

Compliance Assessment Report

Report ID:
CAR_NRW0026366

This form will report compliance with your permit as determined by an NRW officer

Site	Briton Ferry Household Waste Recycling Centre	Permit Ref	FB3539AZ			
Operator/Permit holder	F C C Waste Services (U K) Limited					
Regime	Waste Operations					
Date of assessment	06/09/2016	Time in	09:45	Out	10:25	
Assessment type	Audit					
Parts of the permit assessed	Permitted Area					
Lead officer's name	Medcraft, Jodie					
Accompanied by	Morgan, David					
Recipient's name/position	James Reseigh/ Acting TCM for site	Date issued	14/10/2016			

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Specified by permit	A	
B4 - Infrastructure - Containment of stored materials	A	
C2 - General Management - Management system and operating procedures	A	
C3 - General Management - Materials acceptance	A	
C4 - General Management - Storage, handling labelling and Segregation	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

Present

Jodie Medcraft – Natural Resources Wales

David Morgan – Natural Resources Wales

James Reseigh – FCC Wales Services (UK) Limited

The purpose of the inspection was to assess the current compliance of FCC Wales Services (UK) Limited with their environmental permit EPR/FB3539AZ.

A tour of the site was carried out with James Reseigh, the interim TCM for the site.

Waste acceptance and storage

During the inspection it was noted that all skips and storage units being used appeared to be structurally intact. There were no damaged skips or storage units in use.

While on site Natural Resources Wales officers witnessed site staff meeting members of the public and assisting in depositing waste into the correct skips.

There were a number of wheelie bins being stored on site containing plasterboard. It was observed that one of the bins did not have a lid. It is recommended that such bins have lids to prevent rainwater from entering. When mentioned, the bin was immediately replaced for one with a lid.

During the previous inspection breaches were scored under C4 – Storage, handling, labelling and segregation. The area for the storage and deposit of waste oils had oil containers stored outside of the bunded tank and oil containers were being stored in excess of the capacity of the storage drum. It was pleasing to see during this visit that efforts had been made and this had been rectified.

Environment Management System and Environmental Permit

Following an inspection of the site I requested to see copies of the Environment Management System (EMS) and Environmental Permit. These were readily available. As this document is not currently held on file by Natural Resources Wales, a copy was requested. Since the visit this has been received.

Additional Notes

There is still a large volume of mattresses being stored on site. This has been due to a lack of drivers,

preventing them from being moved off site. This has now been rectified, therefore I would expect to see the number of mattresses being stored on site greatly reduced.

General housekeeping on site appeared to be of a high standard. The site was well organised, wastes were clearly segregated and there were no non-compliant wastes in the skips or spillages/leaks of oils and fluids on site.

It has been noted that the current interim Technically Competent Manager (TCM) will be leaving in October 2016. Please ensure that Natural Resources Wales (NRW) are notified of the replacement and forwarded a copy of the WAMITAB certificate. Please also ensure that the Environmental Management System (EMS) is amended to reflect this change.

Many thanks for your time during this inspection.

EPR Compliance Assessment Report

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Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition.

Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this reports should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within twenty working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.