

Compliance Assessment Report

Report ID:
CAR_NRW0032473

This form will report compliance with your permit as determined by an NRW officer

Site	ASH Wrexham Recycling Centre	Permit Ref	WP3094FB		
Operator/Permit holder	Alan's Skip Hire (Wales) Ltd				
Regime	Waste Operations				
Date of assessment	06/11/2017	Time in	11:50	Out	12:50
Assessment type	Site Inspection				
Parts of the permit assessed	Permitted Area				
Lead officer's name	Sowerby, Andrew R.				
Accompanied by	Lloyd, Julia				
Recipient's name/position	Neil Hassell/ Director	Date issued	17/11/2017		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Specified by permit	A	
B3 - Infrastructure - Site drainage engineering (clean and foul)	A	
B4 - Infrastructure - Containment of stored materials	A	
B5 - Infrastructure - Plant and equipment	A	
D1 - Incident Management - Site security	A	
E1 - Emissions - Air	A	
E2 - Emissions - Land and groundwater	A	
F1 - Amenity - Odour	A	
F2 - Amenity - Noise	A	
F3 - Amenity - Dust/fibres/particulates and litter	A	
F4 - Amenity - Pests/birds and scavengers	A	
F5 - Amenity - Deposits on road	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

On arrival at site Environment Officers Andrew Sowerby and Julia Lloyd met with Matt Kirk and Danny, the visitors book was signed. The purpose of the visit was a routine inspection. Officers were accompanied throughout the inspection at all times by the site manager, Matt Kirk.

Weather conditions were dry and sunny. Wind was light, blowing onto the site.

Site fully operational with vehicles on site.

The mist cannon was blowing across the top end of the site where the waste was being sorted in the shed/transfer station. This shed was almost finished, the roof area where the recladding had been fitted needed to be finished off.

Continued across the yard, waste materials were sorted and located and stored in bays. Waste within the bays did not exceed the height of the bay walls.

Waste wood and plasterboard were housed in their bays and the mist cannon was blowing at the bottom end of the site, the wind was light and we observed no apparent dust issues.

The net around the boundary of the site was discussed. The operator stated that they believed the correct sizing of net was being used to prevent significant amounts of litter passing beyond the boundary. They believe that using a smaller net may be less effective as it would provide more of an obstacle to the wind and would more likely be damaged. They did acknowledge that some small bits of litter may escape the site boundary. Daily site checks should include checking for the presence of all sizes of litter off site and should litter be observed then it will need tidying up. Please ensure these activities are recorded in the site diary where appropriate.

The drying skips were operational, they had been moved and were now in a staggered position to allow more air flow around them. A standalone weighbridge had been added to one of the skips, it is planned for more to be made. This weighbridge will save time, and allow moisture content within the waste in the skips to be more efficiently monitored. This operation is being constantly reviewed to achieve the best working practise. There was no odour around the skips.

The drying shed had waste drying inside it at the time of the visit. Only a slight, very localised odour was detected at the entrance of the shed and when we walked around the whole of the building no odour was detected to the rear of the shed. Discussed the incinerator bottom ash waste produced from the Biomass boiler. This waste is collected in a skip which has not needed to be emptied since the boiler has been operational. The incinerator bottom ash waste from the boiler is going to be tested and then a decision will be made as to how it will be recycled/disposed of. The operator will keep us informed. It was mentioned that the material is very dark in colour and will possibly have a high lead content.

Some of the lighting poles had been erected and now provide light to the site. There are plans to install some more lights in the near future.

Gulls were present on the roof of the building adjacent to the site, measures are in place to scare the birds. Scarers are not constantly used as it is less effective.

At the end of the site inspection a fine white dust in the air was highlighted to us by the site manager. We were shown where it had settled on a car in their carpark. Due to the direction of the wind it is unlikely this white dust is from the site itself. Following the site inspection, officers did have a drive around the industrial estate upwind of the site. Unfortunately we were unable to establish a source for this white dust.

No breaches were observed on site with respect to the environmental permit. The site appeared tidy and organised.

EPR Compliance Assessment Report

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Operator/Permit holder	Alan's Skip Hire (Wales) Ltd	Date	06/11/2017

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition.
Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.