

Compliance Assessment Report CAR_NRW0038454

Permit being assessed: WB3493HU.

For: Alltami Depot, held by Flintshire County Council

At: Alltami, Flintshire, CH7 6LG.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 27/05/2021 between 10:45 and 11:48.

Parts of permit assessed: Site Operations

NRW Lead Officer: Elis Nuttall.

Report sent to: Ruth Cartwright, TCM on 02/07/2021.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
A1 - Specified by permit	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total number of non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This was a routine unannounced inspection visit by regulating officer Elis Nuttall. At the time of the inspection the weather was clear and dry. During the inspection the officer was accompanied by site operators Jamie Bennet, Steve O'Shaughnessy and Kevin Edwards.

The officer was given a tour of the site by the operators and all aspects of inspected areas were explained in

good detail.

It was explained that the building in which waste food was previously accepted and processed is no longer used for this purpose as it has now been converted to a training premises. Given that the site no longer takes in waste it may no longer require a waste permit and it could be surrendered/revoked to reflect this. Please contact WasteReg.NE@cyfoethnaturiolcymru.gov.uk to discuss if this is something that the site would be interested in undertaking.

The waste battery storage container observed on site is slightly damaged. This needs to be addressed and a new container should be installed to replace it.



The site has a dedicated area for HAV testing of chainsaws comprising of a large stump on a pallet where testing takes place. This area is located adjacent to the boundary of the site. It is advised that during and after testing the resulting sawdust and any wood chips are kept within the boundaries of the site to prevent any escaped wastes. It is noted that this sawdust can be used on site to remediate any spills – although not as effective as dedicated spill kits it is an option available to reuse this waste. This comment is also appropriate for the area in which the wood chipper is sited (which was off site at the time of the visit).





The vehicle wash station was inspected during the visit. It appears that a vehicle had recently been washed outside just outside the designated area. There is concern for how this wastewater is intercepted/contained and whether it flows into the designated wash area. Please see actions for further instructions on this point.



It was also noted that the vehicle washing area was generally untidy and that a large amount of waste had accumulated in this area. This was particularly evident in the area where the underside of vehicles are washed. This area would benefit from a general litter removal and clean in order to reduce the likelihood of waste escaping from the site from this location.





Overall, the site was in good order and tidy. It was stated that daily litter picks are undertaken and that all refuse bins and waste are collected regularly. Please ensure that this good practice is continued in future.

The following breaches to the permit have been recorded:

No breaches recorded during this visit.

Actions Required:

1. Please contact WasteReg.NE@cyfoethnaturiolcymru.gov.uk to discuss the options regarding revoking/surrendering the waste permit if it is no longer required.
2. Please make arrangements for a replacement battery storage container to be installed on site.
3. Ensure that sawdust and wood chips are kept within the site boundary and consider collecting and using it as part of emergency spill kits.
4. Please contact WasteReg.NE@cyfoethnaturiolcymru.gov.uk to discuss the drainage of the vehicle washing area and whether it is appropriate to wash outside of the designated areas.
5. Please make arrangements for the vehicle washing area to be cleared of waste and kept clear in future.

Thank you for your time during this inspection.

Should you wish to discuss this form or your permit please contact the NE Waste Regulation Team on WasteReg.NE@cyfoethnaturiolcymru.gov.uk.

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

Elis Nuttall – Waste Regulation Officer

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

What are suspended scores?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry and Waste action criteria (used in section 1 and 2):**A: Permitted activities**

- A1 Specified by permit

B: Infrastructure

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

C: General management

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

D: Incident management

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

E: Emissions

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

F: Amenity

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

G: Monitoring and records, maintenance and reporting

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

H: Resources efficiency

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.