

Compliance Assessment Report

Report ID:
CAR_NRW0026662

This form will report compliance with your permit as determined by an NRW officer

Site	Globe Way Recycling Park	Permit Ref	BP3291EB			
Operator/Permit holder	Flintshire County Council					
Regime	Waste Operations					
Date of assessment	02/11/2016	Time in	10:30	Out	11:00	
Assessment type	Site Inspection					
Parts of the permit assessed	Waste acceptance and storage					
Lead officer's name	White, Steven					
Accompanied by						
Recipient's name/position	Harvey Mitchell/ Waste Services Manager	Date issued	20/12/2016			

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
C4 - General Management - Storage, handling labelling and Segregation	C3	Condition 4.4.2 of the site permit states 'All wastes accepted on site shall be handled, kept and recorded in accordance with the standards specified in Table 4.4 (That they are stored in the appropriate container and location within the site). Condition B5 of working plan: All fuel and waste oil shall be stored in designated tanks which are imperviously based and bunded. The bund and base shall provide containment for at least 110% of the maximum volume of the tank.

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.
A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,
O = Ongoing non-compliance, not scored.

Number of breaches recorded	1	Total compliance score (see section 5 for scoring scheme)	4
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

The inspection was carried out prior to a comprehensive alteration of site where it will be closed for up to 10 weeks whilst a two-level system of operation is constructed. A detailed description of the works and timeframes for closure/re-opening will need to be submitted to NRW prior to the commencement of the renovations. There are no plans to add any waste streams or increase the volumes on site following this period of works.

Permit Condition 1.10.02 (Regarding cessation and recommencement of operations of operations) 'In the event that the site ceases receiving wastes for longer than 21 days then within 7 days following the elapse of that time the Licence holder shall inform the Agency (NRW) in writing of the date of cessation and of the planned date of recommencement'

Waste oils

C4 General Management: Storage, handling, labelling and separation

Condition 4.4.2 of the site permit states 'All wastes accepted on site shall be handled, kept and recorded in accordance with the standards specified in Table 4.4: (That they are stored in the appropriate container and location within the site)'

Condition B5 of working plan: All fuel and waste oil shall be stored in designated tanks which are imperviously based and bunded. The bund and base shall provide containment for at least 110% of the maximum volume of the tank.

The waste oils are collected and stored in a bunded tank (see photos below), however there were numerous drums around the tank that were not double-skinned or contained within a bund. The empty containers for the waste oils were stored in a 'one-ton builder's bag' – this does not provide the adequate storage and containment for this type of waste.

This breach of permit condition is similar to one recorded on a previous visit; as such this has been scored as a C3 breach against the permit.



Waste oil storage area

Asbestos skip on site was covered and locked; there was no evidence of any asbestos waste leaving this storage unit.

A mattress was observed outside of the boundary fence, it looks as though it has been there for some time (see photo below) – unknown whether this has fallen off a full skip and over the fence whilst being moved or if it has been flytipped.



Mattress outside of boundary fence

EPR Compliance Assessment Report

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Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
C4	C3	Empty containers of waste oils need to be stored in a container with adequate storage and containment for this type of waste	29/12/2016

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.