

Compliance Assessment Report

Report ID:
CAR_NRW0031935

This form will report compliance with your permit as determined by an NRW officer

Site	Anglesey C C Highways Depot	Permit Ref	GB3338RB		
Operator/Permit holder	DAWNUS CONSTRUCTION HOLDINGS LIMITED				
Regime	Waste Operations				
Date of assessment	25/07/2017	Time in	14:10	Out	15:40
Assessment type	Site Inspection				
Parts of the permit assessed	As below				
Lead officer's name	Thomas, Rhys				
Accompanied by					
Recipient's name/position	Kerry Williams/ Site Manager	Date issued	31/07/2017		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Specified by permit	A	
B1 - Infrastructure - Engineering for prevention and control of emissions	A	
B4 - Infrastructure - Containment of stored materials	A	
C1 - General Management - Staff competency/training	A	
C2 - General Management - Management system and operating procedures	A	
C3 - General Management - Materials acceptance	A	
C4 - General Management - Storage, handling labelling and Segregation	A	
D1 - Incident Management - Site security	A	
F1 - Amenity - Odour	A	
F2 - Amenity - Noise	A	
F3 - Amenity - Dust/fibres/particulates and litter	A	
F4 - Amenity - Pests/birds and scavengers	A	
F5 - Amenity - Deposits on road	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

First compliance visit since the permit was transferred to Dawnus Construction Holdings Ltd. Regulatory Officer Rhys Thomas met with Site Manager Kerry Williams and TCM Andy Ward at the Dawnus offices in Menai Bridge.

Kerry and Andy discussed operations on site and confirmed that operations have not changed, and the site will be managed more or less the same as it was under the previous permit holders.

It was confirmed that TCM presence will be covered by Andy Ward. He has previously covered TCM for this site for the previous permit holders and is fully aware of operations on site. The same arrangements of one visit every four weeks, with increased presence during waste treatment activities, will continue. This arrangement was agreed with NRW in 2015, and will still stand providing operations and risks from site do not change.

Operations are currently being carried out under the old Environment Management System (EMS), however this will be revised and an updated document will be produced. Only minor changes are expected. Please ensure that the EMS complies with the standards set out in the guidance document 'How to comply with your Environmental Permit'. Please forward a copy of the revised EMS once this is ready.

As was previously the case, all duty of care waste transfer notes and other documents associated with the permit and EMS will be kept at the company offices in Menai Bridge. The permitted site is likely to remain mostly unmanned, with the gates locked for site security. Waste accepted on site comprises only of materials derived from Dawnus own operations and only Dawnus operatives will enter site to deliver waste. All staff involved with the permitted site receive training related to permit requirements, including duty of care, waste acceptance criteria, and incident/accident procedures.

Other topics discussed include;

- Waste returns
- CCS / Compliance banding
- CAR Forms
- Public Register
- Duty of Care
- Site Infrastructure

A brief site visit was carried out with both Kerry and Andy present. No activities were ongoing on site at time of visit. Some inert material was stored in the incoming waste storage bay. This material appeared to be compliant with the permitted waste acceptance criteria. Waste material will be bulked up in this bay and treated once the bay fills up (approx. 2000 tonnes). Treated materials were stored in the recycled aggregate storage bays, segregated according to different specifications. Company are currently sourcing suitable outlets for this material.

The site was tidy and organised, and activities were not causing any amenity issues at time of visit.

If you would like to discuss anything mentioned in this report please contact Rhys Thomas on 03000 65 3765.

Site Photos:

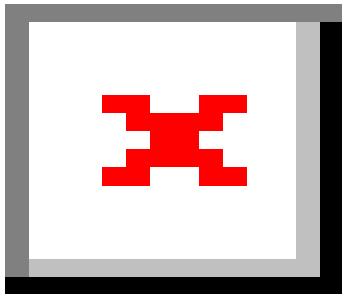


Photo 1: Incoming waste storage bay.

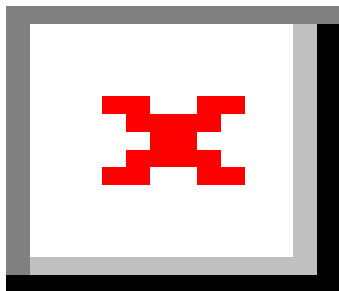


Photo 2: Treated material storage bays.

EPR Compliance Assessment Report

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Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition.

Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.