

Compliance Assessment Report

Report ID:
CAR_NRW0032764

This form will report compliance with your permit as determined by an NRW officer

Site	Standard Road Transfer Station	Permit Ref	YP3894FR			
Operator/Permit holder	Flintshire County Council					
Regime	Waste Operations					
Date of assessment	23/01/2018	Time in	10:15	Out	10:55	
Assessment type	Report/Data Review					
Parts of the permit assessed	Infrastructure, General Management, Amenity, Monitoring and Records, Maintenance and Reporting					
Lead officer's name	Challender, Paul					
Accompanied by						
Recipient's name/position	Harvey Mitchell/ Waste Services Manager	Date issued	25/01/2018			

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
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KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

**Number of breaches
recorded**

0

Total compliance score

(see section 5 for scoring scheme)

0

If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

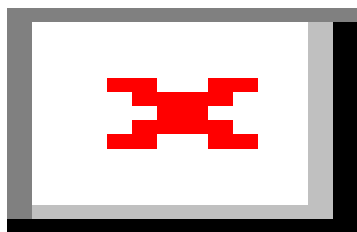
This was a unannounced routine site inspection visit conducted by the NRW regulating officer Paul Challender. I was accompanied at all times during the visit by charge hand Mr Paul Gray. During the inspection the weather was wet, overcast and blustery.

During the last inspection in July it was also noted that there was a small quantity of litter in the immediate area of the south eastern fence. This fencing did not have the secondary wind break/litter control fencing attached to the palisade fencing as in the other areas of site. It was requested that this litter should be removed and during the forthcoming site alterations a suitable form of litter abatement should be effected along this fence line. This issue has now been rectified; thank you for completing this action.

The proposed changes to operations in addition to proposed alterations and improvement to existing site infrastructure; along with queries regarding a variation to add additional waste code/s discussed during the last inspection have been partially implemented. Mr Gray explained the procedures regarding the food waste collections, location of battery boxes and explained the proposed alterations that had been put on hold due to on going discussions regarding how Flintshire County Council will utilise it's existing permitted sites to process municipal waste. It is possible that Standard Road Transfer Station may just be used for bulking up with the removal of the picking line and baling equipment to another site. You are reminded to review your written procedures for the site to accommodate any implemented operational changes.

At the time of the inspection the site was very busy with several refuse collection vehicles from the new vehicle fleet depositing waste at the site. Site operative were also working at the picking line and sorting and baling plastic waste. There were no issues regarding these operations; or the post treatment storage of waste streams. Site infrastructure and security was in order and raised no concerns.

There was, however, and on going litter issue which could be perceived on arrival as loose plastic waste was being blown from the pre-treatment plastics storage bay. There had been an outage of the baler for three days earlier in the month which had caused a backlog of loose plastics waste awaiting processing. As the wind was significant during the inspection this waste which was stored well within the confines of the plastics bay walls was being blown out with the permitted area. On review of the Site Diary, however, the baler outage and repair had been documented and a request for litter pickers to attend had been raised prior to the arrival of the inspecting officer. The litter pickers arrived at the site shortly after the commencement of the inspection and were available to continue collecting the emanating waste whilst the problem persisted. As the baler was now repaired operatives were actively processing and thus lowering the loose volume of plastics in the bay to limit the egress of wind blown waste. It was discussed with Mr Gray that it may be pertinent to utilise netting or other mitigations to limit the egress of wastes due to wind if the current layout of the site is maintained. This amenity issue has not attracted a compliance score on this occasion due to the effective documentation and mitigations but in place to control the waste emanation; I will continue to monitor the windborne litter issue at the site during future inspections.



In the Site Office TCM attendance, the Site Diary and a selection of other paperwork and records were reviewed and found to be in good order with good use of the Site Diary to document on going issues.

Thank you for your time during this visit.

Paul Challender

Environment Officer - Waste Team North

EPR Compliance Assessment Report

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Operator/Permit holder	Flintshire County Council	Date	23/01/2018

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.