

Compliance Assessment Report

Report ID:
CAR_NRW0034796

This form will report compliance with your permit as determined by an NRW officer

Site	Riverside Garage	Permit Ref	EB3433RE			
Operator/Permit holder	Grant Haines					
Regime	Waste Operations					
Date of assessment	27/02/2019	Time in	12:00	Out	13:00	
Assessment type	Site Inspection					
Parts of the permit assessed	Part of permit assessed					
Lead officer's name	Coleman, Craig					
Accompanied by	Davies, Martyn					
Recipient's name/position	Anthony Haines/ Director	Date issued	08/03/2019			

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
B3 - Infrastructure - Site drainage engineering (clean and foul)	A	
C3 - General Management - Materials acceptance	C2 - Suspended	Permit Condition 1.1.1, Table 1.1
D1 - Incident Management - Site security	A	
F3 - Amenity - Dust/fibres/particulates and litter	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,
O = Ongoing non-compliance, not scored.

Number of breaches recorded	1	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

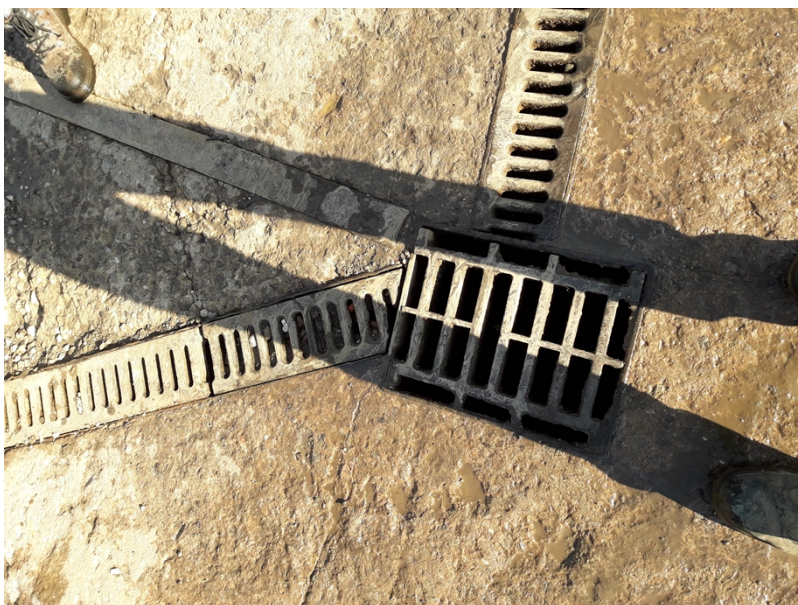
- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

NAG Recycling Site Visit, Crosskeys (EPR/EB3433RE) – 27/02/2019

Environment officers Craig Coleman Martyn Davies attended the NAG Recycling facility at Crosskeys on 27/02/2019 to inspect the progress of waste being removed from site. We met Kerion Haines on site who was acting as site manager in the absence of Anthony Haines.

(B3) Site drainage engineering (Clean and Foul):

During the visit the onsite staff walked us through the new weekly procedure to clear the slop drains at the front of the site. The drain in to the sealed drainage system had been cleaned as requested with in the Regulation 37 notice but will require regular maintenance to avoid becoming blocked again.





(C3) Materials Acceptance: Permit Condition 1.1.1, Table 1.1 - Category 2 breach* Score suspended*

A Category 2 breach has been scored against this condition but will be suspended whilst the suspension notice is in place and works continue to progress.

Permit Condition 1.1.1, Table 1.1:

Table 1.1 Specified Waste Management Operations		
<i>Specified Waste Management Operation</i>	<i>Permitted Waste Types which may be subject to the specified operation</i>	<i>Limits on Specified Waste Management Operations</i>
<i>Storage (D15 & R13) pending disposal and recovery.</i>	<i>All</i>	<i>80m³</i>

The primary purpose of the site visit was inspecting the progress of waste removal from the site in compliance with the Regulation 37 notice. The larger wood waste pile had seen a marked reduction, having been reduced to less than the height of the visit to serve the notice. However, the mound that remains is still significant.

The mixed waste pile had also seen a reduction but was still over 6m in height. Significant work will need to be undertaken to reduce this pile as it remains a significant fire risk.

The aggregate pile remained in much the same condition as it had during the previous site inspection.



Action: This score will be suspended as work continues in line with the suspension notice.

(D1) Security:

The perimeter fence that had collapsed towards the Sirhowy river has been repaired and now prevents material from leaving the site and entering the river.



The area surrounding the site did not have any litter material on this visit. It is important that regular picks are undertaken to ensure that no material leaving site pollutes the nearby area.

Craig Coleman

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In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order.

EPR Compliance Assessment Report

**Report ID:
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Operator/Permit holder	Grant Haines	Date	27/02/2019

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

We will now consider what enforcement action is appropriate and notify you, referencing this form.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
C3	C2	Continue to work towards the Regulation 37 notice.	09/05/2019

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.