

Compliance Assessment Report

Report ID:
CAR_NRW0026852

This form will report compliance with your permit as determined by an NRW officer

Site	Worldcare Wales Ltd	Permit Ref	UP3794FZ			
Operator/Permit holder	World Care (wales) Ltd					
Regime	Waste Operations					
Date of assessment	22/12/2016	Time in	14:00	Out	15:00	
Assessment type	Site Inspection					
Parts of the permit assessed	As below					
Lead officer's name	Thomas, Rhys					
Accompanied by						
Recipient's name/position	Lee Jones/ TCM	Date issued	13/03/2017			

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Infrastructure - Specified by permit	A	
B1 - Infrastructure - Engineering for prevention and control of emissions	C3	2.1
B4 - Infrastructure - Containment of stored materials	A	
B5 - Infrastructure - Plant and equipment	A	
C1 - Infrastructure - Staff competency/training	A	
C2 - Infrastructure - Management system and operating procedures	A	
C3 - Infrastructure - Materials acceptance	A	
C4 - Infrastructure - Storage, handling labelling and Segregation	C3	1.1.4
D1 - Infrastructure - Site security	A	
F1 - Infrastructure - Odour	A	
F2 - Infrastructure - Noise	A	
F3 - Infrastructure - Dust/fibres/particulates and litter	A	
F4 - Infrastructure - Pests/birds and scavengers	A	
F5 - Infrastructure - Deposits on road	A	
G4 - Infrastructure - Reporting and notification to Natural Resources Wales	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.
A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,
O = Ongoing non-compliance, not scored.

Number of breaches recorded	2	Total compliance score (see section 5 for scoring scheme)	8
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

Pre-arranged site inspection carried out by Environment Officer Rhys Thomas. The purpose of the visit was to check compliance with the issues identified following the last site inspection carried out on 2/11/2016. At the time of inspection the weather was dry and sunny, with very little wind.

During the inspection the following non-compliances with permit conditions have been noted:

B1 Infrastructure – Engineering to control emissions. Permit condition 2.1. CCS Score C3.

It was noted that the hardstanding surfaces on site are uneven and subject to rutting and water pooling. This is contrary to permit condition 2.1 which states that the hardstanding areas shall remain even, shall not be subject to rutting by vehicles, and shall remain free from standing water. Site surfaces should be maintained so that they meet the requirements set out in table 2.1 of the permit.

Action: Maintain site surfaces in line with permit condition 2.1.

C4 General Management – Storage, Handling, Labelling and Segregation. Permit Condition 1.1.4 (table 1.1) CCS Score C3.

It was mentioned following the last inspection that large amounts of wastes were not being appropriately stored within skips or bays as required by permit condition 1.1.4. This particularly related to the large stockpiles of inert material and mixed waste. During this visit it was noted that the stockpile of inert material not stored appropriately had reduced significantly, however there remains a large stockpile of mixed waste that is not being stored appropriately within a skip or bay.

Action: Ensure all wastes on site are stored within designated bays and skips as specified within the permit. Any excess waste should be removed to a suitably permitted facility.

Observations:

Site was busy at time of inspection with a number of skips stored on the concrete pad waiting to be tipped and processed. As mentioned above, there remains a large stockpile of mixed waste material that is not stored in line with permit conditions. Discussions took place with the operator and it is intended to reduce this stockpile and carry out improvement works to the storage bay, to bring this area into compliance.

It was good to see that progress has been made with the amount of inert material stored on the concrete pad area. The site have acquired a new crusher which has made processing the inert material easier. The old crusher will be removed from site which will open up access to the remaining material that is stored in this area.

Materials were being stored appropriately in the storage bays at the far end of site, and within the wood waste storage bay.

As is mentioned above, some of the site surfaces were uneven, muddy and had water pooling, particularly in the areas in front of the trommel and behind the wood storage bay. Please ensure that the site surfaces are suitably maintained, especially over the coming winter months.

