

Compliance Assessment Report CAR_NRW0038587

Permit being assessed: AN0249101

For: LLANISHEN GOLF CLUB CWM LISVANE CAR, held by LLANISHEN GOLF CLUB

At: LLANISHEN GOLF CLUB, CWM, LISVANE, CARDIFF, CF14 9UD.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 22/07/2021, between 11:35 and 12:16.

Parts of permit assessed: Conditions 1,2,5,6,7

NRW Lead Officer: Chloe James.

Report sent to: Martin Stevens, Site Manager, on 08/09/2021.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Emissions and monitoring - Emissions to water	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	Outfall location is incorrect as specified by permit. Apply for a permit variation so the National grid reference of the outfall is accurate ST17687 84129	25/10/2021

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Thank you Martin for accommodating our visit on the 22nd of July and freeing Mark's time for us to do a site walk over. As a result of the visit I acquired adequate information to complete this compliance form, for the permitted package treatment plant on site.

Looking at our records the previous compliance visit was in 2013 which Colin Duffield responded to.

This response included information on the responsibilities to ensure the warning beacon for

the plant is visible for daily checks to be performed. The beacon was hidden by overgrown during my visit and in keeping with the management of the plant can you ensure this is cut back so any alarms are made aware of as soon as possible?

In the advice from the previous compliance visit it was noted that in the action required "Create written management procedure document and a separate file for all paperwork gathered for waste transfers and maintenance". The management procedure document was provided by Mr Duffield but he failed to mention a logbook for recording the performance of daily checks, this may be requested for visibility in future compliance assessment visits. Please can you have the the latest servicing records and waste transfer notes for the package treatment plant available for your next inspection. Could I please have a copy of the service report for the ruptured pipe repair that took place this year.

Notes in Mr Duffield's response correspond with the findings from my visit, that the discharge point in the permit is not accurate. Please apply for a permit variation so this can be accurately recorded with the national grid reference ST17687 84129 as the outfall point. The application that applies to you is the C2 form on this [link](#).

Please refer to our online guidance for [Running and maintaining a septic tank or small sewage plant](#)

Actions:

1. Apply for a permit variation (deadline 25/10/2021)
2. Share a copy of the service report/invoice (deadline 25/10/2021)

Recommendations:

1. Use of a logbook
2. Share servicing and waste transfer note records
3. Cutting back overgrowth so beacon is visible

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.