

Compliance Assessment Report CAR_NRW0039312

Licence being assessed: 24/67/2/0001.

For: , held by Dwr Cymru Cyfyngedig.

At: .

Type of assessment: Report/Data Review, Reason: Incident Response (Incident number 2104679).

On 29/05/2021.

Parts of licence assessed: As below.

NRW Lead Officer: Leon Williams.

Report sent to: Joanne Cullen, North Area Water Resources Manager, on 11/02/2022.

1. Summary of our findings (full details in section 4)

Part of licenced activity assessed (criteria)	Assessment result	Licence condition
WR-C1 - Surface/groundwater level and protected flow - Minimum hands-off flow/level requirements	C3 Minor	Subsection: Quantity of water authorised to be abstracted

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WR-C1	Maintain statutory minimum compensation flow of 0.737m ³ /s annually between April and September.	Already completed

Action criteria codes are listed in the 'Important Information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution or civil sanctions being imposed depending on the circumstances of the offence.

You are non-compliant with your licence.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

The abstraction of water at Llyn Celyn reservoir is permitted by license 24/67/2/0001, regulated by Natural Resources Wales (NRW).

Subsection: “Quantity of water authorised to be abstracted” outlined within license 24/67/2/0001 refers to: (a) (Llyn Celyn) in accordance with the general directions for the time being of the River Authority, as provided for in the Liverpool Corporation Act, 1957.

Section 17 of the Liverpool Corporation Act of 1957 requires a discharge into the Afon Tryweryn “at a rate of no less than fourteen million gallons per day during the day during the months from April to September”.

14 million gallons converted to m³/s equates to 0.737m³/s.

Section 2.2.1 of the Dee General Directions also stipulates a requirement of 0.737m³/s compensation flow at Llyn Celyn between the 1st of April and 30th of September.

On the 29th of May 2021, NRW’s Hydrology and Water Management Team reported a dip in the statutory minimum of 0.737m³/s compensation level at Llyn Celyn between 12:30 and 13:30 hours before the flow returning to 2.406 m³/s at 13:45 hours.

NRW Data:

29/05/2021	12:15:00	0.936
29/05/2021	12:30:00	0.386
29/05/2021	12:45:00	0.17
29/05/2021	13:00:00	0.1
29/05/2021	13:15:00	0.073
29/05/2021	13:30:00	0.144
29/05/2021	13:45:00	2.406

A CCS Category 3 score has been issued in response to this non-compliance. This dip in compensation may have resulted in a minor loss of flow in the Afon Tryweryn for a short period of time. The CCS score is consistent with other incidents of this kind which occurred at Brenig and Alwen in 2020.

NRW’s Compliance Classification Scheme is based on reasonably foreseeable impacts on fisheries and actual impact on water resources.

The cause of the incident relates to the failure of the Uninterruptible Power Supply (UPS) caused by a known fault where condensation could build up in the ‘card’ within the unit and the moisture prevented its correct function. A UPS with a higher IP rating card internal has now been installed to prevent the condensation issue occurring again.

This is the second recent failure of the UPS as an incident resulting in the under release of compensation flow at Llyn Celyn also occurred on the 10th of August 2020.

NRW Fisheries Officers have raised concerns regarding incidents of this nature and the possible effects on young fish (alevins) which would have just emerged in the catchment during the spring months. A loss in compensation flow could result in the alevins becoming stranded and then being washed downstream when the flow is returned to the watercourse.

Significant habitat improvement works have also been undertaken over the last 5 years in the Tryweryn catchment aiming to improve spawning areas for Salmon. NRW's Fisheries Officers are concerned that re-occurring incidents of this nature could be disrupting the chances of salmon stocks improving in the catchment.

NRW would encourage DCWW to further investigate this incident with a view to determining whether any additional steps can be taken to prevent further breakdowns of the Uninterruptable Power Supply at Llyn Celyn.

Summary of breaches noted upon this inspection:

CAR sub criteria – WR-C1 – Minimum Hands-Off Flow Level Requirements, Permit condition, Subsection: “Quantity of water authorised to be abstracted”, Compliance Classification Scheme Score Category 3.

'In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.'

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your licence is issued to you under the Water Resources Act 1991 as amended by the Water Act 2003. You have a responsibility to comply with the conditions of your licence and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of Water resource action criteria (used in section 1 and 2):**WR A: Abstraction specified by Licence**

- WR-A1 Source of supply
- WR-A2 Points of abstraction
- WR-A3 Means of abstraction
- WR-A4 Purposes of abstraction
- WR-A5 Period of abstraction
- WR-A6 Quantities
- WR-A7 Land
- WR-A8 Other specified on licence

WR B: Abstraction measurement and records

- WR-B1 Means of measurement
- WR-B2 Recording
- WR-B3 Reporting

WR C: Surface / Groundwater level and protected flow

- WR-C1 Minimum hands-off flow/level requirements
- WR-C2 Flow/level measurement devices
- WR-C3 Recording
- WR-C4 Reporting

WR D: Environmental monitoring and information

- WR-D1 Recording
- WR-D2 Reporting
- WR-D3 Notifications

WR E: Fish and eel passage

- WR-E1 Infrastructure specified by licence
- WR-E2 Maintenance and records

WR F: Discharge

- WR-F1 Point of discharge
- WR-F2 Infrastructure
- WR-F3 Measurement
- WR-F4 Recording
- WR-F5 Reporting

WR G: Impoundment specified by licence

- WR-G1 Inland water to be impounded
- WR-G2 Manner and extent of impoundment
- WR-G3 Point(s) of impoundment
- WR-G4 Construction and removal requirements
- WR-G5 Other specified on licence

WR H: Borehole infrastructure

- WR-H1 Infrastructure and accessibility
- WR-H2 Maintenance and calibration

Enforcement response

Any licence condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution or civil sanctions. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Mon to Fri 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.