The plot of land next door is still being used to store waste under relevant waste exemptions. Most of the woodchip that was previously stored in this area had been removed. Operator intends to submit a permit variation to extend the current permit boundary to include this area of land. Advice and guidance on the variation application process was provided during the visit.

Following the last inspection, all outstanding waste returns have been submitted, thank you.

Please take note of the non-compliances and actions mentioned above, including the due dates for these to be completed. Failure to comply could lead to further enforcement action being taken. If you would like to discuss anything mentioned in this report please contact Rhys Thomas on 03000 65 3765, rhys.thomas@cyfoethnaturiolcymru.gov.uk

Photographs:

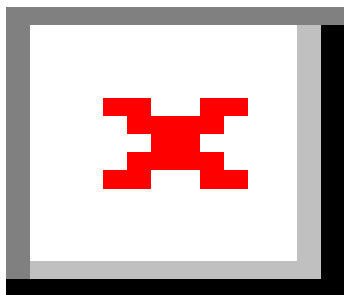


Photo 1: General view of site, showing large stockpile of mixed waste behind the trommel, not stored within bay or skip.

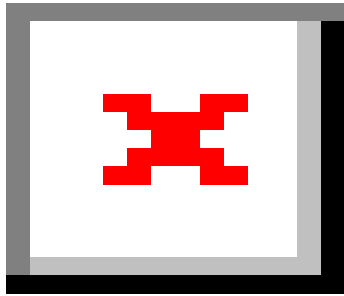


Photo 2: Mixed waste stockpile

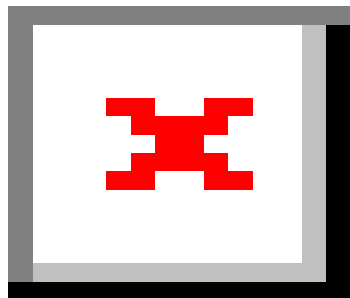


Photo 3: Wet ground conditions in front of trommel.

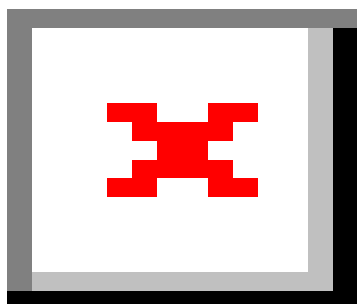
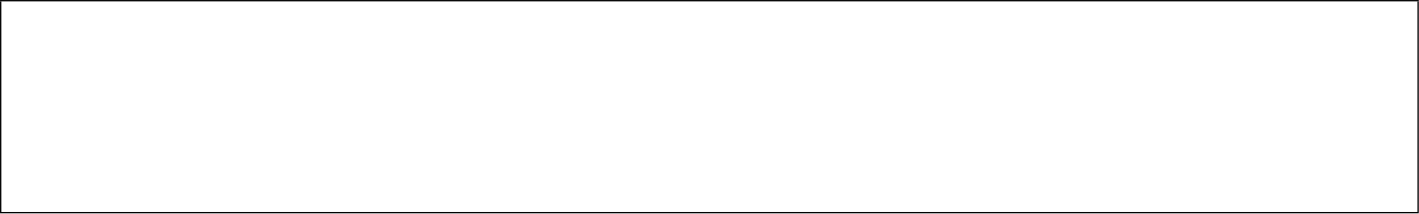


Photo 4: Wastes stored in bays at top end of site.



EPR Compliance Assessment Report

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Site	Worldcare Wales Ltd	Permit Ref	UP3794FZ
Operator/Permit holder	World Care (wales) Ltd	Date	22/12/2016

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

In respect of the above non-compliance you have been issued with a warning. At present we do not intend to take further enforcement action. This does not preclude us from taking additional enforcement action if further relevant information comes to light or offences continue.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
B1	C3	Maintain site surfaces in line with requirements set out in permit condition 2.1	28/02/2017
C4	C3	Ensure all wastes on site are stored within designated bays and skips as specified within the permit.	28/02/2017

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.