

Compliance Assessment Report

Report ID:
CAR_NRW0036456

This form will report compliance with your permit as determined by an NRW officer

Site	Riverside Skips Transfer Station	Permit Ref	NP3997EE		
Operator/Permit holder	Riverside Skips Limited				
Regime	Waste Operations				
Date of assessment	03/03/2020	Time in	13:45	Out	14:10
Assessment type	Site Inspection				
Parts of the permit assessed	Permit conditions I:1, B:4, F:4,5,6				
Lead officer's name	Henderson, Amy				
Accompanied by	White, Steven				
Recipient's name/position	Nick James/ Permit Holder	Date issued	22/05/2020		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
B3 - Infrastructure - Site drainage engineering (clean and foul)	A	
C4 - General Management - Storage, handling labelling and Segregation	X	
D2 - Incident Management - Accidents, emergency and incident planning	X	
F1 - Amenity - Odour	A	
F3 - Amenity - Dust/fibres/particulates and litter	A	
G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales	C4 - Suspended	Permit condition I:1

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	1	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

This was a routine unannounced site inspection by Regulatory Officers Amy Henderson & Steven White. The weather at the time of the visit was dry, with clear skies.

When officers arrived at the site the gate to the site was locked and owner Nick James was not on site at the time. Therefore Officers could only see the site from the perimeter fencing.

The site appeared in good order and well maintained, there was no litter or odour witnessed. There was some waste currently on the site, however quantities appear to be being kept to well within the permitted amounts and the majority of the yard was kept clear.



Photo taken of the yard at the time of inspection.

There was a single battery which could be seen. Under the Batteries Directive waste batteries should be kept in a sealed and covered container. Please ensure any storage of batteries is compliant with these regulations by 6th July 2020.



Battery on site not in sealed/covered container.

During the last inspection it was discussed that the contact number for NRW was not for NRW's main Customer Contact Centre and that this needed to be updated. It was noticed during this visit that this has not yet been done. Please ensure that this is updated to the correct number - 0300 065 3000 by 6th July 2020. The current number displayed may not be answered outside of office hours.

There have been reports of some burning taking place at the site. Following the visit Steven White discussed this with Nick James,

who was reminded that no burning should be taking place and this would be a breach of permit conditions and an offence under other environmental legislation.

Prior to the visit it was checked to see if waste returns had been submitted. It was found that these had not been submitted since Nick James took over the site in 2018. It is a permit condition that waste returns should be submitted for each quarter. Following discussion between Steve White and Nick James after the inspection, it was agreed that all outstanding waste returns would be submitted by Monday 1st June 2020. This had been listed as a breach, however the score has been suspended until the deadline of the 1st June 2020. If there are any issues in submitting the returns before this date, please contact either Steven White or myself to discuss.

Kind regards

Amy Henderson

Swyddog Rheoleiddio Gwastraff / Waste Regulation Officer

Gogledd-ddwyrain / North East

Cyfoeth Naturiol Cymru / Natural Resources Wales

0300 065 3903

Cyfoeth Naturiol Cymru, Ffordd Caer, Bwcle. Sir Fflint. CH7 3AJ / Natural Resources Wales, Chester Road, Buckley. Flintshire. CH7 3AJ.

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

EPR Compliance Assessment Report

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Site	Riverside Skips Transfer Station	Permit Ref	NP3997EE
Operator/Permit holder	Riverside Skips Limited	Date	03/03/2020

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
D2	X	Ensure up to date contact details for Natural Resources Wales are listed on site notice board	06/07/2020
G4	C4	Submit all outstanding waste returns by 1st June 2020	01/06/2020
C4	X	Ensure any waste batteries are stored in compliance with the Batteries Directive	06/07/2020

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.