

Compliance Assessment Report

Report ID:
CAR_NRW0033933

This form will report compliance with your permit as determined by an NRW officer

Site	Dolwen Abattoir EPR/GP3235GH		Permit Ref	GP3235GH		
Operator/Permit holder	Randall Parker Foods					
Regime	Installations					
Date of assessment	16/07/2018	Time in	11:00	Out	13:20	
Assessment type	Audit					
Parts of the permit assessed	Amenity - Pests and Noise					
Lead officer's name	Frost, Julia					
Accompanied by						
Recipient's name/position	Gareth Gower/ Technical Manager		Date issued	18/09/2018		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
F2 - Amenity - Noise	O	3.5.1
F4 - Amenity - Pests/birds and scavengers	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

16th July 2018

Meeting held with Dale Williams, Gareth Gower and Steve Barnes to discuss progress with noise improvements to date. Paul Bufton, Powys CC was also in attendance.

The ice machines, sucker head / hoof sucker and paunch room improvements had been completed.

The silencer for the compressor was on site and on target for completion by end July.

RPF stated that the quote that they had received for the chillers and the trailer park was cost prohibitive.

The Operator was requested to write to NRW and Powys CC confirming progress to date and also to provide an update on the alternative options being considered in order to achieve the improvements highlighted in the acoustic expert's report. (A letter was received by NRW on 20 July 2018).

NRW reiterated that improvements were required to reduce the offsite impact and to secure compliance with permit condition 3.5.1.

The Operator stated that they were considering the potential of relocating the trailer park on site. NRW advised that the impact of this would need to be assessed and the Operator should consider the affect of the new location on other off site receptors.

An inspection of the yard was carried out after the meeting. Low levels of flies were noted on site at the time of the inspection. Powys CC confirmed that numbers of flies on site at the lairage had reduced since their visit the previous week. The Operator confirmed that assessments were being made in line with their pest management plan and that spraying was taking place at least weekly.

31 July 2018

Meeting held with Dale Williams and Jim Gaffney (Managing Director). Paul Bufton, Powys CC was also in attendance.

A brief summary of the site's history in relation to noise was given at the beginning of the meeting for Jim Gaffney's benefit.

Dale Williams gave more details on the proposed improvements of the chiller units and confirmed that the acoustic consultant was satisfied that the proposed amended improvements would provide the offsite reduction claimed in his March 2018 report.

NRW advised the Operator to check with Powys CC whether planning would be required for the acoustic barrier.

The following timescale for the improvements at the chillers was agreed

- 6 week construction commencing 6 Aug
- Noise assessment by acoustic expert by the end of September
- Operator to discuss alternative improvements at the trailer park with the acoustic expert
- Present findings of the noise assessment and proposed further improvements (including the trailer park) to NRW and Powys CC at a proposed meeting on 4 October

Noise monitoring was not carried out during the visit due to weather conditions. Once the improvements have been completed and the Operator has provided the conclusions of the noise assessment, NRW will conduct further noise monitoring exercise(s).

EPR Compliance Assessment Report

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Operator/Permit holder	Randall Parker Foods	Date	16/07/2018

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition.

Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

We will now consider what enforcement action is appropriate and notify you, referencing this form.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
F2	O	See CAR text	04/10/2018

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.