

Compliance Assessment Report

Report ID:
CAR_NRW0035131

This form will report compliance with your permit as determined by an NRW officer

Site	Riverside Skips Transfer Station	Permit Ref	NP3997EE		
Operator/Permit holder	Riverside Skips Limited				
Regime	Waste Operations				
Date of assessment	14/05/2019	Time in	09:30	Out	10:30
Assessment type	Site Inspection				
Parts of the permit assessed	Specified by permit; Containment of stored materials; Staff competency/training; Management system and operating procedures; Materials acceptance; Storage, handling and separation; Site security; Reporting and notification				
Lead officer's name	White, Steven				
Accompanied by					
Recipient's name/position	Nick James/ Owner/Director	Date issued	21/05/2019		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Specified by permit	A	
B4 - Infrastructure - Containment of stored materials	A	
C1 - General Management - Staff competency/training	A	
C2 - General Management - Management system and operating procedures	A	
C3 - General Management - Materials acceptance	A	
C4 - General Management - Storage, handling labelling and Segregation	A	
D1 - Incident Management - Site security	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

This was an arranged site inspection to assess progress with the site following the transfer of permit to Riverside Skips Ltd in August 2018. Regulating officer Steven White met with new owner Nick James who accompanied throughout the visit.



Riverside Skips site (from entrance gate)

The site was clean, tidy and had little waste stored on site, there was two distinct piles of waste clearly segregated at the rear of the yard; Construction and Demolition waste (C&D) and household waste. It was ascertained that the household waste is sorted manually and transferred to a large 15 yard roll-on roll-off (RoRo) skip that is picked up regularly as part of a contract with Thorncliffes; this skip was full at the time of the inspection (see photo below) and was due to be collected imminently. Other skips on site included a Lelo Metal skip for metal waste and a mini skip with some black binbags and C&D waste.



Thorncliffes and Lelo skips on site

There were 8 paint tins observed against the site perimeter fence, these need to be stored in a container that is sealed to both stop any rain from entering the container and to stop any spillages from leaving the container; after discussions with Nick it was agreed that the paint tins can be stored in the shipping container pictured below. A number of gas cylinders (Calor and beer gas) and

tyres were observed on site; these were left by the previous occupier. Nick informed me that the Calor gas cylinders will be collected by Venture Caravans (adjacent business) and disposed of by them, I advised to discuss the disposal of the beer gas cylinders with local pubs as they may have a contractor who would be willing to collect them, and to discuss the disposal of tyres with local garages; you must ensure that the correct Duty of Care waste transfer notes are completed for this.



Paint tins on site and shipping container for future storage

The site perimeter fence and front gate was checked - these were in good order and provided adequate security for the site. The site ID board has all the relevant details but the phone number for NRW needs altering - it is currently my direct office number; should there be a change in regulating officer or an incident occur (especially outside of normal working hours) then there may not be any response to this phone number. The correct phone number that needs displaying is 03000 65 3000.



Site gate with ID board

Two (empty) mini skips were stored outside the permitted boundary; Nick was reminded that waste can only be stored inside the permitted boundary and any skips with waste in them outside this boundary would be scored as a breach of permit condition.



2x empty skips outside permitted boundary

The amount of work and expense that has been put in to the site in the past 9 months should be recognised; the site was clean, tidy and well managed with wastes segregated into separate, distinct piles and an operating system to treat the waste that seems to be working is in place.

Marco Muia is currently the Technically Competent Manager (TCM) for the site, this arrangement is currently ongoing until Nick has acquired the relevant qualifications to carry out this role.

The quarterly waste returns for the site were checked, the last waste returns on our system for the site (including under it's previous name) were submitted in Q3 of 2016 (July-Sept). All wastes accepted and removed from site must be reported to Natural Resources Wales via the waste returns spreadsheet and sent to our waste returns email inbox at: waste.returns@cyfoethnaturiolcymru.gov.uk.

Quarterly waste returns for the site from the transfer date (28/08/2018) until the most recent quarter (Q1 Jan-March 2019) must be submitted to Natural Resources Wales as soon as possible. Due to personal circumstances that may (discussed on site) all the relevant waste returns for the following quarters must be submitted by the deadline for Q2 2019; that is by 31st July 2019:

Q3 2018 (July-Sept)

Q4 2018 (Oct-Dec)

Q1 2019 (Jan-March)

If this deadline is passed and the above periods' waste returns have not been submitted to NRW then a permit breach will be scored against the relevant permit condition. Please get in touch as soon as you can if you feel that the deadline will not be adhered to.

Thank you for your time during the inspection, please find my contact details below.

Regards

Steven White

Environment Officer (Waste Regulation Team)

Direct dial 03000 653 913

Email: steven.white@naturalresourceswales.gov.uk

Post: Natural Resources Wales, Chester Road, Buckley, Flintshire, CH7 3AJ

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.

EPR Compliance Assessment Report

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Operator/Permit holder	Riverside Skips Limited	Date	14/05/2019

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition.
Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.