

## Compliance Assessment Report

Report ID:  
CAR\_NRW0033773

This form will report compliance with your permit as determined by an NRW officer

Site	Llantrisant Recycling	Permit Ref	AB3092FR		
Operator/Permit holder	Llantrisant Recycling Centre Limited				
Regime	Waste Operations				
Date of assessment	08/06/2018	Time in	12:25	Out	13:30
Assessment type	Site Inspection				
Parts of the permit assessed	Operational area				
Lead officer's name	Tye, Laoni				
Accompanied by					
Recipient's name/position	Tom Prichard, Gareth Danter-Hill/ Director and TCM	Date issued	09/08/2018		

### Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
B3 - Infrastructure - Site drainage engineering (clean and foul)	C3	2.1.1
F1 - Amenity - Odour	C4	3.2.1

**KEY:** See Section 5 for breach categories, suspended scores will be indicated as such.  
**A** = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,  
**O** = Ongoing non-compliance, not scored.

Number of breaches recorded	2	Total compliance score (see section 5 for scoring scheme)	4.1
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

## Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

Environment officer Laoni Tye visited site and met with site TCM Gareth Danter-Hill. Tom Prichard (Director) and Stuart Richards (site manager) accompanied us on the visit. The weather was mild and damp at the time of the visit and it had been raining previously. It was a planned, announced visit to conduct a general inspection. There were a couple of breaches recorded:

### **B3 – Site drainage engineering (Clean and foul). Category 3 breach.**

Condition 2.1.1 states that the operator is only authorised to carry out the activities specified in schedule 1 Table S1.1....

A2 – Open Windrow composting –states that all waste must be stored and treated on an impermeable surface with sealed drainage.

The area which served the composting facility is supported by an impermeable surface but at the time of the visit, it was not a sealed system. The area of concrete was not properly bunded and sloped down to an area of hardstanding. A temporary bund had been constructed out of soil, stone, mud but this does not constitute an impermeable surface with sealed drainage system and there is therefore a pathway for leachate/run off to impact on groundwater.

**\*\*Action to rectify this issue was taken following the visit and a concrete bund was constructed to bring the site back into compliance with this condition. Photographs of this were provided via email on the 20<sup>th</sup> June 2018\*\***

### **F1 – Amenity – Odour. Category 4 impact.**

Condition 3.2.1 states that Emissions from the activities shall be free from odour at levels likely to cause pollution outside the site, as perceived by an authorised officer of Natural Resources Wales.....

When arriving onto the civic amenity site which is situated directly adjacent to LRC there was a strong odour of compost. It was agreed that this odour was strong and that the composting process may require improvements. We were told that this however was unusual and that the site had not had any complaints.

The leachate was still being added to the compost at this time which may have been attributing to the mal odours. There had been no shredding or trommelling at that time of the visit. We discussed an additional visit would be beneficial with our bio waste lead to look at the process.

This has been scored as a category 4 breach as although there was an odour off site and it is likely that this could go further and affect receptors, we are not aware that it was impacting anyone at the time, there were no complaints received. A record of the breach however is required and is something that will need to be closely monitored.



If you have any comments or questions about the content of this CAR form please get in touch with Laoni Tye on 03000 65 4492 or email: [Laoni.tye@naturalresourceswales.gov.uk](mailto:Laoni.tye@naturalresourceswales.gov.uk) .

## EPR Compliance Assessment Report

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### Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition.

Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.

### Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
F1	C4	See comments	09/08/2018
B3	C3	See comments	09/08/2018

## Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

**See our Enforcement and Civil Sanctions guidance for further information**

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

### Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

**Operational Risk Appraisal (Opra)** - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

## Section 6 – General information

### Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

### Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

### Customer charter

#### What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk). If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

#### Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.