

Compliance Assessment Report

Report ID:
CAR_NRW0036543

This form will report compliance with your permit as determined by an NRW officer

Site	LLANMADOC WWTW BRITANIA INN LLANMAD	Permit Ref	BE0006405		
Operator/Permit holder	DWR CYMRU CYFYNGEDIG				
Regime	WaterQuality				
Date of assessment	07/04/2020	Time in	N/A	Out	N/A
Assessment type	Report/Data Review				
Parts of the permit assessed	OSM conditions				
Lead officer's name	Bennett, Sarah				
Accompanied by					
Recipient's name/position	Dŵr Cymru Welsh Water/ CARS inbox	Date issued	14/04/2020		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in “Compliance Assessment Report Detail” (Section 2) and any actions you may need to take are given in the “Action(s)” (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
G1 - Monitoring and Records, Maintenance and Reporting - Monitoring of emissions and environment	C4	OSM 1
G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	1	Total compliance score (see section 5 for scoring scheme)	0.1
------------------------------------	----------	---	------------

If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

Introduction

NRW has carried out an annual compliance assessment of the 2019 OSM sampling data for Llanmadoc WWTW final effluent discharge. We have identified a shortcoming in the number of BOD and SS samples taken in that only 4 samples have been taken instead of the required 6.

Llanmadoc WWTW is a Tier 2 discharge subject to the Urban Waste Water Treatment Directive. As such, the normal frequency of OSM samples taken per year should be 12 with a reduction in sampling frequency to 6 samples after 12 consecutive months of numeric consent compliance. Having looked at the OSM sample data it would appear that a reduced sampling frequency was introduced in 2010 after 12 compliant samples were taken in 2009.

Compliance Assessment, Actions and Recommendations

In taking only 4 OSM samples of the final effluent discharge at Llanmadoc WWTW DCWW has breached one or more of the Operator Self Monitoring (OSM) conditions of the Environmental Permit.

OSM Monitoring Programme Condition 1 states that:

The Consent Holder shall, unless otherwise agreed in writing by the Agency, undertake a monitoring programme for the parameters specified by this consent which control the effluent quality by numeric limits, at not less than the frequencies specified in Annex T2 OSM 2 to this permit.

This breach has been recorded as a Category 4 for the purposes of assessing compliance. A Category 3 non-compliance at a regulated site is one that could foreseeably result in pollution classified as Low Level according to NRW's Incident Categorisation Guidance Note 102. A Category 4 non-compliance at a regulated site is a non-compliance that cannot foreseeably have any impact on the environment. For some discharges that have breached OSM condition 1 my assessment would be a 3, but the final effluent quality at Llanmadoc WWTW is consistently well within the numeric limits of the permit so, on this occasion, I do not see that the reduction in sample numbers would have had any foreseeable impact on the environment.

ACTION: PLEASE AMEND THE MONITORING PROGRAMME SO THAT 6 SAMPLES ARE TAKEN IN 2020 AND EVERY SUBSEQUENT YEAR UNTIL NECESSARY.

OSM Annual Monitoring Summary Compliance Report Condition 13 states that:

A summary report : (a) of compliance with the monitoring programme referred to in condition OSM1 shall be made for each calendar year.

I have considered whether or not this condition has been breached. It would appear that the sampling frequency error was made when the OSM conditions came into effect in 2010. My assumption is that this was a clerical error that has not been identified in any previous audits. It would, therefore, not have been possible to report a non-compliance that could not be identified during the summing up of the report.

RECOMMENDATION: PLEASE CHECK THAT ALL DISCHARGES SUBJECT TO UWWTD PERMIT CONDITIONS ARE PROGRAMMED, AS PART OF THE OSM MONITORING PROGRAMME, TO BE SAMPLED EITHER 12 OR 6 TIMES PER YEAR ACCORDINGLY.

Enforcement

Please note that formal advice and guidance has been given.

Thank you.

EPR Compliance Assessment Report

**Report ID:
CAR_NRW0036543**

This form will report compliance with your permit as determined by an NRW officer

Site	LLANMADOC WWTW BRITANIA INN LLANMAD	Permit Ref	BE0006405
Operator/Permit holder	DWR CYMRU CYFYNGEDIG	Date	07/04/2020

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
G1	C4	Increase sampling from 4 to 6. Make necessary alterations to OSM sampling programme.	24/04/2020

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.