

This form will report compliance with your permit as determined by an NRW officer

Site	Cardiff Energy Recovery Facility	Permit Ref	LP3030XA		
Operator/Permit holder	Viridor Waste Management Ltd				
Regime	Installations				
Date of assessment	10/02/2016	Time in	10:00	Out	11:50
Assessment type	Audit				
Parts of the permit assessed	site visit				
Lead officer's name	Jones, Gwyn (Cardiff)				
Accompanied by	Hughes, Rhys				
Recipient's name/position	F Bussell/ HSE Manager	Date issued	16/06/2020		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
<p>KEY: See Section 5 for breach categories, suspended scores will be indicated as such. A = Assessed or assessed in part (no evidence of non-compliance), X = Action only, O = Ongoing non-compliance, not scored.</p>		

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

At 1000h GWYN JONES [GJ] met RHYS HUGHES [RH] within the Vidiridor car park. Both GJ and RH entered the Viridor Office Reception and were greeted by FIONA BUSSELL [FB]. GJ, RH and FB went up to F2 to sign in. During signing in MARC SCHOFIELD [MS] was introduced to RH.

Upon completion of admin duties the 4 of us then went to MS office to have a meeting.

Points of discussion included :

Commissioning /operational phase

IBA export and off-site disposal / recycling options (inc. Lamby Way, Barry docks, Avonmouth and Nottinghamshire).

Prosiect Gwyrdd and Tomoroows Valley were mentioned as well as Viridors working relationships with neighbours.

At 1020h GJ, RH AND FB started the site tour of the plant . . . first port of call was the CONTROL ROOM where FB outlined the interactive screens / tipping procedure / use of the grab.

Whilst in the CONTROL ROOM the 3 of us were shown a screen where the 850°C resonance time could be ascertained.

Before leaving the CONTROL ROOM the 3 of us looked out onto the vehicle reception hall where numerous waste lorries and plant were manovering FB mentioned that both (entry and exit roller shutter doors were faulty) . The 3 of us had a discussion about "GOAL POST" system for collision prevention.

Upon leaving the CONTROL ROOM FB introduced GJ and RH to STEVE HUTCHINGS.

After the brief discussion FB GJ And RH returned to the admin offices where GJ and RH continued to the car park to don the PPE.

Shortly afterwards FB caught GJ and RH up in the car park. From the car park we walked in a clockwise direction passed the ENTRY RSD and goal post approach was once again highlighted.

ACTION FB and MS to progress the repair of the RSD (2 of) ASAP

JUSTIFICATION Eliminate/reduce escape of odour and litter.

We continued around the outer perimeter of the reception hall and passed the EXIT DOOR and into the RECEPTION HALL via a pedestrian door. We then went through into the IBA STORAGE HALL and took a look at the volume of metal being stored in a designated bay and the action of the over band magnet on the IBA. GJ and RH witnessed it was operational and seemed to be working effectively. (given the amount

of metal that was being picked up.

From the IBA hall the 3 of us passed through a pedestrian door and into the MAIN BUILDING where FB provided RH with an overview of the operations of the plant.

The 3 of us then examined the "Grizzlies" that capture (and vibrate the oversized objects (usually metal) into 2 side skips.

From the "Grizzlies" we walked passed towards the AC and Lime Silos for pollution abatement.

We then exited the Main Building and waled through a ped gate and commented about the Process Water Tank as we headed over to the Weighbridge cabin to view the digital scales etc.

Retracing our footsteps we went back through the ped gate and continued along the outside perimeter of the MAIN BUILDING and looked into the demin water plant. And mobile mains water tanker. Continuing around GJ noticed that no litter was present and the external environs were well presented.

Near the EMISSION STACK we had completed a full loop of the plant and wrapped up the site visit FB agreed to sign both GJ and RH out of the signing in book

RH and GJ returned to car and exited the site at 1150h

EPR Compliance Assessment Report

**Report ID:
CAR_NRW0018554**

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Operator/Permit holder	Viridor Waste Management Ltd	Date	10/02/2016

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.