

Mrs Vyvyan Evans  
Ty Awen  
Spooners Close  
Celtic Business Park  
Newport  
NP10 8FZ

**Our ref:** PAN-009960 (AG0008301)

**Date:** 05/06/2020

Dear Mrs Evans

**Your new environmental permit**

**Permit reference:** PAN-009960 (AG0008301)

**Operator:** Dŵr Cymru Cyfyngedig

**Facility:** Duffryn Isaf Wastewater Treatment Works

Our determination of your application for a permit is complete. We're satisfied that you can carry out your activities in accordance with the enclosed permit, without harm to the environment or human health. I enclose your new permit. Please keep it in a safe place.

This letter contains web links to other documents. If you aren't able to access these phone our Customer Services Centre on 0300 065 3000 for help.

You need to read our document 'How to comply with your environmental permit'. This will help you understand what you need to do to meet the conditions of your permit. You can find this on the our guidance web page at

<http://naturalresources.wales/media/2110/how-to-comply-with-your-environmental-permit.pdf>

Please look at the table below and note any of the things that apply to your permit.

Ffôn/Tel	0300 065 4884
Ffacs/Fax	0300 065 3001
Ebost/Email	Elliot.Burge@cyfoethnaturiolcymru.gov.uk Elliot.Burge@naturalresourceswales.gov.uk

Canolfan Trwyddedu Cymru (Caerdydd), Cyfoeth Naturiol Cymru, Tŷ Cambria, 29 Heol Casnewydd, Caerdydd. CF24 0TP  
Wales Permitting Centre (Cardiff), Natural Resources Wales, Cambria House, 29 Newport Road, Cardiff. CF24 0TP

Gwefan/Website [www.cyfoethnaturiolcymru.gov.uk](http://www.cyfoethnaturiolcymru.gov.uk)  
[www.naturalresourceswales.gov.uk](http://www.naturalresourceswales.gov.uk)

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg  
Correspondence welcomed in Welsh and English

If...	then..
you plan to keep your records at a site other than where the activity takes place	you need to let us know within 20 working days of receiving this letter.
your permit includes pre-operational or improvement conditions	check the deadlines for completing measures and make sure you carry them out by the times stated
you are carrying out a waste operation or activity and need to submit quarterly or annual waste returns on waste movements  <b>Note:</b> This does not apply to permits that only have stand alone water discharge or groundwater activities.	We will send you the relevant returns spreadsheet to complete when we send you a reminder to submit your returns. Further information is available on our website  <a href="http://naturalresources.wales/waste/new-wales-operator-waste-return-and-deadlines-for-returns/?lang=en">http://naturalresources.wales/waste/new-wales-operator-waste-return-and-deadlines-for-returns/?lang=en</a>  When you complete your return use the waste returns reference above.
your permit includes an installation	we enclose a legal notice and information about reporting to the Pollution Inventory.
you need to submit other returns	send these to your area office. Speak to your area officer to check local arrangements.

There is an annual subsistence charge for your permit unless:

- your permit is only for discharges of sewage effluent where the maximum daily volume of discharge permitted is five cubic metres or less (this does not apply to non trade effluent or any other type of discharge);
- or your permit is only for mobile plant, instead we will charge for each deployment.

The annual charge is due on demand in the year that we issue the permit and then on 1 April each year. The charge starts from the date we authorise the permit, unless there's a condition relating to a standalone water discharge which states a later start date. In that case we will charge for the discharge from the start date. If you need to know more about the subsistence charge please look at the charging guidance on our website at [www.naturalresourceswales.gov.uk](http://www.naturalresourceswales.gov.uk)

### Rights of appeal

If you're not happy with any permit condition that has been imposed by the permit you may appeal to Welsh Ministers. You must make your appeal no later than six months after the permit issue date. Further information about making an appeal and the forms you will need are available from the Planning Inspectorate website or from the contact details below.

The Planning Inspectorate, Crown Buildings, Cathays Park, Cardiff, CF10 3NQ.

**Phone:** 029 2082 3866 / 389, Fax: 029 2082 5150 **Email:** [wales@pins.gsi.gov.uk](mailto:wales@pins.gsi.gov.uk)

You must send written notice of the appeal and the documents listed below to the Welsh Ministers to the respective Planning Inspectorate address above. At the same time you must send us a copy of the notice and documents to

**Centre Manager, Wales Permitting Centre Cardiff, Natural Resources Wales, Cambria House, 29 Newport Road, Cardiff. CF24 0TP**

**Phone: 0300 065 3000**

The documents are:

- a statement of the grounds of appeal;
- a copy of any relevant application;
- a copy of any relevant environmental permit;
- a copy of any relevant correspondence between the appellant and the regulator;
- a copy of any decision or notice which is the subject matter of the appeal; and
- a statement indicating whether you wish the appeal to be in the form of a hearing or dealt with by way of written representations.

You may withdraw an appeal by notifying the Welsh Ministers in writing and sending a copy of that notification to us.

The UK left the EU on 31 January 2020 and has entered a transition period until the 31 December 2020. The legal obligations relating to compliance with environmental permits and legislation continue to apply. NRW will continue to issue and regulate all permits and licenses in line with our current practice. If you have any questions about your permits or licenses and/or site management, please contact our Customer Care Centre on 03000 653 000.

Yours sincerely

Elliot Burge  
Senior Officer – Water Quality Permitting