

Company Secretary
PHS Group
Block B
Western Industrial Estate
Caerphilly
CF83 1HX

Our ref: EPR-NP3999FD-V002

Date: 19/03/2020

Dear Sir / Madam,

Issue of Natural Resources Wales initiated variation of your permit

Permit reference: EPR-NP3999FD-V002

Operator: Personnel Hygiene Services Ltd

Facility: Unit 49 Portmanmoor Road, Portmanmoor Road Industrial Estate, Cardiff, CF24 5HB

We've decided to vary your permit as discussed with you. We're satisfied that operations can continue in accordance with the variation without harm to the environment or human health. The variation takes effect from 19/03/2020. I enclose a notice showing the changes we've made. Please keep this in a safe place with your other permit records.

This letter contains web links to other documents. If you aren't able to access these please phone our Customer Services Centre for help.

If you're not already familiar with our document 'How to comply with your environmental permit' please look at it, as this will help you understand how to meet the conditions of the permit. You can find it at <https://www.gov.uk/government/publications/how-to-comply-with-your-environmental-permit>

Please look at the table below and note any of the things that apply to your permit.

Ffôn/Tel 03000 654725
E-bost/Email patrick.duffy@cyfoethnaturiolcymru.gov.uk
patrick.duffy@naturalresourceswales.gov.uk

Gwasanaeth Trwyddedu, Cyfoeth Naturiol Cymru, Tŷ Cambria, 29 Heol Casnewydd, Caerdydd. CF24 0TP
Permitting Service, Natural Resources Wales, Cambria House, 29 Newport Road, Cardiff. CF24 0TP

Gwefan/Website www.cyfoethnaturiolcymru.gov.uk
www.naturalresourceswales.gov.uk

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg
Correspondence welcomed in Welsh and English

If...	then..
the variation means you are now carrying out a waste operation or activity and need to submit quarterly waste returns on waste movements Note This does not apply to permits that only have stand alone water discharge or groundwater activities.	you can get the forms you need from our website www.naturalresourceswales.gov.uk If you do not have web access phone our Customer Services Centre
you need to submit other returns	send these to your area office. Speak to your area officer to check local arrangements.
your variation has added an installation to your permit for the first time	we've enclosed the pollution inventory letter, notice and fact sheet

Rights of appeal

If you're not happy with any permit condition that has been imposed by the permit you may appeal to Welsh Ministers. You must make your appeal no later than six months after the permit issue date. Further information about making an appeal and the forms you will need are available from the Planning Inspectorate website or from the contact details below.

The Planning Inspectorate, Crown Buildings, Cathays Park, Cardiff, CF10 3NQ.

Phone: 029 2082 3866 / 389, Fax: 029 2082 5150 **Email:** wales@pins.gsi.gov.uk

You must send written notice of the appeal and the documents listed below to the Welsh Ministers to the respective Planning Inspectorate address above. At the same time you must send us a copy of the notice and documents to

Centre Manager, Wales Permitting Centre Cardiff, Natural Resources Wales, Cambria House, 29 Newport Road, Cardiff. CF24 0TP

Phone: 03000 653000

The documents are:

- a statement of the grounds of appeal;
- a copy of any relevant application;
- a copy of any relevant environmental permit;
- a copy of any relevant correspondence between the appellant and the regulator;
- a copy of any decision or notice which is the subject matter of the appeal; and
- a statement indicating whether you wish the appeal to be in the form of a hearing or dealt with by way of written representations.

You may withdraw an appeal by notifying the Welsh Ministers in writing and sending a copy of that notification to us.

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The UK left the EU on 31 January 2020 and has entered a transition period until the 31 December 2020. The legal obligations relating to compliance with environmental permits and legislation continue to apply. NRW will continue to issue and regulate all permits and licenses in line with our current practice. If you have any questions about your permits or licenses and/or site management, please contact our Customer Care Centre on 03000 653 000.

Yours sincerely

Patrick Duffy
Permitting Officer – Installations and RSR

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