

This form will report compliance with your permit as determined by an NRW officer

Site	Entrec Ltd	Permit Ref	YP3994FY		
Operator/Permit holder	Entrec Ltd				
Regime	Waste Operations				
Date of assessment	28/03/2019	Time in	11:45	Out	12:20
Assessment type	Site Inspection				
Parts of the permit assessed	Infrastructure, Storage, Site Drainage, Staff Competency, Amenity				
Lead officer's name	Williams, Carys				
Accompanied by	White, Steven				
Recipient's name/position	Gavin Butler/ Technical Competent Manager	Date issued	16/04/2019		

## Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
B1 - Infrastructure - Engineering for prevention and control of emissions	A	
B3 - Infrastructure - Site drainage engineering (clean and foul)	A	
B4 - Infrastructure - Containment of stored materials	A	
C1 - General Management - Staff competency/training	A	
C4 - General Management - Storage, handling labelling and Segregation	C3	Table 4.4(c)
D1 - Incident Management - Site security	A	
F1 - Amenity - Odour	A	
F2 - Amenity - Noise	A	
F4 - Amenity - Pests/birds and scavengers	A	
F5 - Amenity - Deposits on road	A	

**KEY:** See Section 5 for breach categories, suspended scores will be indicated as such.

**A** = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

**O** = Ongoing non-compliance, not scored.

<b>Number of breaches recorded</b>	<b>1</b>	<b>Total compliance score</b> (see section 5 for scoring scheme)	<b>4</b>
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

## Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

On **28<sup>th</sup> March 2019**, a routine unannounced site inspection was completed at Entrec, Redwither Road by new regulating officer Carys Williams (Environment Officer) accompanied by Steven White (Environment Officer). During the inspection officers were accompanied by Gavin Butler (Technically Competent Manager).

The site was last visited by Natural Resources Wales (NRW) on 23<sup>rd</sup> June 2017, the previous inspection is detailed in Compliance Assessment Report: CAR\_NRW0031818. There were no issues highlighted in the previous inspection.

Since the last inspection, Darren Butler has completed his WAMITAB training. Both Darren and Gavin are now Technically Competent Managers for the site.

**Action:** Please can you provide a copy of Darren's WAMITAB certificate for our records.

The depollution area was inspected, this area is undercover. Oils are stored within bunded tanks, drainage for this area drains towards the sites interceptor. Batteries were appropriately stored.

Due to a broken handler, stockpiles were slightly greater than normal during the site inspection. However, the handler was back in operation during the inspection and was working to reduce the stockpiles.

The indoor granulation area was inspected, the operation was clean and tidy.

There were no amenity issues (dust, odour, noise, litter or pests) noted during the inspection.

### **Fire Extinguishers & Gas Cylinders**

Fire extinguishers and gas cylinders were not stored within a quarantine area. It was stated that these waste types are put aside and placed in the quarantine area at the end of the day.



**Table 4.4** requires that: “**Any items of non-permitted waste which are detected after acceptance at the site, shall be placed immediately in a designated quarantine container.**”

This has been recorded as a **Compliance Classification Scheme - Category 3** breach of **C4 – Storage, Handling, Labelling and Segregation**.

**Action:** Ensure non-permitted waste is immediately placed in a designated quarantine container.

Thank you for your time during the site inspection. If you have any questions regarding this compliance assessment form, please do not hesitate to contact me on the contact details below.

Kind Regards,

Carys Williams

**Carys.Williams@naturalresourceswales.gov.uk**

**03000 65 3671**

**In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.**



## EPR Compliance Assessment Report

**Report ID:  
CAR\_NRW0034998**

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Site	Entrec Ltd	Permit Ref	YP3994FY
Operator/Permit holder	Entrec Ltd	Date	28/03/2019

### Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.

### Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
C4	C3	Immediately store non-permitted waste within a designated quarantine container.	16/04/2019

## Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

**See our Enforcement and Civil Sanctions guidance for further information**

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

### Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

**Operational Risk Appraisal (Opra)** - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

## Section 6 – General information

### Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

### Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

### Customer charter

#### What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

#### Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.