

This form will report compliance with your permit as determined by an NRW officer

Site	ASH Wrexham Recycling Centre	Permit Ref	WP3094FB		
Operator/Permit holder	Alan's Skip Hire (Wales) Ltd				
Regime	Waste Operations				
Date of assessment	13/04/2018	Time in	10:00	Out	11:00
Assessment type	Site Inspection				
Parts of the permit assessed	Staff competency/training; Management system and operating procedures; Materials acceptance; Storage, handling, labelling and segregation; Site security; Accident, incident and emergency planning; Dust/fibres/particulates; Pests, birds & scavengers; Deposits on road; Records of site activity, site diary;				
Lead officer's name	White, Steven				
Accompanied by	Peel, Louise, Sowerby, Andrew R.				
Recipient's name/position	Neil Hassell/Steve Rymill/ Director/Compliance Manager	Date issued	02/07/2018		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
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KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

This was an arranged site handover inspection by Andrew Sowerby to new regulating officer Steven White, Senior Environment Officer Louise Peel accompanied the visit. Officers met with Steve Rymill, Keith Morris, Danny Flood and (later in the inspection) Matt Kirk.

The purpose of the visit was as a site handover between previous regulating officer (Andrew Sowerby) to the new regulating officer (Steven White), to meet with the site managers and gain an understanding of site operations.

Staff Competency/training

Current Technical Competence for the site is up to date, Danny Flood is currently going through the WAMITAB qualification for the site.

Management system and operating procedures

Officers had no issues with the Permit, EMS and FPMP for the site (a separate FPMP audit will be carried out later in the year(15/05/18)). Drying beds and containers were also checked, these are operated under a separate company (ASH Heat & Power) and regulated under a separate Part B permit via the Local authority.

Materials acceptance

There were no materials on site that are not covered in the list of wastes in table S2.2 of the permit, any materials that are not listed that are accepted onto site are quarantined prior to removal off site.

Storage, handling, labelling and segregation

Storage areas for the different waste streams were checked, previous storage of waste wood has been moved further down the yard away from neighbouring businesses; this (as well as the upgraded dust suppression measures) has had a positive impact on the impact of wood dust affecting the neighbouring businesses - the number of incidents reported to NRW of dust leaving site has decreased dramatically.

Site security

CCTV (16 cameras) is operational that covers the majority of the site, any break-ins or security issues/concerns are logged in the site diary. Site perimeter fencing was checked and was in good order.

Accident, incident and emergency planning

There was a small fire on site on 19/04/2018, the fire was isolated to one of the drying containers and did not spread to any others. Operatives on site instigated fire procedures and began to spray the affected container, North Wales Fire & Rescue Service attended soon after and the fire was extinguished within 3/4 hour of smoke being seen. The response shows the effectiveness of the site incident procedures

Dust/fibres/particulates; Pests, birds & scavengers; Deposits on road

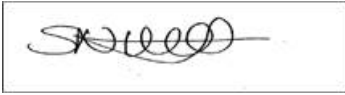
Dust suppression measures (dust cannon) were active during the inspection, there was no signs of dust etc. leaving site. Vermin (e.g. rats) are controlled with poisons

Records of site activity, site diary

Site diary was checked - no issues with content, COTC attended site the appropriate amount of time.

Thank you for your time during the inspection, please find my contact details below.

Regards



Steven White

Environment Officer (Waste Regulation Team)

Direct dial 03000 653 913

Email: steven.white@naturalresourceswales.gov.uk

Post: Natural Resources Wales, Chester Road, Buckley, Flintshire, CH7 3AJ

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.

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EPR Compliance Assessment Report

**Report ID:
CAR_NRW0033404**

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Operator/Permit holder	Alan's Skip Hire (Wales) Ltd	Date	13/04/2018

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.