not scored.

|                             |   |                                                              |   |
|-----------------------------|---|--------------------------------------------------------------|---|
| Number of breaches recorded | 0 | Total compliance score<br>(see section 5 for scoring scheme) | 0 |
|-----------------------------|---|--------------------------------------------------------------|---|

If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

## Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

Further to my email on the 16<sup>th</sup> October 2019, NRW has now had the opportunity to review the documents submitted to satisfy IC2 and IC3 of your permit.

### Improvement Condition 2

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|            |                                                                                                                                                                                                                                                                                                                                  |                   |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| <b>IC2</b> | Full details relating to the design and performance of the 'ARM Reed bed and Septic Tank system' shall be submitted to Natural Resources Wales for approval, following submission of the final plans. As part of this, the operator shall provide an up-to-date site plan showing the final location of the 'W1' emission point. | <b>06/08/2018</b> |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|

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The Submitted documents included;

- ARM Training Manual
- Septic tank specification
- Site drainage plan
- Site monitoring SOP (referred to in previous IC5 submission)
- Reed bed maintenance SOP (referred to in previous IC5 submission)

To fully satisfy IC2, NRW requested that additional information be provided on the management, maintenance and servicing of the septic tank. On the 21<sup>st</sup> October 2019, in an email received, it was confirmed that the septic tank would be serviced and maintained by:

- Annual emptying by approved waste contractor
- Waste transfer notes to be filed and retained
- Annual inspection of concrete chamber at time of emptying
- Monitoring of the reed bed influent/effluent to check BOD loading as an indication of correct functioning of the septic tank (as described in SOP 31 site monitoring)
- Visual/olfactory daily monitoring of the site drainage system (as described in SOP 31 site monitoring)

NRW has assessed the submissions in response to IC2 along with the supportive email and we consider that the requirements of IC2 have been complied with and can be marked as complete.

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### Improvement Condition 3

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|            |                                                                                                                           |                   |
|------------|---------------------------------------------------------------------------------------------------------------------------|-------------------|
| <b>IC3</b> | Full details for the proposed design of the lorry wash water recirculation system shall be submitted to Natural Resources | <b>06/08/2018</b> |
|------------|---------------------------------------------------------------------------------------------------------------------------|-------------------|

The Submitted documents included;

- Vehicle wash manual
- 2 schematic diagrams labelled 19667
- MSDS sheets (2 attachments)
- Details of silt separator
- Vehicle wash SOP (referred to in previous IC5 submission)

NRW has assessed the submissions in response to IC3 and we consider that the requirements of IC3 have been complied with and can be marked as complete.

(END)

## EPR Compliance Assessment Report

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|                        |                    |            |            |
|------------------------|--------------------|------------|------------|
| Site                   | Llysonnen Mill     | Permit Ref | EP3034GS   |
| Operator/Permit holder | Wynnstay Group PLC | Date       | 21/10/2019 |

### Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

### Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

| Criteria Ref.       | CCS Category | Action required/advised | Due Date |
|---------------------|--------------|-------------------------|----------|
| See Section 1 above |              |                         |          |

## Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

**See our Enforcement and Civil Sanctions guidance for further information**

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

### Non-compliance scores and categories

| CCS category | Description                                                          | Score |
|--------------|----------------------------------------------------------------------|-------|
| C1           | A non-compliance that could have a major environmental effect        | 60    |
| C2           | A non-compliance which could have a significant environmental effect | 31    |
| C3           | A non-compliance which could have a minor environmental effect       | 4     |
| C4           | A non-compliance which has no potential environmental effect         | 0.1   |

**Operational Risk Appraisal (Opra)** - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

## Section 6 – General information

### Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

### Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

### Customer charter

#### What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk). If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

#### Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.