

Compliance Assessment Report CAR_NRW0038512

Permit being assessed: GP3235GH.

For: Dolwen Abattoir EPR/GP3235GH, held by Randall Parker Foods

At: Dolwen Abattoir, Dolwen, LLANIDLOES, Powys, SY18 6LX.

Type of assessment carried out: Report/Data Review, Reason: Incident Response (Incident number 2105104).

On 19/07/2021.

Parts of permit assessed: SEE NOTES

NRW Lead Officer: Emma Pierce.

Report sent to: Technical Manager, Technical Manager on 20/07/2021.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales	C4 No impact	4.3.1 9 (a) (i)

Result types are explained in more detail in the 'Important Information' section below.

Total number of non-compliances recorded	Total non-compliance score
1	0.1

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
G4	Please ensure in future any potential failures of equipment which give rise to noise is notified to NRW via the Sch5 notification procedure	Already completed

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

CAR form in relation to substantiated incident reports:

2105104 on the 13th June:

Report received at 20:01 on the 13th June reporting noise coming from the Randall Parker site, sounds like screaming trailers.

Randall Parker Foods responded via email on the 14th June to advise that a trailer was loaded on Friday 11th and placed around the back of the site (by the ETP) which is the agreed location for units on diesel as it was not working on electric. On the Saturday a RPF operative took this trailer to re-fill with diesel but was unable to start the fridge. The trailer was left on the front yard at this point to wait to be fixed. Morris transport attended on Sunday, re-started the unit on diesel but this was not collected as expected and therefore was left running on diesel on the front yard. The trailer was finally collected at 20:48pm that evening.

Randall Parker Foods advised that had they know the unit was not to be collected straight away, the operative would have attended site and moved the unit to the back of the site.

This incident appears to have occurred as a result of a mis-communication with the haulage company and site operative. ACTION: In this instance would the site security have noticed the unit was running on diesel and notify site management? Is there a checklist for site security to check any units on the front yard are not running on diesel during their site checks? Please review whether a notification procedure is needed to ensure that Security notify management of any units running on diesel on the front yard. please can this be completed by the
30th July 2021.

2105452 on the 24th June:

Report received at 11:34 on the 24th June reporting noise from Randall Parker Foods. Appears to be a 'serious issue' with the boiler at 0630 there was banging and clattering, and a constant noise of steam- like a pressure cooker

Randall Parker Foods responded via email on the 24th June advising that there is an issue with the water system at approx. 6:45am but that this was back under control by 7am. During that time there was noise emitted regarding pressure noise. The water system management company will be working on the system at 5pm tonight for approx. 3 hours to rectify the issue.

The pressure release/safety valve and plates for the heat exchanger were replaced that evening and no further issues notes. Going forward we will be replacing these parts and the Steam trap every six months to prevent a reoccurrence.

Any failures of machinery or equipment on site which could potentially give rise to pollution or amenity breaches need to be notified to NRW via a Sch 5 notification as per permit condition 4.3.1 (a) (i).

This incident has been given a C4 score which is a non-compliance which has no potential environmental effect. Please ensure NRW are notified of any future issues on site which

could give rise to amenity breaches or pollution from site.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

What are suspended scores?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry and Waste action criteria (used in section 1 and 2):**A: Permitted activities**

- A1 Specified by permit

B: Infrastructure

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

C: General management

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

D: Incident management

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

E: Emissions

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

F: Amenity

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

G: Monitoring and records, maintenance and reporting

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

H: Resources efficiency

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.