

## Compliance Assessment Report CAR\_NRW0036990

**Licence being assessed:** 24/66/3/0048.

For: Llannerch Park boreholes - Public Water Supply, held by Dwr Cymru Cyfyngedig.  
At: Dwr Cymru Cyfyngedig, Llannerch Park, St. Asaph, Denbighshire, LL17 0BD.

**Type of assessment:** Report/Data Review, Reason: Routine.

On 03/09/2020.

Parts of licence assessed: Condition 6 and 9

**NRW Lead Officer:** Ryan Carroll, accompanied by Jenny Rees-Jones.

**Report sent to:** Gary Rowlands, Water Resources Technician North Wales, on 10/12/2020.

### 1. Summary of our findings (full details in section 4)

| Part of licenced activity assessed (criteria)  | Assessment result | Licence condition |
|--|-------------------|-------------------|
| WR-A6 - Abstraction specified by licence - Quantities  | Assessed (A)      |                   |
| WR-C1 - Surface/groundwater level and protected flow - Minimum hands-off flow/level requirements | Assessed (A)      |                   |

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

No action required.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution or civil sanctions being imposed depending on the circumstances of the offence.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

Record Amended to remove personal details.

During the period of dry weather in 2020 NRW did not carry out inspections at this site to due Health and Safety concerns surrounding Covid-19. Alternatively NRW contacted DCWW requesting data to check compliance. DCWW provided a

report for this abstraction via email on 11/09/2020.

Meter details provided as follows:

BH1 Siemens Magflow 6000 N1EN255032/623709T394

BH2 Siemens Magflow 6000 N1EN255075/774209T414

BH3 Siemens Magflow 6000 N1EN255190/244809T224\*

\*Emailed owner 30/09/2020 confirming that there was a typo on N1EN255100 and confirmed that none of the 3 meters have been changed since 2018.

Instantaneous flow and totaliser readings were recorded on 03/09/2020 as follows:

BH1 Abstraction @ 10:30 totaliser 6905364 m<sup>3</sup> Flow 53.9 l/s

BH2 Abstraction @ 10:35 totaliser 6414090 m<sup>3</sup> Flow 53.6 l/s

BH3 Abstraction @ 10:40 totaliser 4320009 m<sup>3</sup> Flow 0 l/s

Total Flow 107.5 l/s (9.288 MI/d)

Abstraction data obtained from Libra from the 31/08/2020 to 03/09/2020 as follows;

|            | BH1  | BH2  | BH3 |
|------------|------|------|-----|
| 31/08/2020 |      |      |     |
| 0          | 6397 | 6397 | 0   |
| 01/09/2020 |      |      |     |
| 0          | 6396 | 6396 | 0   |
| 02/09/2020 |      |      |     |
| 0          | 5718 | 5718 | 0   |
| 03/09/2020 |      |      |     |
| 0          | 5586 | 5646 | 0   |

Total abstracted 12794m<sup>3</sup>, 12792m<sup>3</sup>, 11436m<sup>3</sup> and 11232m<sup>3</sup>.

The above daily quantities are within the daily maximum allowed in condition 6 of the licence. The instantaneous flow was also compliant with condition 6.

During the period this inspection form is focused on, from 31/08/2020 to 03/09/2020, the River Clwyd at Pont-y-Cambwll gauging station was above 1.7 cubic meters per second.

Therefore no augmentation was required under condition 9.1 of this license at this time.

The data provided for the period 31/08/2020 to 03/09/2020 appears compliant with Condition 6 and 9 of the licence.

If there are any queries please contact Ryan Carroll, Environment Officer,  
[ryan.carroll@naturalresourceswales.gov.uk](mailto:ryan.carroll@naturalresourceswales.gov.uk)

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your licence is issued to you under the Water Resources Act 1991 as amended by the Water Act 2003. You have a responsibility to comply with the conditions of your licence and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

| Assessment result | Description   |
|-------------------|---|
| Assessed (A)      | Assessed or assessed in part, no evidence of non-compliance found |
| Action only (X)   | Action only relating to the activity assessment                   |
| Ongoing (O)       | Ongoing non-compliance, not scored                                |

| Non-compliance category    | Description   |
|----------------------------|---|
| C1 Major                   | Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property |
| C2 Significant             | Potential to have a significant impact or effect on the environment, people and/or property                                 |
| C3 Minor                   | Potential to have a minor or minimal impact or effect on the environment, people and/or property                            |
| C4 No environmental impact | Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property       |

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of Water resource action criteria** (used in section 1 and 2):**WR A: Abstraction specified by Licence**

- WR-A1 Source of supply
- WR-A2 Points of abstraction
- WR-A3 Means of abstraction
- WR-A4 Purposes of abstraction
- WR-A5 Period of abstraction
- WR-A6 Quantities
- WR-A7 Land
- WR-A8 Other specified on licence

**WR B: Abstraction measurement and records**

- WR-B1 Means of measurement
- WR-B2 Recording
- WR-B3 Reporting

**WR C: Surface / Groundwater level and protected flow**

- WR-C1 Minimum hands-off flow/level requirements
- WR-C2 Flow/level measurement devices
- WR-C3 Recording
- WR-C4 Reporting

**WR D: Environmental monitoring and information**

- WR-D1 Recording
- WR-D2 Reporting
- WR-D3 Notifications

**WR E: Fish and eel passage**

- WR-E1 Infrastructure specified by licence
- WR-E2 Maintenance and records

**WR F: Discharge**

- WR-F1 Point of discharge
- WR-F2 Infrastructure
- WR-F3 Measurement
- WR-F4 Recording
- WR-F5 Reporting

**WR G: Impoundment specified by licence**

- WR-G1 Inland water to be impounded
- WR-G2 Manner and extent of impoundment
- WR-G3 Point(s) of impoundment
- WR-G4 Construction and removal requirements
- WR-G5 Other specified on licence

**WR H: Borehole infrastructure**

- WR-H1 Infrastructure and accessibility
- WR-H2 Maintenance and calibration

**Enforcement response**

Any licence condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution or civil sanctions. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Mon to Fri 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.