

Compliance Assessment Report

Report ID:
CAR_NRW0035429

This form will report compliance with your permit as determined by an NRW officer

Site	M & R Commercials Vehicle Dismantling & Recycling Facility	Permit Ref	GP3193MV			
Operator/Permit holder	T M Wiberg Limited					
Regime	Waste Operations					
Date of assessment	11/07/2019	Time in	13:25	Out	14:11	
Assessment type	Audit					
Parts of the permit assessed	Site					
Lead officer's name	Lloyd, Cathy					
Accompanied by						
Recipient's name/position	T M Wiberg/ Operator	Date issued	30/07/2019			

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
B3 - Infrastructure - Site drainage engineering (clean and foul)	C2 - Suspended	2.3.1
C4 - General Management - Storage, handling labelling and Segregation	C2	2.4.1
D1 - Incident Management - Site security	A	
E1 - Emissions - Air	A	
E2 - Emissions - Land and groundwater	A	
E4 - Emissions - Sewer	A	
F1 - Amenity - Odour	A	
F2 - Amenity - Noise	A	
F3 - Amenity - Dust/fibres/particulates and litter	A	
F4 - Amenity - Pests/birds and scavengers	A	
G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales	X	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	2	Total compliance score (see section 5 for scoring scheme)	31
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

Housekeeping has improved on site. Depolluted vehicles are clearly marked as depolluted and are being stored on the SW side of site. Some of these vehicles were examined and found to be correctly depolluted.

The depollution bay was clear and organised to enable successful depollution of end of life vehicles.

A trade waste agreement to allow site discharge to foul sewer was agreed by Welsh Water on the 11 September 2019.

B3 Condition 2.3.1

Some of the drainage was exposed but will be concreted over when the oil interceptor is installed in approximately 3 weeks time. The full retention oil interceptor has been ordered from King Span. The exposed drainage would compromise the sealed drainage system required on site. This has been given a CCS score of 2, but this score has been suspended to allow time for the interceptor to be installed.



Photo 1 exposed drainage on site

700m of new fencing has been installed and security cameras will be installed by Stanley Security camera. The site will be monitored for heat and movement.

Tyres were being stored against the building and in piles around the site. The tyres were in the process of being sorted into waste and reusable tyres and would be removed by the end of this week. Tyres must be stored so that the risk of fire or spread is minimised. The maximum of tyres that can be stored on site is 25 Tonnes.

Action:

Please provide documentation showing the tyres have been removed from the site



Photo 2 Tyres stored against the building



Photo 3 Tyres being stored within the scrap pile

C2 Condition 2.4.1

Waste was being stored on land adjacent to the Brenntag site boundary. This area must remain clear of waste. You can only store waste within the land shown edged in green on your site plan.



Photo 4 waste being stored in an unauthorised area. Brenntag chemical site boundary is beyond the fence
There were numerous spillages on site. These were all on impermeable surface but should have been cleaned up using the appropriate spill kits.

Outstanding actions from last inspection.

Please provide the hazardous waste consignment note generated from cleaning out the existing oil interceptor.

EPR Compliance Assessment Report

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Site	M & R Commercials Vehicle Dismantling & Recycling Facility	Permit Ref	GP3193MV
Operator/Permit holder	T M Wiberg Limited	Date	11/07/2019

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

We will now consider what enforcement action is appropriate and notify you, referencing this form.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
B3	C2	Concrete over the exposed drains	12/12/2019
C4	C2	Remove all waste being stored on land adjacent to the Brenntag Site boundary	07/08/2019
G4	X	Please provide the HWCN from emptying the oil interceptor	07/08/2019

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.