

## Compliance Assessment Report

Report ID:  
CAR\_NRW0032896

This form will report compliance with your permit as determined by an NRW officer

|                              |                            |             |            |     |       |  |
|------------------------------|----------------------------|-------------|------------|-----|-------|--|
| Site                         | Mochdre Civic Amenity Site | Permit Ref  | MB3397TZ   |     |       |  |
| Operator/Permit holder       | Bryson Recycling Ltd       |             |            |     |       |  |
| Regime                       | Waste Operations           |             |            |     |       |  |
| Date of assessment           | 20/12/2017                 | Time in     | 12:00      | Out | 12:30 |  |
| Assessment type              | Site Inspection            |             |            |     |       |  |
| Parts of the permit assessed | see below                  |             |            |     |       |  |
| Lead officer's name          | Hughes, Julie              |             |            |     |       |  |
| Accompanied by               |                            |             |            |     |       |  |
| Recipient's name/position    | Vincent Thomas/ TCM        | Date issued | 14/02/2018 |     |       |  |

### Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

| Permit conditions and compliance summary                                                                       | CCS Category | Condition(s) breached |
|----------------------------------------------------------------------------------------------------------------|--------------|-----------------------|
| A1 - Specified by permit                                                                                       | A            |                       |
| B4 - Infrastructure - Containment of stored materials                                                          | A            |                       |
| C2 - General Management - Management system and operating procedures                                           | A            |                       |
| C3 - General Management - Materials acceptance                                                                 | A            |                       |
| C4 - General Management - Storage, handling labelling and Segregation                                          | A            |                       |
| D1 - Incident Management - Site security                                                                       | A            |                       |
| F1 - Amenity - Odour                                                                                           | A            |                       |
| F2 - Amenity - Noise                                                                                           | A            |                       |
| F3 - Amenity - Dust/fibres/particulates and litter                                                             | A            |                       |
| F4 - Amenity - Pests/birds and scavengers                                                                      | A            |                       |
| F5 - Amenity - Deposits on road                                                                                | A            |                       |
| G2 - Monitoring and Records, Maintenance and Reporting - Records of activity, site diary/journal/events        | A            |                       |
| G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales | A            |                       |

**KEY:** See Section 5 for breach categories, suspended scores will be indicated as such.  
**A** = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,  
**O** = Ongoing non-compliance, not scored.

|                             |   |                                                           |   |
|-----------------------------|---|-----------------------------------------------------------|---|
| Number of breaches recorded | 0 | Total compliance score (see section 5 for scoring scheme) | 0 |
|-----------------------------|---|-----------------------------------------------------------|---|

If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

## Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

A routing site visit took place on 20<sup>th</sup> December, 2017 present were Julie Hughes the Regulating Officer and Vincent Thomas the Technically Competent Manager.

Several changes had taken place since the last visit. These include

The creation of a charity shop which will open in the New Year. The shop will sell on any item brought onto the CA site which is suitable for re-sale. All items brought on to CA site, by members of the public, are inspected by a site operative, if an item is deemed to be suitable for re-sale it is suggested that the item is deposited in the charity shop and not in the skips. The shop is operated by St David's Hospice and any proceeds from the sale of re-used items will go to the charity.

A New layout to the site fencing has meant that the public had direct access to the Shop without the need to enter the CA site.



Charging Scheme - From 1<sup>st</sup> November, 2017 members of the public will be asked to pay to dispose of certain items of waste at the CA site. The following list of charges has been taken from the Conwy Council web site:

|                 |                                                                                                                                                                                  |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Rubble          | £3.00 per bag<br>£30.00 per trailer<br>Includes items such as: breeze blocks; bricks; ceramics; concrete; tiles; flagstones; gravel; slate; soil; sand; stones and tarmac        |
| Plasterboard    | £4.00 per bag<br>£30.00 per trailer load<br>Plasterboard should be dry, and not contaminated with other materials                                                                |
| Wood and timber | £4.00 per bag<br>£30.00 per trailer load<br>DIY/Construction wood includes: fixtures/fittings; doors; kitchen/bathroom cabinets; fence panels/posts; sheds; flooring and decking |
| Asbestos        | £12.50 per bag<br>Bonded asbestos only. Asbestos must be double-bagged.                                                                                                          |
| Tyres           | £4.00 per tyre<br>No commercial or agricultural tyres will be accepted on site.<br>There is no charge for bicycle tyres.                                                         |
| Gas bottles     | Up to 10kg - £6.00 each<br>11kg-20kg - £11.00 each<br>21kg + - £35.00 each<br>Gas bottles must be completely empty before being taken to the Household Recycling Centre          |
| Plastic windo   | £3.00 each                                                                                                                                                                       |

|                                   |                                                                                                             |
|-----------------------------------|-------------------------------------------------------------------------------------------------------------|
| w frames                          | With or without glass. Single-pane windows only. Multiple-pane windows will be charged double.              |
| Plastic door or door frames       | £3.00 each<br>With or without glass. Single doors or door-frames only. Double doors will be charged double. |
| Bath or shower tray               | £3.00 each<br>Single bath or shower tray only (plastic, fibre or composite)                                 |
| Insulation material               | £3.00 per bag                                                                                               |
| Roofing felt                      | £3.00 per bag                                                                                               |
| Plastic downpipe guttering/fascia | £3.00 per 5 pieces                                                                                          |

Two payment machines have been installed on the site.



Recent changes in personnel has meant that the role of TCM was now being undertaken by Vincent Thomas. Vincent had already submitted a copy of his WAMITAB certificate to NRW – thank you.

The site also has 2 exemptions registered which are valid from 11<sup>th</sup> August, 2016 to 11<sup>th</sup> August 2019:

S1 - Storage of Waste in Secure Containers

S2 - Storage of Waste in a Secure Place

The site working plan and map have been amended with a copy sent to NRW on 20<sup>th</sup> December, 2017. – Thank you for the updates.

There were no breaches recorded during this visit.

Contact Details of Regulating Officer:

Julie Hughes  
Environment Officer – Waste Regulation  
Natural Resources Wales  
Maes y Ffynnon  
Penrhosgarnedd  
Bangor  
m LL57 2DW

Tel: 03000 653705

Email: [Julie.hughes@cyfoethnaturiolcymru.gov.uk](mailto:Julie.hughes@cyfoethnaturiolcymru.gov.uk)

***In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order.***

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## EPR Compliance Assessment Report

**Report ID:  
CAR\_NRW0032896**

**This form will report compliance with your permit as determined by an NRW officer**

|                        |                            |            |            |
|------------------------|----------------------------|------------|------------|
| Site                   | Mochdre Civic Amenity Site | Permit Ref | MB3397TZ   |
| Operator/Permit holder | Bryson Recycling Ltd       | Date       | 20/12/2017 |

### Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.

### Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

| Criteria Ref.       | CCS Category | Action required/advised | Due Date |
|---------------------|--------------|-------------------------|----------|
| See Section 1 above |              |                         |          |

## Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

**See our Enforcement and Civil Sanctions guidance for further information**

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

### Non-compliance scores and categories

| CCS category | Description                                                          | Score |
|--------------|----------------------------------------------------------------------|-------|
| C1           | A non-compliance that could have a major environmental effect        | 60    |
| C2           | A non-compliance which could have a significant environmental effect | 31    |
| C3           | A non-compliance which could have a minor environmental effect       | 4     |
| C4           | A non-compliance which has no potential environmental effect         | 0.1   |

**Operational Risk Appraisal (Opra)** - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

## Section 6 – General information

### Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

### Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

### Customer charter

#### What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk). If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

#### Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.