



Corporate Responsibility Policy Statement

We have developed a Corporate Responsibility Strategy named OurFuture Plan which details our commitment to operate in an effective way to create a positive and lasting environmental, economic and social legacy. This Corporate Responsibility policy defines our commitment to delivering our service to improve the lives of the communities and customers that we serve. This policy is aligned with our business strategy to lead the way in innovative services and sustainable energy solutions for our chosen markets.

OurFuture Plan drives us to continually improve ensuring that we help our partners, suppliers, customers, and communities thrive both in the short and long term. Key to our success is working and engaging closely with our stakeholders to understand their needs to provide an excellent service. There are three key elements to our strategy:

- Delivering sustainable solutions
- People and communities
- Planet positive

As well as complying with all relevant legal requirements, procedural and technical standards, we work to the globally recognised standards of BS EN ISO 14001 and align with ISO26001. This system helps us meet our customer's contractual requirements and achieve continual improvement. This policy statement sets out how we deliver our business strategy around three areas:

Delivering Sustainable Solutions

We are dedicated to developing new sustainable services that deliver low carbon, efficient and smart solutions. By working with our clients to identify, deliver and exceed their goals we are leading the way in sustainable innovations and services. We are committed to delivering a service that responds to the needs and aspirations of all our customers and a sustainable society. We expect the same standards of excellence from our supply chain and use only services and products provided by selected, approved, preferred or certified suppliers who have passed our rigorous tests.

People and Community

We are committed to creating safe, inclusive and engaging workplace environments where people are valued and achievements are recognised and celebrated. We engage our people to understand their roles and the value they bring to making ENGIE more sustainable whilst partnering with our supply chain to deliver solutions for our clients and customers to maximise social value and to improve the quality of life for communities around us.

Planet Positive

We are committed to managing resources efficiently, including a long term commitment to transition to a low carbon economy, minimising our carbon and water footprint, protecting and enhancing ecological resources and biodiversity, and partnering with our supply chain to deliver innovative and sustainable solutions. We are committed to environmental improvement and pollution prevention focusing on putting in place processes to ensure quality and standards are maintained and environment value is maximised.

Wilfrid Petrie
Chief Executive Officer
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