

## Compliance Assessment Report

Report ID:  
CAR\_NRW0035490

This form will report compliance with your permit as determined by an NRW officer

Site	Worldcare Recycling	Permit Ref	AB3998CJ		
Operator/Permit holder	Worldcare Recycling Limited				
Regime	Waste Operations				
Date of assessment	04/07/2019	Time in	15:30	Out	16:00
Assessment type	Site Inspection				
Parts of the permit assessed	The CAR Subcriteria listed below				
Lead officer's name	Briscoe, Ross				
Accompanied by	Harper, Philip				
Recipient's name/position	Lee Jones/ Site TCM / Director	Date issued	31/07/2019		

### Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Specified by permit	A	
C3 - General Management - Materials acceptance	A	
C4 - General Management - Storage, handling labelling and Segregation	A	
F1 - Amenity - Odour	A	
F2 - Amenity - Noise	A	
F3 - Amenity - Dust/fibres/particulates and litter	A	
F4 - Amenity - Pests/birds and scavengers	A	
F5 - Amenity - Deposits on road	A	

**KEY:** See Section 5 for breach categories, suspended scores will be indicated as such.  
**A** = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,  
**O** = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

## Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

This site inspection was carried out on Thursday 04 July 2019 by Natural Resources Wales officers Ross Briscoe (Senior Environment Officer) and Philip Harper (Environment Officer).

Present was Lee Jones and Sonia Jones of Worldcare Recycling Limited.

Prior to the inspection being carried out on this permitted area which is operated by Worldcare Recycling Limited, officers had inspected the neighbouring site which is operated by World Care (Wales) Limited – the sites are adjoining.

The visit consisted of an inspection of the permitted area only, on this occasion no site documentation relating to this permit was reviewed.

Weather conditions throughout the inspection were dry, sunny and mild.

Although open, no waste activities (apart from waste storage) were taking place on the site whilst officers were present.

Since the previous inspection carried out on 08 May 2019 the level of waste/material stored on site had increased, although still appeared manageable. Open areas of the site were still present, with the main stockpiling of the waste/material located towards the rear of the site.

Only permitted wastes were observed within the permitted area.

Site surfaces were in good condition with no large pools of standing water or rutting of the surfaces noted. The highway outside the site was also clear of mud/debris and appeared to have been recently swept by cleaning equipment.

Discussions took place on the recovery of soils from waste material whilst on site, this included the CL:AIRE Definition of Waste Code of Practice and achieving End of Waste status. Advice was provided at the time which indicated concerns regarding both these areas if they were to be explored further or implemented on the site. Further detailed guidance on both End of Waste and the CL:AIRE Definition of Waste Code of Practice can be found via our website –

[www.naturalresourceswales.gov.uk](http://www.naturalresourceswales.gov.uk)

Total Compliance Classification Scheme points from this inspection - 0.

Total Compliance Classification Scheme points for this compliance year (2019) to date - 24.3 (Compliance Band C).

Thank you for your time.

Regards,

Ross Briscoe, Senior Environment Officer (Waste Regulation),  
[ross.briscoe@cyfoethnaturiolcymru.gov.uk](mailto:ross.briscoe@cyfoethnaturiolcymru.gov.uk)

*In this document 'Natural Resources Wales' means the Natural Resources Body for Wales*

*established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.*

## EPR Compliance Assessment Report

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Operator/Permit holder	Worldcare Recycling Limited	Date	04/07/2019

### Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition.

Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.

### Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

## Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

**See our Enforcement and Civil Sanctions guidance for further information**

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

### Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

**Operational Risk Appraisal (Opra)** - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

## Section 6 – General information

### Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

### Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

### Customer charter

#### What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk). If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

#### Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.