

Compliance Assessment Report CAR_NRW0038877

Permit being assessed: YP3135TE.

For: Newport Recycling Facility NRW/EPR/YP3135TE/V004, held by Celtic Recycling Ltd
At: Celtic Recycling Ltd Clearwater Road, Clearwater Road, Queensway Meadow Industrial Estate, Newport, South Wales, NP19 4ST.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 29/09/2021 between 10:00 and 12:30.

Parts of permit assessed: A1, B4, C4

NRW Lead Officer: Ian James.

Report sent to: Philip Morris, Depot Manager on 28/10/2021.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
A1 - Specified by permit	Assessed (A)	
B4 - Infrastructure - Containment of stored materials	Assessed (A)	
C4 - General Management - Storage, handling labelling and Segregation	Assessed (A)	
F2 - Amenity - Noise	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total number of non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

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Compliance: No breaches were identified during the visit.

Introduction

On the 29th September 2021 your site was inspected by officer Ian JAMES. As well as a site inspection the visit was arranged to discuss the Improvement Conditions (IC) included in the latest Permit (V005) which was initiated by NRW in response to the publication of the Best Available Techniques (BAT) Reference Document (BRef) for Waste Treatment.

The site holds the following permit;

YP3135TE Version V005.

The permit regulates a Section 5.3 A (1) (a) (ii) activity and A2 activities. The areas containing these activities are distinguished within the permit Site Plan.

The BRef update Permit and related Decision Document explain that various conclusions were assessed in relation to all Activities on site but that this only need assessment when considering Schedule 1 Activities.

The visit was hosted by Philip MORRIS (Depot Manager).

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Discussion

PM gave an overview of the site activities and the impact of the Coronavirus Pandemic on business. In general operations have continued and challenges revolve around varying volumes of work and therefore materials being stored, processed and dispatched on site without causing bottlenecks. Transport seems to be well managed although the Operator is not immune to the pressures of potential driver availability issues in the same way as other industries.

The new Permit version includes 4 ICs that will need to be assessed and able to be discharged by NRW by 17th February 2022.

In general there was confirmation that the Operator would be able to satisfy these given some further guidance and clarification.

The clarification related to how reporting requirements should be delivered given the A1 activity is a portion of the site and monitoring cannot be easily sub-divided for the area. In addition IC4 seemed to require additional monitoring and reporting that appeared disproportionate to the energy usage on site.

These were subsequently clarified after discussion with policy advisors in NRW. If any further information is required the Operator can of course contact their Regulatory Officer at any time.

Inspection

A large volume of work was being processed within the buildings, this appeared well controlled at the time

of inspection.

Spill kits were available. It could be prudent to review the contents and locations are still suitable for the volumes of materials present, this wasn't fully assessed at the time.

Netting had been previously installed to discourage bird nesting in one of the buildings and seemed to be reasonably successful.

The lab area was visited to understand the processes used in the assessment of the composition of the recovered oils. This control and management of this was explained as was the calibration process for the key equipment being used.

The shredding activity (A2) was not in operation at the time of inspection with staff tasked with other operations in the vicinity.

SF6 gas recovery is an on-going activity.

Overall external infrastructure appeared to be in good order and no litter was seen. Internally flooring that had been damaged, not unexpectedly given the materials being handled, showed signs of repair.

Complaints – the Operator had not received any recent complaints.

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Round-up

IJ confirmed in closing that no compliance breaches had been observed during the visit and that NRW would review the questions posed during discussion and replay with answers.

NRW look forward to receiving the IC submissions in due course.

With thanks.

If you have any questions regarding this Compliance Assessment Report (CAR) form, please contact Ian James on 03000 654203 or via email on ian.james@naturalresourceswales.gov.uk

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In this document 'Natural Resources Wales' means the Natural Resource Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

What are suspended scores?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry and Waste action criteria (used in section 1 and 2):**A: Permitted activities**

- A1 Specified by permit

B: Infrastructure

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

C: General management

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

D: Incident management

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

E: Emissions

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

F: Amenity

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

G: Monitoring and records, maintenance and reporting

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

H: Resources efficiency

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.