

Compliance Assessment Report

Report ID:
CAR_NRW0036450

This form will report compliance with your permit as determined by an NRW officer

Site	North Wales Skip Hire Ltd	Permit Ref	HB3393HC		
Operator/Permit holder	North Wales Skip Hire Limited				
Regime	Waste Operations				
Date of assessment	03/03/2020	Time in	14:20	Out	14:50
Assessment type	Site Inspection				
Parts of the permit assessed	Permit conditions 1.1.1, 2.2.1(a), 2.3, 3.2.1, 3.3.1, 4.2.2				
Lead officer's name	Henderson, Amy				
Accompanied by	White, Steven				
Recipient's name/position	Dahne Gizzi/ Owner	Date issued	24/04/2020		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Specified by permit	A	
B3 - Infrastructure - Site drainage engineering (clean and foul)	X	
C3 - General Management - Materials acceptance	A	
C4 - General Management - Storage, handling labelling and Segregation	A	
F1 - Amenity - Odour	A	
F3 - Amenity - Dust/fibres/particulates and litter	A	
G2 - Monitoring and Records, Maintenance and Reporting - Records of activity, site diary/journal/events	X	
G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales	C4	Permit condition 4.2.2

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	1	Total compliance score (see section 5 for scoring scheme)	0.1
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

This was a routine, unannounced site inspection by Regulating Officers Amy Henderson and Steven White. The weather at the time of the visit was dry with clear skies. There had been heavy rainfall in the weeks leading up to the inspection. The site was operational at the time of the visit with loads being deposited and sorted by site staff. Permit holder Dahne Gizzi was off site at the time of the visit. Staff onsite called Mr Gizzi to let him know we were onsite.

On arrival at the site there was no litter, dust, odour or excessive noise observed outside the boundary of the permitted site.

The main purpose of the visit was to follow up on issues raised during the last inspection on the 23/09/2019. Storage issues on the site had improved, it was noted that the waste batteries on site were now stored in a box within the building, which is compliant with the batteries directive. WEEE & metals were no longer being stored in an open bay. Although there were a few items of WEEE on the floor of the site, we were informed that these were in the process of being sorted and would shortly be being moved.



Photo of previously open storage bays, now containing contained skips.

The waste within the building was in the process of being sorted into different waste types. A new load was being deposited while Officers were onsite. The levels in the building were not excessive. The large skip within the building which had previously been overflowing with books, was no longer overflowing.

The site drains appeared to be quite full, although the visit was following a period of on-going unusually heavy rainfall. The regular maintenance of site drainage and interceptors is important to lower the risk of any pollution incidents occurring. Your EMS details that the drainage system is regularly inspected and the gullies cleaned out when required. Please ensure regular maintenance is carried out in accordance with your EMS.



Picture of drains onsite to brim of grid.

A copy of the waste permit was checked - this was stored on the notice board in the main building. The site diary for 2020 was not onsite at the time of the visit so could not be checked to see if this is being completed or the attendance of the Technically Competent Manager. Please ensure that this is kept fully up to date.

The following breaches to the permit have been recorded

(C2) Management Systems. Permit Condition 1.1.1 EMS section 3.6.5 CCS, (G4) Reporting and notification to Natural Resources Wales. Permit Condition 4.2.2 CCS Score 4

Before the visit a check was carried out to see if waste returns have been submitted. This was brought up in the last CAR form issued on 03/10/2019. Waste returns have still not been submitted since quarter 4 of 2016. In the previous CAR form a deadline of the 31/10/2019 was given for you to submit the outstanding Waste returns. The submission of waste returns to NRW is a condition of the permit. Under condition 4.2.2. of your permit these should be submitted 'within one month of the end of each quarter'. This has therefore been scored as a breach. It was stated in the last CAR form that any further non-compliances of this permit condition may result in enforcement action. Subsequently a Regulation 36 Enforcement Notice to submit the outstanding waste returns will be issued to North Wales Skips with a deadline that will be agreed with you prior to issue.

Many thanks

Amy Henderson

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

EPR Compliance Assessment Report

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CAR_NRW0036450**

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Site	North Wales Skip Hire Ltd	Permit Ref	HB3393HC
Operator/Permit holder	North Wales Skip Hire Limited	Date	03/03/2020

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
G4	C4	Outstanding waste returns to be submitted to Natural Resources Wales	30/04/2020
G2	X	Ensure continued completion of site diary in compliance with section 3.6 of the EMS	31/05/2020
B3	X	Ensure regular maintenance of drainage system as detailed in section 2.10 of EMS	31/05/2020

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.